### Annex 1 - Literature review

The literature review detailed here is presented in chronological order, in order to capture the changes occurred in the "European and Romanian context" of KAI 1.2 - in conceptual terms, but also to present the most recent developments in the field and, consequently to ensure, in the year 2012, maximum validity to our measurement instrument, as developed in the future chapter.

The literature review investigates **the most relevant resources**, but we also went through a series of miscellaneous ones, (grouped in Box 1). At the same time, **all relevant sources were taken stock of**, directly or indirectly (i.e. as quoted in other articles). We concentrated our resources on reviewing literature after 2008, as sources made available at that date already extensively reviewed the older literature in the field.

## Evaluation Culture concept in the specialized literature

In this section we present the main aspects of the evaluation culture concept as analyzed in depth by the most relevant literature regarding this topic:

Toulemonde, J. (2000), Evaluation Culture(s) in Europe: Differences and Convergence between National Practices, in Vierteljahrshefte zur Wirtschaftsforschung 69 (3/2000)

Before defining it, Toulemonde identifies three levels in the evaluation culture of political and administrative actors:

- 1. Evaluation experienced as a bureaucratic burden (e.g. the requirements under the EC Cohesion Policy were perceived as **external** pressure for using evaluation Southern Europe);
- 2. Evaluation as a Public Management Aid a source of management advice and mediator between public partners (corresponding to the evaluation purpose of "learning" stemming in many cases from **internal openness to EC requirements** e.g. Finland, Ireland);
- Evaluation as a political act (corresponding to the evaluation purpose of "accountability" -Scandinavian countries and UK);

Analysing all three levels in the European Union, Toulemonde concludes that "evaluation culture relates to relations of trust, the use of evaluation conclusions and, consequently, the integration, almost everywhere, of evaluation into management strategies and practices". Some European countries have reached or are close to a certain form of maturity as regards "evaluation culture" [at country level]: evaluation concerns all political fields, is used at all levels of government and administration, and is practiced by multiple competent evaluators who exchange their experiences and define their best practice within a professional society.

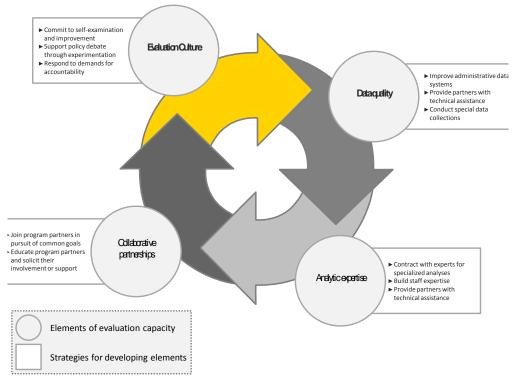
In 2000 the progressive shift from evaluation as a constraint to a managerial use of the exercise has largely been achieved [in the EU 15]. However, the shift to a democratic evaluation culture was still very far from being attained in Europe.

 US GAO (2003), Report to Congressional Committees, Program Evaluation. An Evaluation Culture and Collaborative Partnerships Help Build Agency Capacity

According to the US GAO main handbook in the field, the key elements of evaluation capacity are:

- 1. evaluation culture a commitment to self-examination
- 2. data quality
- 3. analytic expertise and
- 4. collaborative partnerships.

### Figure 16: Key evaluation capacity element



### Source: GAO Handbook

As we can see, evaluation culture is perceived as an intrinsic element of evaluation capacity and is defined as commitment to self-examination.

Further on, the indicators of an evaluation **culture** [of an agency] are (collected from various chapters of the handbook):

- 1. a formal, regular process in place to plan, execute, and use information from evaluations;
- 2. a commitment to learning through analysis and experimentation;

while the key elements of evaluation capacity are:

- 1. a commitment to **accountability** and to improving program performance/to institutionalize an evaluation culture
- 2. improved administrative systems or turned to special **data** collections to obtain better quality data
- 3. external sources or development of staff/whatever **expertise** was needed to ensure the credibility of analyses and conclusions

According to GAO, the agencies examined **did not appear to deliberately set out to build an evaluation culture**. Rather, a systematic, reinforcing process of self-examination and improvement seemed to grow with the support and involvement of agency leadership and oversight bodies. The factors triggering this process were:

- 1. external conditions/<u>policy</u> debates and budget constraints, respectively, that stimulated a search for a more effective approach than in the past;
- 2. reinforcing cycle of rigorous research providing credible, relevant information to <u>policy</u>-makers who then came to support and encourage additional rigorous research.
- 3. outgrowth of operational self-examinations, conducted in response to **budget constraints**.
- European Commission (2008), Final Report on the framework to analyse the development of evaluation capacity in the EU Member States

As we present in the next-subchapter, Curley&Perianu's 2006 "Analysis of the Romanian Evaluation Culture and the Romanian National Evaluation Strategy" were developed on the Furubo's Evaluation Culture Benchmarking Criteria (9), as adjusted by the 2003 Evaluation Advisory Group (9+3). Already the EAG "Guide to Good Practices of Evaluation Capacity Building" is turning evaluation "culture" into evaluation "capacity", although it keeps in place the 9 criteria developed by Furubo in 2002.

In 2007 the European Commission took further the work of the 2003 Evaluation Advisory Groups and developed a comprehensive framework for benchmarking "evaluation **capacity**". We need to underline here that "evaluation capacity", and not "evaluation culture", is at the conceptual core of this framework, although evaluation culture is considered under the "institutionalisation" key dimension of the evaluation capacity. While a "a working definition" is provided for the latter:

"The ability of Structural and Cohesion Fund administrations to effectively organise and utilise timely, high-quality evaluations of EU-funded programmes."

... "evaluation culture" is not clearly defined in this EC benchmarking framework.

The 4 Key Dimensions of Evaluation Capacity as defined here were developed on the basis of the EVALSED "most important key decisions to be made when starting to develop evaluation capacity in a strategic way", as compared with World Bank, International Evaluation Working Group on Policy and Programme Evaluation and other major contributions in the field, including from the academic world. These are:

- Evaluation demand, referring to the "commissioning side of the evaluation process", more specifically to the capacity and commitment of governments to commission and use evaluation (!). These are perceived in the literature as being the starting point in building evaluation capacity and can be strengthened in different manners (e.g. incentives and obligations, mainly external). However, these external inputs (as above presented by Toulemonde) may have no impact on the evaluation demand if there is no awareness as regards the benefits of evaluation.
- Evaluation supply, referring to the necessary resources, skills and information infrastructures are available to effectively respond to demand pressures, more specifically methods and standards, information (or data under GAO), financial resources and professional skills (or analytical skills under GAO) (Guerrero 1999).

If demand side is presented as the starting point of developing evaluation capacity, there is overarching consensus in the literature that one needs to work in parallel on both the demand and supply sides to reach this goal.

- 3. Evaluation architecture, referring to "how evaluation systems are organised and coordinated": central vs. decentralized, internal vs. external; the architectural type influences the evaluation demand. Quoting EVALSED, if in an early stage the evaluation capacity development "strategy" (or policy) may be located in a central institution, if evaluation is to become a valued function within the public sector "it must itself mirror the architecture of governance within the country concerned".
- 4. Institutionalisation of evaluation, referring strictly to (4.1.) evaluation utilisation and followup mechanisms or widely to (4.2.) an overarching factor which reflects the interaction of the other evaluation capacity development dimensions, and captures the extent to which evaluation forms an integral part of the policymaking process and of the business of government generally.

As we can see, the second interpretation of "institutionalization of evaluation" allows for consideration of the wider, **cultural** factors that determine the degree of influence of evaluation. These are, as distilled by the EC Report from the most relevant literature:

- the openness of the system to evidence and argument, depending on the existence of a democratic and competitive political system and the decentralisation of policy;
- the functional specialisation of policymakers; i.e., when policy makers are specialised experts in their policy domain they will have been exposed to the "understandings and insights provided by evaluation";

- the educational and professional background of policy makers; wherever law is the dominant profession of legislators and top civil servants, the "social sciences seem to fare relatively poorly";
- on the supply-side, the presence of a thriving social science community or communities and, within this, a university system that is hospitable to the social sciences;
- again, on the supply-side, the availability of a sizeable group of social scientists who are interested in conducting policy-oriented research;
- the presence of institutions that bridge the academia-government gap;
- a "climate of rationality" and
- the nature of the issues on the policy agenda, the characteristics of which will determine the extent to which they lend themselves to evaluation influence. In particular, the issues need to be ones where evaluators have worked and not issues that are emotive or highly-charged.

As we can see, and as the report itself says, elements related to evaluation culture are sub-summed to the "evaluation capacity" concept, under its fourth dimension: "A final point is that it is important to take account of the **wider** factors that influence the role of evaluation in policymaking generally. Some of these wider, cultural-type factors have been highlighted under the institutionalisation dimension above. These are taken into account when developing the evaluation capacity benchmarking framework."

### Box1: Other definitions of evaluation culture and evaluation capacity

A number of definitions of evaluation capacity, varying in terms of breadth and complexity, are evident from the literature review. For example, **Mackay (1999)** defines evaluation capacity development in a rather broad, but nevertheless straightforward, manner as "the development of national or sectoral evaluation systems".

The definition used by **Picciotto (1998)** is somewhat broader - "the ability of public institutions to manage information, assess programme performance, and respond flexibly to new demands" - in that it does not confine itself to evaluation as such.

**Boyle and Lemaire (1999)** link their definition of evaluation capacity development to the notion of an evaluation regime, which they describe as "the configuration of evaluation capacity, evaluation practice, organisational arrangements and institutionalisation".

Evaluation capacity development is then defined as "activities and initiatives taken to implement the regime". The definition presented in the **EVALSED** is comprehensive in scope: they define evaluation capacity development as "the institutional, human, resource, skill and procedural base for conducting evaluations in public policy and public management systems".

**Stockdill, Baizerman and Compton (2002)** devote a chapter to the issue of conceptualising and defining evaluation capacity building. Initially, they present a conceptual definition of evaluation capacity building: "a context-dependent, intentional action system of guided processes and practices for bringing about and sustaining a state of affairs in which quality program evaluation and its appropriate uses are ordinary and ongoing practices within and/or between one or more organizations/programs/sites". The authors emphasise that evaluation capacity building, contrary to the actual practice of evaluation, is a continuous process. In a colourful metaphor, they characterise evaluation capacity building as "never ending – like the circus performer who constantly spins the many plates on top of the pole she holds". This discussion leads them to what they term a working definition of evaluation capacity building as "the intentional work to continuously create and sustain overall organizational processes that make quality evaluation and its uses routine". In summary, evaluation capacity development is concerned with creating and sustaining the factors that support evaluation in the public or government sector. In the next chapter, we draw on the various conceptualisations of evaluation capacity development summarised here in arriving at a working definition of evaluation capacity development summarised here in arriving at a working definition of evaluation capacity development for the purposes of this project.

One other framework worthy of note is that presented recently by Lahey (2007). His framework rests on four "essential building blocks" as follows:

• Vision; this encompasses an understanding of the role of monitoring and evaluation information in

public sector management and decision-making and strategic leadership;

- Enabling Environment; this captures the commitment to sustain a monitoring and evaluation system
  over the long-term and the political will to support underlying values and ethics such as objectivity,
  transparency and good governance;
- Infrastructure to Supply Monitoring and Evaluation Information; in other words the supply-side dimension;
- Infrastructure to Demand and Use Monitoring and Evaluation Information; the demand-side dimension.

Again, Lahey's "building blocks" correspond closely to the key evaluation capacity development dimensions or issues emphasised in the other contributions outlined above. Lahey's "Vision" building block captures elements relating to leadership that in other frameworks are associated with demand or institutionalisation dimensions.

Source: European Commission 2008

De Peuter, B. Pattyn, V (2008) Evaluation capacity: enabler or exponent of evaluation culture?, Public Management Institute K.U. Leuven (Belgium)

This article has been an excellent source as regards (1) relevant literature stock-taking, (2) defining the two concepts and their composing dimensions and (3) investigating the linkages between the two. De Peuter&Pattyn covered also sources not addressed by the EC framework benchmark (e.g. Varone at all 2006<sup>13</sup>, Lahey 2004<sup>14</sup>).

Before proceeding with the three points above, De Peuter&Pattyn firstly reiterates the main points which need to be taken into account by any discourse on evaluation culture and capacity:

- there is a growing consensus on the necessity of a mature evaluation capacity in the light of good governance;
- keeping the overview over the multitude of opinions circulating on both 'phenomena' is difficult;
- the analysis is even more complicated if one tries to shed light on the interrelationship of both concepts as, surprisingly, both 'discourses' are indeed seldom explicitly integrated;
- opinions range from the conviction that both concepts mean the same, to the assumption that both variables develop independently from each other.

De Peuter&Pattyn come to a number of categories of indicators with general relevance as regards evaluation culture and capacity. They did this by taking stock of all relevant literature in the field and systematically comparing the indicators defined by all authors. This exercise resulted in a first list of, in total, **251 indicators** (see next table). This first list was not "clustered" in any way in culture versus capacity indicators.

Indicator (Source)	Category
Boyle et al. (1999)	

<sup>13</sup> Varone et al. developed an index of institutionalization of evaluation, suitable to apply at the national level. The index basically revolves around two dimensions: existence of formal organisations and existence of an epistemic community. Their instrument correlates in several respects with the Furubo & Sandahl's 'evaluation maturity index'. No country seems to demonstrate an intensive institutionalization process without an accompanying increase in maturity. The inverse is nevertheless not always valid. There are countries who developed a mature evaluation culture, without displaying a high degree of institutionalization (Varone et al., 2006)
<sup>14</sup> Lahey, experienced in evaluation in the Canadian federal public service, also emphasizes to distinguish between developing the capacity to 'do' evaluations and developing the capacity to 'use' evaluations. Based on his expertise, he has developed an 'evaluation infrastructure checklist' with both cultural and operational key factors crucial for effective evaluations.(Lahey, 2004). EC framework does cover Lahey 2007.

Indicator (Source)	Category			
Human capital (skills, knowledge, experience)	SK			
Financial, material resources	FR			
Sound data systems	DCM			
Familiarity with social sciences	SK			
Absence of corruption (political and economic)	POL			
Key issues that must be dealt with by governments wishing to institutionalize evaluations				
Anchoring the evaluation regime	LE			
Anchoring evaluation capacity within organizations	ORG			
Evaluation coverage	CPS			
Linking evaluation with other public sector functions and institutions	СРМ			
Using evaluation in decision-making	USE			
Professionalizing the evaluation function	SK			
Fostering demand	POL			
Mackay (1999)				
Barriers (and hence points of attention) for building evaluation systems in developing countries:				
Genuine demand	DEM			
Supply: evaluation, accounting, or auditing skills				
Information infrastructure: high quality financial and other performance information; accounting/auditing standards and systems				
Ownership				
Culture of fact-based accountability	AVE			
Absence of corruption	POL			
Evaluation feedback mechanisms into decision making processes				
Critical mass				
Comprehensive approach; link with performance measurement and performance management				
Presence of supportive culture or set of values- or at least the possibility to develop such a culture				
Guerrero (1999)				
<u>Demand</u>				
Leadership and vision	POL			
Awareness	AVE			
Incentives: laws and regulation	LE			
Institutional set-up	ORG			
Enabling environment (internal/external pressures)	DEM			
Supply				
Staffing	HR			
Skills	SK			
Financial resources	FR			

Indicator (Source)	Category				
Methods	SK				
Professional evaluation standards	QLI				
Information	DCM				
Evaluation timing	СРМ				
Organisation of the evaluation function and actionable steps					
For evaluation to be successfully implemented, it needs to be located in several places within the governance structure to meet the demands of various markets and stakeholders	ORG				
<u>General</u>					
In depth diagnosis of a country's institutional framework country-adapted strategy	СТХ				
Matching evaluation capacity interventions with public sector management reforms	СРМ				
Mackay (2002)					
Demand as main prerequisite	DEM				
Long-term commitment of government	POL				
Tailor ECB according to country circumstances	СТХ				
Achieving an ongoing, enduring and sustainable state of affairs where evaluation is utilized	USE				
ECB needs guided process (clear guidance and support)					
Emphasis on utilization					
Operations Evaluation Department: Checklist for which it regards as good-quality country level-EC	B				
Based on a formal country diagnosis and clear action plan	СТХ				
Form part of a public sector management reform program					
Develop and implement a customized training program for ECB	SK				
Establish linkages with financial management and accountability programs	СРМ				
Develop linkages with statistical system improvements					
Establish linkages with research initiatives	DCM				
Evaluation Capacity Building Results Chain: Performance indicators					
Outcomes:					
M&E findings are used in budget decision making, in sectoral strategy making, and in line management decisions	USE				
M&E findings are used by media, in parliamentary debates, and in NGO submissions to government					
Government structures and processes have been realigned to commission M&E findings and to feed them into budget processes and into ministries' planning and management processes	СРМ				
<u>Outputs:</u>					
Greater quantity of monitoring information and evaluation findings	DCM				
Better quality of monitoring information and evaluation findings	QLI				
Formal M&E framework is established by government	LE				
Number of officials who undertake M&E training	HR				
Number of officials working on M&E	HR				

ndicator (Source)	Category				
Number of evaluations or reviews conducted	CPS				
Activities:					
M&E training and trainer-training offered	SK				
n-country seminars provided to build awareness and strengthen demand for M&E	AVE				
Stufflebeam (2002)					
Fake into account the context-dependent nature of evaluation systems	СТХ				
dentify, support and address internal and external driving forces for evaluation	DEM				
_ocate the evaluation unit as a staff operation at a high level of the organization	ORG				
Promote and support stakeholders' buy-in, participation, and support from all levels	OWN				
Adopt and apply the evaluation field's Standards and Guiding principles	QLI				
Define and apply clear, functional evaluation policies and contracts	QLI				
Define and pursue clear, appropriate evaluation purposes	SK				
Engage and support a capable, credible evaluation team	HR				
Supply the evaluation effort with sufficient funds, facilities, equipment, services, software and technical					
Support					
Adopt and apply appropriate evaluation models	SK				
Employ a range of qualitative and quantitative evaluation methods					
Regularly conduct evaluations					
Establish and maintain functional databases	QLI				
Employ effective communication channels and mechanisms					
Provide evaluators and stakeholders with ongoing evaluation education					
Establish and maintain a quick response mechanism to address emergency evaluation needs	СРМ				
Periodically secure internal and external meta-evaluations	QLI				
Maintain and employ an evaluation system review and improvement process	QLI				
Furubo et al. (2002)					
Evaluation takes place in many policy domains	CPS				
There is a supply of evaluators, specializing in different disciplines who have mastered different evaluation methods and who conduct evaluations					
National discourse concerning evaluation in which more general discussions are adjusted to the specific national environment	СТХ				
Profession with its own societies or frequent attendance at meetings of international societies and at least some discussion concerning the norms or ethics of the profession	NET				
nstitutional arrangements in the government for conducting evaluations and disseminating their results to decision makers.	ORG				
Institutional arrangements are present in Parliament for conducting evaluations and disseminating them to decision-makers					
An element of pluralism exists, that is, within each policy domain there are different people or	CPS				

Indicator (Source)	Category			
Evaluation activities within the Supreme Audit Institution	ORG			
Some public sector evaluations must have program or policy outcomes as their object (in addition to focus on outputs or technical production)				
United States General Accounting Office (2003)				
The ability to systematically collect data on program results	DCM			
The ability to systematically analyze data on program results	SK			
The ability to systematically use data on program results	USE			
Evaluation culture: Regular self-assessments to inform program improvement- Commitment to self-examination and learning through experimentation.	AVE			
Data quality: credibility, reliability and consistency	QLI			
Analytic expertise: Knowledge of research methods and relevant subject matter	SK			
Collaborative partnerships: the sharing of resources and expertise among stakeholders	NET			
Dabelstein (2003)				
Lack of demand means low impact of evaluation institutions on policy and management decisions	DEM			
Policy advocacy and senior management demand				
Legal foundation or a firm statutory organizational regulation				
Evaluation unit's independence from line management	ORG			
McDonald et al. (2003)				
Evaluation capability only to be understood as self-evaluation by programme staff and managers; but refers also to the effective use of external evaluations and ongoing monitoring. Hence: not only conduct evaluations but also commission, manage and use them.				
Equipment to successfully fish				
Effective distribution system				
People who want to eat fish				
Entire fishing system that is sustainable				
Hence: not just developing skills of individuals, but of the whole organization				
Lessons in building evaluation capability				
Develop a common evaluation framework	LE			
Build knowledge about what works in evaluation in your context:	SK			
Knowledge building through partnerships between government and research institutions	NET			
Good evaluation practice depends on context	СТХ			
Systematically and visibly evaluate each stage (evaluation of the evaluation capability process)	QLI			
Lahey (2004)				
Developing the capacity to 'do' evaluations				
Recognition of the role played by a champion/advocate for the evaluation function, to ensure the necessary resourcing and maintenance of momentum	ORG			
Financial resources	FR			
Trained/experienced personnel.	SK			

Indicator (Source)	Category
Vehicles to train:	
Evaluator Internship Program	SK
Networking events with departemental evaluators	NET
Formal conferences	NET
Professional development series	SK
Links with other professional organizations	NET
Educating the users of evaluation	SK
Developing capacity 'to use' evaluation.	
Central agency driven demand for evaluation	ORG
Steering the evaluation function in Departments	ORG
Credibility building for evaluators	AVE
Developing a comprehensive evaluation plan	ORG
Evaluation in full public view (transparency)	QLI
Success factors needed for effective evaluation ["Evaluation infrastructure checklist"]	
Cultural	
Institutions are prepared to divulge information	DIF
Managers trust that assessments will be objective	AVE
Agencies are willing to be reviewed	AVE
Managers have the courage to make changes and implement recommendations	AVE
Evaluation function is prepared to evaluate itself	AVE
Relevant accountabilities have been clarified	ORG
<u>Operational</u>	
Technical, professionalresources are available	SK
Financial resources are available	FR
Time is sufficient	СРМ
Evaluation policies and standards are in place	QLI
Need for objectivity can be met	QLI
Authority exists to oversee evaluations	QLI
Authority exists to act on findings	USE

In a second phase, De Peuter&Pattyn strived to come to a **common denominator for every "cluster of a particular type of indicators".** This exercise yielded **17 categories of indicators**, which were further assigned to the "capacity" and "culture" clusters (see table under). For doing this the following definitions were taken into account:

Evaluation culture is the pattern of shared beliefs and values of policy makers and evaluators which provide them with rules for behaviour that lead towards a practice of evaluation (stemming from Davies (1984) definition of "culture": "culture is the pattern of shared beliefs

and values that give members of an institution meaning, and provide them with the rules for behaviour in their organisation")

Evaluation capacity is concerned is associated with "more operational aspects and components which are deemed necessary for conducting an evaluation. In that sense, evaluation capacity is strongly linked to the evaluation practice itself. They both relate to personnel related issues as well as technical facilities and instruments in support of evaluation."

The table below presents the 17 categories of indicators, as well as the number of indicators assigned to each category and the cluster under which the respective category falls.

Table 22: Indicators,	the number of	indicators	assigned	to each	category	and the	cluster	under w	vhich
every category falls.									

Category	Number of indicators	Cluster
1. Organisational anchoring of evaluation function	37	(CAPACITY CLUSTER)
2. Skills to perform evaluation	33	CAPACITY CLUSTER
3. Awareness of intrinsic value of evaluation	21	CULTURE CLUSTER
4. Networking	20	CULTURE CLUSTER
5. Quality instruments	19	CAPACITY CLUSTER
6. Coupling with policy and management decisions	14	(CAPACITY CLUSTER)
7. Political commitment	13	CULTURE CLUSTER
8. Use	13	CULTURE CLUSTER
9. Diffusion and feedback mechanisms	12	CAPACITY CLUSTER
10. Data collection mechanisms	11	CAPACITY CLUSTER
11. Financial resources	11	CAPACITY CLUSTER
12. HR volume (internal and external)	11	CAPACITY CLUSTER
13. Coverage of the policy spectrum	9	(CULTURE) CLUSTER
14. Context-dependency	8	CULTURE CLUSTER
15. Demand	8	CULTURE CLUSTER
16. Legal embedding	6	(CULTURE) CLUSTER
17. Ownership	5	CULTURE CLUSTER

According to De Peuter&Pattyn, the cultural cluster contains the awareness for evaluation, the context-dependency of evaluation, the (existence of) a genuine demand for evaluation, the (degree of) networking activities, the ownership of evaluations, political commitment to evaluation, and the ways and extent of effective utilisation of evaluation results.

The capacity cluster includes mechanisms for data collection and for diffusion and feedback, financial and human resources, as well as skills to perform evaluation and the presence of instruments to guarantee the quality of evaluation.

The 4 categories in brackets are more difficult to classify either in the culture cluster or in the capacity cluster. In fact, all four can be associated with both clusters.

In order to position evaluation culture and capacity vis-à-vis each other, De Peuter&Pattyn used a framework which captured a dynamic perspective and was shaped on the 6 stages of the evaluation process: (1) deciding to evaluate, (2) structuring / planning the evaluation, (3) observing, (4) analyzing; (5) judging; (6) utilization, further grouped in 3 main phases, i.e. (1) deciding to evaluate, (2) conducting the evaluation and the (3) utilization / influence of an evaluation.

The table below presents the linkage between the phases/stages identified and the 17 categories of indicators/clusters:

Table 23: linkage between the	phases and the indicators
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DECIDING TO	(	USE/INFLUENCE				
EVALUATE	STRUCTURING	OBSERVING	ANALYSING	JUDGING		
<ul> <li>Awareness of intrinsic value of evaluation (CUL)</li> </ul>	► Financial resour	rces (CAP)				
<ul> <li>Political commitment</li> <li>(CUL)</li> </ul>	► HR capacity (int	► HR capacity (internal / external) (CAP)				
<ul> <li>Demand (CUL)</li> </ul>	► Skills to perform	<ul> <li>Ownership</li> <li>(CUL)</li> </ul>				
• Coverage of the policy spectrum (CUL)	<ul> <li>Data collection mechanisms (CAP)</li> <li>Diffusion and feedback mechanisms (CAP)</li> </ul>				► Use (CUL)	
<ul> <li>Context-dependency (CUL)</li> </ul>	► Quality-instrum	ents (CAP)				
► Legal embedding (CUL)	► Legal embedding (CUL)					
<ul> <li>Organisational anchoring (CAP)</li> </ul>						
<ul> <li>Coupling with policy and management decisions (CAP)</li> </ul>						
<ul> <li>Networking (CUL)</li> </ul>						

The most relevant conclusions of this wide investigation are:

- both demand and use of evaluation are predominantly driven by factors relating to evaluation culture;
- the process of performing an evaluation relies predominantly on conditions which relate to (technical) evaluation capacity;
- there are some cultural factors which can be regarded as prerequisites for capacity components to be built up in order to perform evaluations: (1) Political commitment and awareness of the added value of evaluation will trigger demand for evaluation. (2) Demand on its part needs supply and thus technical capacity to carry out an evaluation. Hence, the need for (3) capacity building will increase when demand increases.
- in turn evaluation capacity will have an influence on the (4) use of evaluation. The amount of resources, the presence of quality control instruments and mechanisms to feed the evaluation findings into the policy process will contribute the extent of evaluation use. Ownership is also an important cultural element which contributes to evaluation use.
- consequently, evaluation capacity is both an exponent and an enabler of evaluation culture. Nevertheless, at the very start of evaluation finding its way into the policy process, we can presume that some elements of evaluation culture must be in place as a trigger for evaluation capacity building. Over time, the building of evaluation capacity may strengthen the evaluation culture.
- ► The Evalsed Guide<sup>15</sup>

In Evalsed, the evaluation capacity is perceived as part of institutional capacity, defined broadly to include **legal rules** (e.g., regulating employment and procurement), **normative assumptions** (e.g., about equal opportunities or open competition), **governance** (e.g., democratic accountability and

<sup>&</sup>lt;sup>15</sup> Current edition. Although the 2008 Commission Report on Evaluation Capacity Development widely takes it into account, we covered EVALSED, too, because this guide was updated in 2009 and might have added new elements to the former.

divisions of responsibility between tiers of government and civil society) as well as **administrative and organisational arrangements** (e.g., how ministries are structured and resourced).

In this context, developing evaluation capacity has to be a **shared concern of the wider policy community**. Those responsible for policies and programmes (i.e. those who manage and commission evaluations, those who have an interest in evaluation results at a policy and programme level as well as those who undertake evaluations) must first be convinced of the need for evaluation. However, the capacity of public institutions to conduct evaluations is part of the **wider requirements that the State** must meet to address contemporary economic and social demands. Indeed, where evaluation capacity has been most developed is often in the very sectors that have conceived of it as an integral part of a much wider programme of public sector innovation and modernisation (in other words, in sectors where an evaluation culture existed already).

As underlined also in the 2008 Commission framework, evaluation capacity is multi-faceted and needs to be **located** at many different levels that reinforce each other. For example there is an:

- Individual level consisting of necessary skills and competencies;
- Organizational level of management arrangements and structures;
- Inter-organizational level that bridges public and private bodies through networks, procedures and partnerships; and
- Societal level that embeds evaluative thinking in civil society including professional organizations - as well as in the public sector.

At each level, EVASED identifies a series of "indicators" which point towards elements/arrangements which need to exist/to be created for an evaluation **system** to be sustainable.

At an individual level:

There are **people** throughout government who have **experience and skill** in evaluation and this is reinforced and renewed by appropriate recruitment and training and **professional development**.

**Training courses and diplomas** are available nationally or on a regional basis, variously delivered by universities, private training providers and professional bodies and open to both evaluation practitioners and commissioners.

At an organisational level:

Evaluation is **routinely** undertaken at each stage of policy and programming: from planning through to implementation and follow-up.

**Evaluation findings are integrated into decision-making** when deciding what policy options to choose, how best to implement and deliver and when identifying lessons about what has been effective.

Managers look to evaluation as one important input that will help them **improve performance and manage for results**.

A **regular flow of evaluations are commissioned** that cover the broad spectrum of policies and programmes.

There are **follow-up procedures** to ensure that evaluation recommendations are taken seriously and, where feasible, acted upon.

There are procedures to accumulate evaluation findings and lessons learned so that programme managers and policy makers have an accessible evidence base and an **organisational memory**.

At an inter-organisational level:

There is **coordination through a network of dedicated evaluation units or functions** - to ensure sufficient **consistency** in the way evaluations are commissioned, managed and executed across government and ultimately across the public sector.

There are requirements that evaluations take place embodied in **legislation**, **articulated policies and regulatory activity** (e.g., audit or parliamentary reviews).

There is a well-defined **market** with clear rules so that potential evaluation providers can organise themselves to respond to tenders, complete evaluation assignments on time, develop sectoral and technical expertise and understand the priorities of policy and programme customers.

## There is a culture of evaluation that values professional standards, independence, learning from experience and evidence based policy.

At a societal level:

Open and systematic **dialogue** is maintained **between policy makers and evaluation specialists** so that priorities for evaluation can be identified and scrutinised.

There is an **evaluation community** of practice whose members may work for universities or consultancies or be independent evaluation practitioners and consultants but still **share a common ethos and standards**.

Evaluation associations exist that bring together those who commission, provide and use evaluations and reinforce a culture of evaluation, disseminates good practice and safeguards the independence of evaluation functions and practitioners.

There is an **awareness of evaluation** activity and outputs and a dissemination of reports and findings such that evaluations will be routinely used by various stakeholders (in parliaments, civil society, etc.) to support democratic accountability and transparency.

As regards "developing" evaluation capacity, as taken over in the 2008 Commission framework, the most important measures in accordance with EVALSED refer to:

- Making a decision on the institutional architecture of the evaluation system: locating and structuring evaluation functions and their coordination. Further than what the 2008 Commission Report underlines, it is worth mentioning what EVALSED says (quoting the World Bank) about balancing a centralised with a decentralised approach to the architecture of the evaluation capacity: "centralization may led to little use of evaluation elsewhere in the government concerned. Too much de-centralisation on the other hand - for example having different coordination arrangements for different programmes, policies or territories, risks incoherence."
- 2. Strengthening evaluation demand: ensuring that there is an effective and well managed demand for evaluations. As mentioned by other sources, too, demand may stem from internal and external sources. EVALSED confirms that the "learning" effect of evaluation is stronger when this is triggered by internal motivation. At the same time, if the impetus for evaluation is entirely external (or even externalised by government departments or agencies to national scrutiny bodies) the foundation for building evaluation capacity is likely to be weak. Strengthening demand for evaluation requires first, the mobilization of a broad coalition of internal stakeholders including managers and policy makers. As civil society might also trigger evaluation, capacity development has to include civil-society actors if it is to be true to the logic and values of public sector reform.
- 3. Strengthening evaluation **supply**: ensuring that the skills and competencies are in place with appropriate organisational support. The response and speed of response to evaluation demand depends on **pre-existing** resources, skills and institutions. The quality of the educational institutions, the community of independent consultants and of the professional evaluation community determine the level and quality of evaluation supply.
- 4. Institutionalising evaluations: building in evaluation in to policy making systems and across the broader policy system/embed and deepen evaluation within public sector institutions<sup>16</sup>.

<sup>&</sup>lt;sup>16</sup> While evaluation is built in the policy-making system related to structural instruments in Romania (SIES in SIS it remains to be seen how "developed" this is), little is of relevance for the purpose of this project (concentrated

In developing the fourth measure to be taken in order to develop evaluation capacity, EVALSED starts from the Furubo's criteria set up in 2002 for the assessment of the evaluation "culture". However, in the Box Assessing Evaluation Capacity Building it mentions the 9 criteria developed by Furubo&all and re-names them "criteria to assess the extent of evaluation capacity", thus uses, at least here, interchangeable, the concepts of "capacity" and "culture".

However, it also says: "Creating an evaluation culture is a phrase that is intended to suggest that **a well developed evaluation system is more than just a structural arrangement**. For example:

- there is a commitment to learning lessons and improvement;
- there is avoidance of a blame-culture which discourages learning;
- policy makers are committed to evidence based polices in the broadest sense;
- > there is also a commitment to excellence, high standards and continuous improvement;
- evaluation is used as one element in a general move towards transparency and multiple accountabilities to citizens and communities as well as to Ministers and parliaments; and
- the government and public sector is committed to continuous adaptation to becoming a learning organisation"

According to literature reviewed, by EVALSED the degree of "institutionalisation" of evaluation depends on factors such as: evaluation timing - application of evaluation at all policy stages, degree of centralisation, location of evaluators - internal or external, integration with decision making.

Institutionalisation of evaluation is a continuous **process** which over time has to be **integrated with other planning and assessment tools** (e.g., impact assessments, project planning techniques) **and other channels for identifying and disseminating and implementing good practice** (e.g., public consultation, decentralisation to local stakeholders).

At the same time potential barriers to institutionalising evaluation cannot be ignored:

- first, evaluation is stronger when it is seen as an integral part of institutional development and public sector reform. If these broader organisational and cultural changes are not pursued in parallel it will be more difficult to institutionalise evaluation.
- second, a coherent institutionalisation process requires both financial and human resources. Institutionalisation can be undermined if there is insufficient investment in the skills and management systems for specialist evaluation units.
- third, high-level political commitment is also important in the evaluation institutionalisation process. This is especially so when such a process inevitably takes time and needs to be builtup in stages. Changes in direction when officials or ministers change can be a barrier to the successful building of evaluation capacity

We developed more the "institutionalisation" of evaluation part of this review in order to stress that EVALSED's approach, as the EC approach are sub-sums evaluation culture to evaluation capacity. The links between the two are not clearly made, although it presents the two also separately.

Linda G. Morra Imas&, Ray C. Rist (2009), The road to results. Designing and Conducting Effective Development Evaluations, The World Bank.

The analysis carried out by Morra Imas&Rist is based on the dichotomy between developed and developing countries and starts also with Furubo's "evaluation culture" criteria; it is further based on the 2003 version of EVALSED (sic!), OECD research, GAO Handbook (presented above). We will

on KAI 1.2 of OPTA) as regards the building of evaluation in the broader policy system. For assessing the former, an evaluation of the OPDAC KAI 1.2 needs to be carried out.

underline here the most important aspects related to "evaluation culture" and "evaluation capacity" as identified by the authors.

According to Furubo's criteria, Australia, Canada, the Netherlands, Sweden, and the United States had the highest "evaluation culture rankings" among OECD countries in 2002. OECD countries have developed evaluation cultures and M&E systems in response to varying degrees of **internal and external** pressures. France, Germany, and the Netherlands, for example, developed an evaluation culture in response to **both strong internal and external (mostly European Union-related) pressures**. In contrast, countries such as Australia, Canada, the Republic of Korea, and the United States were motivated largely by strong internal pressures (Furubo, Rist, and Sandahl 2002).

Among the strongest internal **pressures** for developing an evaluation culture, Morra Imas&Rist mention:

- domestic planning,
- programming, and
- budgeting imperatives for new socioeconomic spending programs, as well as
- legislative oversight.

There were also **factors** which contributed to the adoption of an evaluation culture in the pioneering countries:

- democratic political systems,
- strong empirical traditions,
- civil servants trained in the social sciences (as opposed to strict legal training), and
- efficient administrative systems and institutions.

Evaluation culture spread from **education, health, and social welfare** fields into other areas of public policy and from more advanced OECD countries to less developed (from an evaluation culture perspective) ones. External pressures are exerted from the side of EC, other international organisation and, as mentioned before, other countries with a developed evaluation culture.

As regards creating monitoring and evaluation **systems**, OECD countries took one of three approaches, denominated by Morra Imas&Rist as:

- whole-of-government approach (WGA) (e.g. Australia)
- enclave approach
- mixed approach.

The main features of the WGA would be a **broad-based**, **comprehensive** establishment of M&E across the government – in all policy fields, support of the government ensured, necessary **skills** developed, civil service **structures and systems** set up (in other words, the main elements of evaluation culture and capacity in place).

The **enclave approach** focuses on one part or sector of the government, such as a single ministry, probable run by a strong "evaluation champion"; other ministries follow (e.g. Mexico, Jordan). Countries such as Ireland have adopted a **mixed** approach to evaluation. While some areas (such as projects financed by EU structural funds) are comprehensively evaluated, other areas receive less attention. The government of Ireland began creating its evaluation system with an enclave approach, but it moved in the direction of a more comprehensive approach with respect to government expenditure programs (Lee 1999).<sup>17</sup>

<sup>&</sup>lt;sup>17</sup> Further than Ireland, France is an interesting example of a "mixed approach". Until 2001, France was among the group of OECD countries that was slowest to move toward a mature evaluation system. Indeed, France lagged behind many transition economies and developing countries in this regard. In 2001, the government passed sweeping legislation, replacing the1959 financial constitutional, eliminating line item budgeting, and instituting a

Morra Imas&Rist map the following major challenges for building an evaluation system:

- interested stakeholders and commitments to transparency and good governance lack;
- demand for and ownership of an evaluation may be more difficult to establish;
- weak political will and institutional capacity;
- difficulties in interministerial cooperation and coordination impeding progress toward strategic planning;
- no evaluation champion;
- lack of efficient and effective administrative institutions, requiring civil service reform or reform of legal and regulatory frameworks;
- lack of adequate statistical system;
- lack of skills in M&E;

As regards developing evaluation capacity (to be mirrored with 2008 Commission framework), the following measures are recommended by Morra Imas&Rist:

- > Focus on national and sector levels, as well as central and local levels.
- Development of concepts and tools, including capacities to keep score on development effectiveness, specification of project and program objectives and result chains, performance information (including basic data collection), program and project M&E, beneficiary assessment surveys, sector reviews, and performance auditing (Kusek and Rist 2004; Mackay 2007).

new program approach. The new constitutional by-law, phased in over a fi ve-year period (2001-06), had two primary aims:

<sup>(</sup>a) to reform the public management framework, in order to make it results and performance oriented and (b) to strengthen legislative supervision.

About 100 programs were identified, and financial resources were budgeted against them. Every program budget submitted to the legislature was required to have a statement of precise **objectives and performance indicators**. Public managers had greater freedom and autonomy with respect to the allocation of resources, but in return they were held more accountable for results. Thus the new budget process was results driven. Budget requests for additional funds had to include annual performance plans detailing the expected versus actual results for each program. Annual performance reports also were included in budgetary reviews. These steps were intended to improve legislators' ability to evaluate the performance of governmental programs. This reform initiative altered some of the political and institutional relationships within the French government, giving the legislature increased budgetary powers.

### Box 2: Key Issues for Diagnosing a Government's M&E Systems

1. Genesis of the existing M&E system: role of M&E advocates or champions, key events that created the priority for M&E information (for example, election of reform-oriented government, fiscal crisis).

2. The ministry or agency responsible for managing the M&E system and planning evaluations. Roles and responsibilities of the main parties to the M&E system (the finance ministry, the planning ministry, the president's office, the sector ministries, the legislature). Incentives for stakeholders to take M&E seriously (strength of demand for M&E information). Possible existence of several uncoordinated M&E systems at the national and sectoral levels. Importance of federal/state/local issues to the M&E system.

3. The public sector environment and whether it makes it easy or difficult for managers to perform to high standards and to be held accountable for their performance. Existence of public sector reforms-such as a poverty reduction strategy, performance budgeting, the strengthening of policy analysis skills, creation of a performance culture in the civil service, improvements in service delivery (such as customer service standards), government decentralization, greater participation by civil society, or an anticorruption strategy-that might benefit from a stronger emphasis on the measurement of government performance.

4. The main aspects of public sector management that the M&E system supports strongly, such as budget decision making, national or sectoral planning program management, and accountability relationships (to the finance ministry, president's office, parliament, sector ministries, civil society).

5. The role of M&E information at the various stages of the budget process (policy advising and planning, budget decision making, performance review and reporting) and the possible disconnect between the M&E work of sector ministries and the use of such information in the budget process. The existence of any disconnect between the budget process and national planning. Opportunities to strengthen the role of M&E in the budget.

6. The extent to which the M&E information commissioned by key stakeholders (for example, the finance ministry) is used by others (such as sector ministries). Identification of barriers to use (if any). Evidence concerning the extent of utilization by different stakeholders (for example, a diagnostic review or a survey). Examples of major evaluations that have been highly influential with the government.

7. Types of tools emphasized in the M&E system (regular performance indicators, rapid reviews or evaluations, performance audits, rigorous in-depth impact evaluations). Scale and cost of each of these types of M&E. Manner in which evaluation priorities are set (are they focused on "problem programs," pilot programs, high-expenditure or high-visibility programs, or are they based on a systematic research agenda to answer questions about program effectiveness?).

8. Responsibility for collecting performance information and conducting evaluations (ministries themselves, academics, or consulting firms). Problems with data quality or reliability or with the quality of evaluations that have been conducted. Strengths and weaknesses of local supply of M&E. Key capacity constraints and the government's capacity-building priorities.

9. Extent of donor support for M&E in recent years. Donor projects that support M&E at whole-of-government, sectoral, or agency levels (provision of technical assistance, other capacity building, and funding for the conduct of major evaluations, such as rigorous impact evaluations).

10. Conclusions regarding overall strengths and weaknesses of the M&E system, including its sustainability in the face of a change in government. Dependence of system on donor funding or other support. Current plans for future strengthening of the M&E system..

### Source: World Bank 2006

As we can see, Morra Imas&Rist start from **culture**, develops the concept of "evaluation **system**" and then, based on the first two steps, make recommendations for strengthening evaluation **capacity**. The concepts are not defined but we considered important to list the most important aspects presented by the authors, in order to make sure that no "indicator"/element relevant for the measuring instrument was missed.

Marelize Görgens and Jody Zall Kusek (2009), Making Monitoring and Evaluation Systems Work A Capacity Development Toolkit, World Bank

The purpose of the Görgens and Kusek's book is to provide a road map of the components to a sustainable monitoring and evaluation **system.** For this purpose they define all the pieces of an M&E

system jigsaw puzzle, and, as we can see under, a lot of these pieces are the same or the equivalents of the evaluation culture/capacity composing elements as identified in the "EU strand" of the discourse:

Components relating to "people, partnerships and planning"
1. Structure and organizational alignment for M&E systems
2. Human capacity for M&E systems
3. M&E partnerships
4. M&E plans
5. Costed M&E work plans
6. Advocacy, communication, and culture for M&E systems
Components relating to "collecting, capturing and verifying data"
7. Routine monitoring
8. Periodic surveys
9. Databases useful to M&E systems
10. Supportive supervision and data auditing
11. Evaluation and research
Final component about "using data for decision-making"
12. Using information to improve results

Coming to sustain the argument brought in other sources reviewed above, i.e. that awareness on benefits of evaluation is the precondition for external pressures to have an impact on evaluation culture, the sixth element of the M&E system as developed by Görgens&Kusek covers advocacy& communication and their role in enhancing evaluation culture. As the authors mention, this element/ring was included because "a positive culture for M&E is an essential and important part of having an enabling environment for your organization's M&E system in place."

Here M&E culture is defined as a:

"Shared set of values, conventions, or social practices about M&E. A positive M&E culture is where M&E is accepted, welcomed, encouraged and valued by all members of the team as an essential part of achieving implementation success."

The M&E culture (within an organization) depends on the answers given to the following questions:

- 1. Are decisions made using clear evidence on what works or what has been tested?
- 2. Is **information fed back to decision makers** about design and implementation problems with the program and program outputs and outcomes? Is that information considered when deciding whether to scale up, scale back, continue or end activities? Or are decisions often based solely upon the political needs or expectations of the organizations or its leaders?
- 3. Do you have a sense of how people in your organization feel about M&E? Do they **consider M&E an important and useful management function**, just like the budget or human resource function?
- 4. Will they participate in M&E activities?
- 5. Do they ask for M&E reports, and are **these reports used when decisions** are made? Are there M**&E champions** in your organization?

When assessing M&E culture the organization's readiness to **manage for results** needs to be assessed. This assessment determines the organization's political willingness to monitor and evaluate its goals and develop a **performance-based framework**.

A "readiness assessment" does not necessarily entail a formal or even public assessment report but it addresses, in any case the following key questions (Kusek and Rist, 2005):

- 1. What potential **pressures** are encouraging the need for the M&E system within the organization and why?
- 2. Who is the advocate for an M&E system?
- 3. What is motivating the champion to support the M&E effort?
- 4. Who will own the system?
- 5. Who will benefit from the system?
- 6. How much information is really required?
- 7. How will the system directly support **better resource allocation and the achievement of program goals**?
- 8. How will the organization, the champions, and the staff react to **negative information generated by the M&E system**?

9. Where does capacity exist to support a results-based M&E system?

# 10. How will the M&E system **link project, program, sector and national goals**? (only applicable if the focus is on a national M&E system).

 UNDP (2011), Institutionalization of Monitoring and Evaluation Systems to Improve Public Sector Management, ECD Working Paper Series

Evaluation culture is defined in this collection as "the existence of a **results or performance orientation** (in government). The focus lays on the development of a culture in the public sector "to encourage the supply of and demand for evaluative evidence to inform decision-making". The first source quoted on the subject is the Furubo's "9 criteria" for assessing evaluation culture.

According to the authors, people reject evaluations because they see them as punishment. This frame of mind must be changed. It is important to stress that in the new culture evaluations are not meant to disqualify institutions or programmes but to **improve them and maximize** their benefits. Evaluating becomes a necessary process for the **optimal use of state resources**.

Kuzmin argues in this book that although evaluation capacity building (ECB - equivalent to EC development in the EU) definitions vary, they can be seen as complementary rather than contradictory (Kuzmin 114). To describe the essence of ECB he summarized the key concepts presented in various definitions:

- 1. ECB is two-fold: it enhances both 'ability to do' (potential) and actual 'doing' (practice).
- 2. ECB is aimed at developing evaluation demand and supply.
- 3. ECB is aimed at increasing the use of evaluation and its results.
- 4. ECB requires development and implementation of evaluation systems.
- 5. ECB requires institutionalization of evaluation.
- 6. ECB could be and should be implemented at various levels: individual, group, organization, sector, nation.
- 7. ECB is linked to creation and development of professional evaluation organizations (associations).

As argued also in EVALSED and as taken over by the EC framework, Kuzmin says that the development of a culture of evaluation and national expertise occurs through the process of institutionalization. However, as also Toulemond and De Peuter&Pattyn remark, the question remains as to which should come first. In other words, is the existence of an institutional framework a prerequisite for the existence of a culture of evaluation as we commonly understand it, involving established practices, being well-accepted, having a culture of presenting and distributing information on public action? (Kuzmin 142).

According to Kuzmin, evaluation culture can be defined in the simplest terms as how evaluation is considered by key stakeholders in a particular context. It is also a process of 'reality construction' that allows these stakeholders to see and understand particular events, actions, objects or situations linked with evaluation in distinct ways. Paying attention to issues of culture helps to avoid viewing it as a mechanical or engineered structure but rather as a product of the social interaction of several key actors (Kuzmin 149).

Taking stock, at his turn, of existing literature, Kuzmin argues that several factors influence the development of an evaluation culture (Levine 1981; Toulemonde 2000; Haarich 2005):

- > the political consensus about the objectives of the government,
- the concentration of services and the public and scientific life of major cities;
- the level of decentralization or federalism;
- the legal requirements of performing evaluations;
- the role of different government offices more or less interested in the development of evaluations;
- the existence of internationally funded projects (by the World Bank, for instance) that require the integration of evaluation in different policies;
- civil society;

- mass media; and
- the role of international professional networks.

For Boyle, Lemaire and Rist (1999:3) a friendly or favourable **environment** for development of evaluation has six dimensions:

- 1. the development and institutionalization of the social sciences;
- 2. the existence and maintenance of a trustworthy statistical apparatus;
- 3. the capacity to staff a national evaluation system;
- 4. the constitutional relationship between the executive and the legislative branches of the government;
- 5. the population and geographic size; and
- 6. the administrative distance from the centre to the periphery of the governmental system.

The different existence of these factors in dissimilar national contexts makes it difficult to find a pure 'culture of evaluation'. This means that the diversity of culture in regions and countries is a permanent source of enrichment and social innovation and that evaluation practice, while getting mature, may escape from uniformity.

What are the problems in the absence of an evaluation culture?

- 1. Institutional and political constraints are more difficult to overcome;
- 2. the struggle for adequate budgets demands extra energy;
- 3. the evaluator is closer to the image of a detective or a spy than a critical friend; and
- 4. it is more difficult for the evaluation to reflect local and regional priorities. (Kuzmin 154)

A deeply rooted culture of democratic evaluation at all administrative levels can help evaluation practice to fully produce its benefits. This would imply that public managers are prepared to accept and publish reports that contain negative or disturbing conclusions (Toulemonde 2000). This requires the media and politicians to use evaluations without distorting their conclusions. Another factor that could contribute to achieving this goal is the creation and consolidation of national evaluation societies or associations, which help to ensure recognition of evaluation as an integral part of democratic functioning.

Heider, C. A Conceptual Framework for Developing Evaluation Capacities: Building on Good Practice, in Influencing Change.

Similar differentiations as EVALSED (between individual and higher levels) are made by Heider as regards capacity development: "The concept of capacity development began with a focus on training **individuals**. It evolved into **institutional** development when it was recognized that individuals worked within the context of their organizations and that more than training was therefore needed for them to be successful. It further evolved into **capacity development**, acknowledging that organizations do not work in isolation but require an enabling **environment** that consists of, among other components, of **policies**, **networks**, **and an attitude of engagement**. Capacity therefore goes beyond an individual or an organization. **Evaluation principles need to be integrated with measures that go beyond the individual to span the institutional framework and the enabling environment for evaluation."** 

While the enabling environment provides a context that fosters (or hinders) the performance and results of individuals and organizations, the institutional framework in which individuals work needs to provide a system and structure in which individuals can perform and attain results individually as well as collectively as an organization. At his/her turn, the individual has the knowledge, skills, and competencies that are essential to perform tasks and manage processes and relationships.

These elements: environment/context(/culture?) - institutions/system and structure - individual/knowledge, skills, and competencies articulated together bring results and performance.

According to Heider, the enabling environment for evaluation is determined by a **culture of learning** and accountability-that is, the degree to which information about past performance is sought and the extent to which there is a drive to continuously improve and hold people responsible for actions taken, resources spent, and results achieved. In such an environment, evaluation is understood to help decision makers and implementers achieve common goals more efficiently and effectively. Such a

culture is embedded in tacit **norms of behaviour**: the understanding of what can and should (and should not) be done. Behaviours are often modelled by **leaders**.

These norms should be codified in **government legislation or an evaluation policy** that expresses the **commitment of leadership** or the organization to learning, accountability, and evaluation principles. An enabling environment is also **supported by or created through governance structures that demand independent evaluation**, be it through parliaments or governing bodies, and enhanced through **professional associations and networks** that set **standards** and strive toward greater **professionalism** in evaluation.

The structural **independence of an evaluation function** is important to create an enabling environment: the evaluation function should not report to the person or function responsible for the policies, strategies, or operations being evaluated. Ideally, the enabling environment is such that **decision makers proactively demand impartial evaluations to inform their debates and choices**, which increases the usefulness of evaluations.

The institutional framework for evaluation ensures that a **system** exists to **implement and safeguard** the **independence**, **credibility**, **and utility** of the evaluation. Such a framework reduces the risk that declared commitments to independence are revoked by making systems more difficult to reverse without the agreement of all stakeholders. It also reduces the risk inherent in depending on individuals and their behaviour. Creating a system of checks and balances helps ensure accountability and protect individuals.

Even with structures and systems in place, the independence and impartiality of evaluation depends on the integrity and professionalism of individuals. The profession requires **limiting personal biases** to the extent possible. However, individual or intellectual independence depends on individuals, whose behaviour demonstrates adherence to and practice of the following evaluation principles: avoiding conflict of interest, acting with integrity and independence of mind, engaging in evaluations for which they are **competent**, acting impartially, and undertaking evaluations with a clear understanding of the clients and their decision-making process.

Heider further distils evaluation capacity, at each of the three levels, in "capabilities". The starting point was a five-year project on capacity development (ECDPM 2008), which concluded that the following capacities needed to be developed:

- committing and engaging: developing volition, empowerment, motivation, attitude, and confidence
- carrying out technical, service delivery, and logistical tasks: performing core functions directed at the implementation of mandated goals
- relating to stakeholders and attracting resources and support: managing relationships, mobilizing resources, engaging in networking, building legitimacy, and protecting space
- adapting and engaging in self-renewal: learning, strategizing, adapting, repositioning, and managing change
- balancing coherence and diversity: encouraging innovation and stability, controling fragmentation, managing complexity, and balancing the capability mix.

The enabling environment for evaluation needs to be committed to a culture of learning and accountability; to adopt an evaluation policy that is in line with the evaluation principles and legitimizes evaluation; and to use evaluation findings and insights in policy making, performance improvements, and organizational renewal. Such an environment accepts that the independence of evaluation, including its funding, needs to be safeguarded.

In a national context, doing so could entail embedding evaluation into legislation and government policy. Within an organization, the institutional culture, evaluation policy, and resources for evaluation form the context in which an evaluation function operates.

### Table 24: Evaluation Principles and the Three Levels of Capacity

Level	Independence	Credibility	Utility
Enabling	<ul> <li>Culture of accountability and</li> </ul>	<ul> <li>Provision of access to</li> </ul>	<ul> <li>Attitude that entails</li> </ul>

Level	Independence	Credibility	Utility
environment	<ul> <li>learning</li> <li>Government legislation or evaluation policy</li> <li>Community of practice, networks, and associations for evaluation</li> <li>Governing or oversight body that seeks independent credible advice</li> <li>Structural independence</li> </ul>	information that facilitates credible evaluation	intention to use evaluation findings and recommendations
Institutional framework	<ul> <li>Institutionalized process of peer review to assess independence, credibility, and utility of the evaluation function</li> <li>Independent budget</li> <li>Impartial selection of evaluation subjects</li> <li>Independent planning and conduct</li> <li>Non interference in reporting of findings</li> <li>Measures to protect evaluators from repercussions</li> <li>Ethics guidelines</li> <li>Code of conduct</li> </ul>	<ul> <li>Evaluation quality assurance system to ensure credibility, transparency, and impartiality</li> <li>Multidisciplinary evaluation team that works well together</li> </ul>	<ul> <li>Understanding of the value of evaluation</li> <li>Consultation processes</li> <li>Timeliness of the evaluation</li> <li>Accessibility of the evaluation</li> <li>Active sharing of lessons from evaluation</li> <li>Utility of the evaluation, demonstrated by implementation of recommendations</li> </ul>
Individual	<ul> <li>Ethics guidelines</li> <li>Code of conduct</li> <li>Avoidance of conflict of interest</li> <li>Behavioral independence</li> <li>Integrity</li> </ul>	<ul> <li>Competence (technical knowledge and evaluation skills)</li> <li>Impartiality</li> </ul>	<ul> <li>Client orientation</li> <li>Communication</li> <li>Coordination with different stakeholders and ongoing processes</li> </ul>

### Table 25: Evaluation Capabilities at the Three Levels of Capacity

Capability	Enabling environment for evaluation	Institutional framework for evaluation	Evaluators, evaluation managers, and heads of evaluations units
Commit and engage	Culture of learning and accountability that empowers individuals and organizations to reflect on their practice, take stock of what works and what does not, and take necessary action	Commitment to evaluation principles and the motivation and attitude to follow through on them in daily practice	Commitment to evaluation principles, ethical guidelines, and code of conduct; attitude of independence and impartiality; motivation to conduct evaluations in a credible and useful way
Carry out technical, service delivery, and logistical tasks	Evaluation policy that codifies evaluation principles and good practice	Ability to conduct independent, credible, and utilizable evaluations to support organizational adaptation and renewal	Competence, from both an evaluation and a technical point of view, to conduct evaluations
Relate to stakeholders and attract	Legitimization of evaluation through evaluation policy and actions and recognition of	Ability to demonstrate legitimacy based on impartiality and credibility, to	Ability to conduct evaluations transparently and credibly and to relate to and communicate

resources and support	need to ensure adequate and independent funding	protect evaluation principles and standards and evaluators, and to generate adequate funding	with stakeholders
Adapt and self-renew	Recognition that evaluation plays a role in adaptation and self-renewal	Ability to make strategic choices about evaluation's engagement in organizational renewal and to relate evaluation findings to stakeholders to ensure learning; ability to frequently adapt and update evaluation methods and approaches	Ability to learn new evaluation skills
Balance coherence and diversity	Management of change, using evaluation evidence and recommendations when available; avoidance of fragmentation of systems for learning and accountability	Ability to ensure evaluation processes and approaches are systematic but flexible, to balance capabilities on the team, and to employ a mix of approaches to develop an evaluation culture	Ability to find the right balance between systematically applying evaluation guidelines and seeking opportunities for innovation

### Placing Evaluation Capacities in the Context of Good Governance

The relationship between governance and evaluation is interdependent: good governance creates an enabling environment for evaluation, and evaluation reinforces good governance. Ideally, governments or chief executives of organizations seek independent, credible, and utilizable advice through an evaluation. Demand for evaluation creates a strong enabling environment for evaluation. In this case, decision makers demand feedback on the use of resources and the results achieved; through their demand for such information, they create an environment that enables evaluative thinking and practice. Political and institutional power structures can limit the environment in which evaluations are conducted, especially if vested interests resist evidence that might demonstrate the weaknesses of political choices. In these cases, it is important to counterbalance political power structures with other stakeholders (civil society) and establish legislation or an evaluation policy that legitimizes and commits the country or organization to the evaluation principles.

An environment that is unresponsive to, or even fearful of, evaluation may reflect **lack of understanding of how evaluation can improve decision making.** In these cases, the evaluation function needs to deliver credible, high-quality evaluations to demonstrate the value added of evaluation. In addition, it will be necessary to **explain** the role and usefulness of evaluation in the context of governance and performance of the organization as a whole. Incremental approaches are observed to be successful in gaining confidence and creating an environment that eventually **believes in the value of evaluation**.

Lopez-Acevedo, G. Krause, P. and Mackay, K. (2012), Building Better Policies. The Nuts and Bolts of Monitoring and Evaluation Systems, World Bank

The most recent publication in the field connects evaluation culture to: "performance management and evidence-based policy-making culture" and to "measurement-oriented "performance culture".

Analysing the case of Australia (one of the most advanced according to Furubo's set of criteria for assessing evaluation culture), the author identifies a series of possible reasons why a broader evaluation culture might not persist in a country, proving their importance otherwise.

Without intending to end our literature review and analysis on a negative note, we mention them here to be taken into account when distilling the elements of evaluation capacity vs. culture concepts:

many departmental secretaries and their ministers are naturally disinclined to conduct evaluations. While positive evaluation findings are always welcome, adverse findings can pose significant political and reputational risks.

- the departure of key reform champions-not just reformist ministers, but also the leading champions of M&E in the central departments, who were either advised to retire or were moved to less influential positions. It is well known from other countries that the existence of such champions is a key factor for the creation and sustainability of a successful M&E system.
- the change in government in 1996. The new government believed the civil service to be caught up in red tape and inherently less efficient than the private sector.
- the new government also changed the entire policy process by: relying less on the civil service and much more on non-government sources of advice; substantially weakening the role of DoF, which had been the main guardian of fiscal rectitude; concentrating policy and budget decision making in the Prime Minister's Office; making many expenditure decisions after the end of the formal budget process; and basing many government decisions on ideological considerations, with relatively little attention to hard evidence such as M&E information.

This approach can perhaps be regarded as the **antithesis of evidence-based decision making**. It was considerably facilitated by the economic good fortune that Australia enjoyed as a result of **booming exports** (largely due to a very strong resource sector), and especially by the continuing high levels of **budget surplus**. Thus, just as difficult macroeconomic circumstances can provide a powerful motivator for public sector reform and for greater effort to be devoted to getting the most value from government spending, abundant prosperity can have the opposite effect by undermining these reforms.

Rather, the system was abolished for what were essentially ideological reasons, and government decision making came to rely much less on hard evidence about value for money from government spending.

### Miscellaneous

 Gellia T. Castillo, (2010), Evaluation, evaluators and evaluation culture, IRRI Discussion Paper Series 35

An evaluation culture means that *attention* is being paid to a *system of generating information about the program and documenting events and progress so that useful evaluation can be made*. Evaluation keeps us focused on our intent and our route. Nowadays, participatory M&E has become fashionable where stakeholders are involved in developing and choosing indicators from their different perspectives and in assessing what has been achieved. The social learning process supposedly leads to improved program effectiveness and a sense of ownership among stakeholders.

# When evaluation culture is underdeveloped, documentation for evaluation is inadequate, and empirical evidences of impact have yet to present themselves, evaluations rely mainly on authoritative judgments of the evaluators.

Conference of the American Evaluation Association (2008), Evaluation culture and evaluation policy as guides to practice: reflections on the Brazilian experience

Culture can be understood as common beliefs and practices of a group of people, in other words, the integrated pattern of human knowledge, belief, and behaviour built around learning and transmitting knowledge to succeeding generations.

"Evaluation culture" is presently understood as an overall comprehension and acceptance in the realm of institutions, organizations and society in general, of evaluation importance, need, practice and utilization. In other words, when "evaluation culture" is present, there is a set of learned beliefs, values, styles and behaviours that makes evaluation welcome. Evaluation here does not threaten or condemn.

On the other hand, understanding policy as a deliberate plan of action to guide decisions and achieve rational outcome(s) "evaluation policy" is perceived as a set of guidelines that establishes rules and procedures to properly conduct planning, implementation and utilization of evaluation, in all circumstances or levels of possible implementation. However, such guidelines must be on one hand, directive enough to ensure consensus that is essential to achieve a common major purposes in a disciplined way. On the other hand, they must be flexible enough to respect diversity and pluralities of

interests among the various settings of evaluation conception and practice. Evaluation policies should be well documented and be transparent for both evaluator and evaluee.

An "evaluation policy" must answer questions such as: "What makes up the evaluation? Who is responsible for what? What standards do we use? Thus an "evaluation policy" should contain: a clear explanation of the concept and role of evaluation; the adopted Evaluation Standards; clear definition of roles and responsibilities; emphasis on the need to operationalize the policy through evaluation guidelines; how evaluations are planned and implemented; mechanisms for the follow-up of evaluations; and the dissemination procedures for evaluations

Taking the above into account, we identify three categories: (1) evaluation without a guiding policy; (2) evaluation with a pre-determined policy designed by a small group, not submitted for wide and substantial discussion, nor using language accessible to specific groups, often lacking transparency and wide dissemination; (3) evaluation with a pre-determined policy designed in an open and collective manner, and widely disseminated.

It is important to point out that our experiences showed that the further one develops an evaluation culture the closer one approaches the third type of evaluation practice mentioned above. Nevertheless, in situations where evaluation culture is not yet fully developed, building evaluation policies in a collective way has been successful in promoting integration and commitment among stakeholders. This result represents, indeed, a starting point to develop an evaluation culture.

Evaluation is usually a challenge to both evaluation and the evaluee. As mentioned before, **presence of** an evaluation culture facilitates facing this challenge; its absence frequently generates fear of evaluation. Although it is hard to frame an evaluation policy in a context of poor evaluation culture, there should necessarily be an effort from evaluators towards constructing a policy (e.g. as mentioned during the focus group, KAI 1.2 of POAT as such can be considered as "evaluation policy").

**Conflicts in the evaluative process** emerge either **when principles and considerations are not clear to all involved or when they are violated**. Briefly, these conflicts appear in the form of evaluations of deteriorated quality, failure in identifying and involving stakeholders, and inadequate training of the evaluator, or results not fully utilized. **Conducting an evaluation without evaluation policy, in a field without evaluation culture, provokes chaos.** 

In synthesis, collectively constructing an evaluation policy prevents misunderstandings, conflicts, and avoids inappropriate use of results, in other words, it avoids evaluation pain. Moreover, evaluation culture emerges from the positive impact of the evaluation process, which must respect the values of the community or society involved.

- > Evaluation culture, policy and practice should work together:
- Evaluation policy has to be a public document;
- Evaluation policies have to be constructed in a participative way;
- Evaluation policies are a necessary guide to true evaluations;
- Evaluation should not be developed in a community just because evaluators want to do it but only and solely when the community understands its importance and takes it on its own.
- Owen, J (2003), Evaluation culture: a definition and analysis of its development within organizations. Evaluation Journal of Australia, Vol.3

An evaluation culture can be regarded as a commitment to roles for evaluation in decision-making within an organisation (Owen &McDonald 1999). This is systematic enquiry which is initiated and controlled by members of the organisation, and is carried out with the explicit purpose of contributing to the stock of its working knowledge. Enquiry of this nature is not undertaken routinely, but in response to the need for empirically based knowledge to contribute to issues regarded as strategic.

Key factors which lead to the institutionalisation of an evaluation culture, where institutionalisation is understood as "to make part of a structured and usually well-established system":

1. a joint and cohesive commitment from the operational managers to the introduction of internal evaluation to aid decision-making. The managers represented a 'cosmopolitan' externally

focused managerial group, all had recent university training in the social sciences, and one had completed a master's degree in evaluation studies;

- 2. the operational managers knowing where to look for expert outside assistance for evaluation work, and the employment of external evaluators who had an empathy towards a pragmatic participatory/interactive form of evaluation;
- 3. a high level of support from the executive manager. While a key factor in his support was that evaluation would provide information for internal decision-making, he was also motivated by the need to supply information to external audiences;
- 4. the creation of an evaluation team which included a member of the EMA staff and the external evaluators who worked cooperatively to develop protocols which responded to the information needs of middle management within the organisation;
- 5. communication to all staff about how evaluation could be used and how it might affect individuals. This was particularly important for the training staff, some of whom were concerned that evaluation was to be used in the assessment of their work. Communication involved a series of meetings with the external evaluation team, and continuous reinforcement by operational managers
- 6. a decision taken by operational managers and the evaluation team to commence with an evaluation protocol which concentrated more on processes than outcomes. This decision was motivated by the need, in the first instance, to provide trainers with information that could be used to modify and refine the programs for which they were responsible;
- 7. the creation of an internal committee to be responsible for receiving the findings of each evaluation. This was designed to emphasise that the organisation as a whole was responsible for receiving and making meaning of the findings, rather than individual trainers or managers;
- 8. requiring staff training teams to use the findings to modify and refine the programs for which they were responsible. This was an attempt to change delivery practices without directly apportioning blame to an individual trainer;
- 9. identification of barriers to collection of systematic data. This involved convincing some staff members that the findings from a well-designed evaluation protocol would provide additional and relevant information over and above that which they were already collecting through more ad hoc methods. Over time, objections of these members were overcome through tactics, such as asking them to 'armchair' instruments being developed and generally seeking them out to be sounding boards in the development of the evaluation protocol;
- 10. developing an internal capacity for the routine analysis of evidence collected from participants in each training program being evaluated. This involved assigning some members of the secretarial staff to undertake data entry. In addition, and most importantly, the internal member of the evaluation team was given the responsibility of analysing this evidence and reporting it to the internal committee. To achieve this, the individual was provided with some technical assistance (for example on the use of the program Access) to prepare these reports;
- 11. the decision, from 2002, to prepare a second protocol which concentrated on training outcomes. This protocol involves following up on participants some months after the conclusion of the program they attended. In 2003, online data capture techniques are being used for this follow-up. The primary audience for this report was the executive manager. This was a recognition:
  - that the executive manager needed to report 'up and out' and that conclusions about outcomes were expected as part of the reports he assembled
  - that there could be information which related to an individual staff member, and would need sensitive handing.

# Evaluation Culture adapted to EU Funds and Cohesion Policy in Romania

The literature on evaluation culture in Romania is scarce, perhaps this being a first indication of its maturity level. We review under the key documents relevant for our analysis.

Curley, H. Perianu, E. (2006) Assessment on the evaluation culture in Romania,

The analysis carried out by Curley&Perianu was based on the Evaluation Advisory Group's "9+3" criteria, the most advanced and, at the same time, relevant for Romania and evaluation discourse in 2006. We present here these criteria, mentioned several times in the previous sub-chapter:

- Criterion 1: Evaluation takes place in many policy domains
- Criterion 2: There is a supply of domestic evaluators in different disciplines
- Criterion 3: There is a national discourse concerning evaluation
- Criterion 4: There is a professional organization of evaluators
- > Criterion 5: There is a degree of institutionalization of evaluation in Government
- > Criterion 6: There is a degree of institutionalization of evaluation in Parliament
- Criterion 7: There is a pluralism of institutions or evaluators performing evaluations within each public intervention domain
- > Criterion 8: There is an evaluation function within the Supreme Audit Institution
- Criterion 9: There is a proportion of outcome evaluations in relation to output or process evaluation
- Criterion 10: There is monitoring capacity
- Criterion 11: There is a diversity of evaluation: strategy, policy, programme, projects
- Criterion 12: There is an information flow within government relating to evaluation

As mentioned before, this set of 9+3 criteria for assessing the "evaluation capacity" is composed of the 9 criteria developed by Furubo&all for assessing the evaluation culture, to which criteria 10-12 were added by the EAG. Curley&Perianu grouped the 12 criteria into three categories:

- the current practice of evaluation (criteria 1, 3, 5, 6, 8, 9);
- the supply of evaluation services (criteria 2,4,7);
- criteria for candidate countries (criteria 10, 11, 12).

Curley&Perianu use this set of criteria without defining the concept of "evaluation culture" as such. However, their stated approach is across " a range of areas, namely:

- the level of awareness and mainstream thinking about evaluation;
- know-how of evaluation, including experience in commissioning, performing and using the results of evaluation projects (findings and recommendations);
- the level of demand for evaluation and supply of evaluators.

Although the assessment addresses the evaluation culture of the country as a whole, we present here its most relevant concluding points:

- evaluation has been a constantly developing practice for donor-funded programmes, but is still under-developed for the activities funded by the Romanian national budget;
- three main areas of further action can be identified: further development of the legal framework; preparing an adequate know-how base: methodologies, guidelines, publications and increasing the capacity of the public managers to manage the evaluation process;
- however, a series of initiatives for improving were in place in 2006 and the National Evaluation Strategy (NES) was perceived as an important vehicle that could bring together all of the disparate strands currently trying to drive evaluation and will make the case stronger if stakeholders are unified and in agreement;
- moving from a legalistic framework to a performance management framework is a necessary step if evaluations are to move away from mere reporting and become a tool for improvement. Experience suggests that such a process may take up a considerable amount of time.

National Evaluation Strategy, 2006

The National evaluation Strategy 2007-2013 was designed with the stated overall aim that "there will be a functioning national evaluation system, the parts of which reinforce each other; encompassing the public and private sector and civil society; and contributing to the effective management of public interventions and the accountability of policy makers and public managers. There shall be recognition of the importance of evidence based policy making."

This overall aim and the Strategy's objectives (please see table under) were set up as the result of "juxtaposing the evaluation *culture* criteria with the *capacity* criteria" as presented in the EVALSED guide.

### **Operational objectives of NES**

1. Evaluation **training** and HRD **resources** are available from various sources (civil service, private training providers, universities) service, private training providers, universities) and open to participants from within and without the public sector.

2. Professional **networks** are established to provide a medium for the exchange of ideas/good practice, professional development, the development of standards, etc. They will enjoy the participation of civil society as well as public service participants.

3. A **central government 'resource'** will be created as a repository of evaluation expertise. It will promote good practice by networking across all departments.

4. There is **capacity** at all levels of government to commission or carry-out evaluations, and to know the right evaluation questions to ask.

5. Quality and appropriate **monitoring systems** are in place at all levels of government (local and central) and in any agency where public money is spent.

6. Evaluation is **integrated** into the procedures for the formulation, delivery and follow-up of all public interventions, regardless of funding lines. Documented **procedures** will ensure diligent follow-up of evaluation results/recommendations.

We can already state that these operational objectives contain both "capacity" elements (including the capacity "element" itself) and a "culture" nuance in the sixth objective.

Garboan, R. Sandor, s. (2007) Evaluation culture and capacity in Romanian public institutions, Transylvanian Review of Administrative Aciences, 19 e/2007, pp. 71-78

This article does not bring significant added value to the information collected above – it puts together the Curley&Perianu assessment of the Romanian evaluation culture with the U.S. GAO 2003 handbook on evaluation capacity.

Analysis of the current evaluation system, Ministry of Finance/ECU, Romania 2011

Although it does not specifically deal with capacity and/or culture, the 2011 ANALYSIS OF THE CURRENT EVALUATION SYSTEM carried out under the ECU coordination for the SIS in Romania constitutes at this moment a key source for our assessment. The analysis seems to follow the trend observed in the World Bank literature, and places at its core the concept of "system".

The scope of the analysis was broad and addressed both the context of the Structural Instruments Evaluation System and its efficiency and effectiveness. Specifically, the analysis covered:

- Assessment of the general written framework for evaluation (regulatory, institutional and procedural evaluation set up)
- Analysis of the current profile, roles, tasks and resources of the evaluation function, highlighting the common points and departures from the general written framework and exploring the reasons for such departures
- Analysis on the performance of the current practice of planning and managing evaluations and using evaluation results, highlighting the bottlenecks of the processes and the quality of the results achieved within each of these processes.

- Lessons learnt by stakeholders involved in the first round of evaluations.
- Suggestions to improve the current practice and the existing general written framework for evaluation.
- Although focused on "system", as mentioned above, the list above obviously addresses several core elements of the evaluation culture (i.e. use) and capacity concepts.

The main concluding points/recommendations of this analysis touch the very core of (building) evaluation capacity and culture and, as mentioned above, will be thoroughly taken into account by the current project:

- 1. Awareness raising actions are necessary for a better integration of evaluation to the decision making processes;
- 2. All evaluation reports should be published in their full content, and open, professional debates should be organized to discuss their results;
- 3. Evaluation units should be separated from other units in the MA-s, and they should be integrated more in the decision making process of the management;
- 4. A review should be carried out to analyze the data-needs of evaluations and the bottlenecks of the monitoring information system;
- 5. The early warning function of the monitoring system should be strengthened, making it able to trigger evaluations;
- 6. More flexible project implementation methods should be used, incorporating experiences of the first set of evaluations;
- 7. The experiences of the first set of evaluations should be internalized by the evaluation units by a managed learning and development process

One of the findings which is particularly relevant for our analysis in the light of the overall objective of KAI 1.2 of OPTA refers to the differences between the MAs in divers evaluation

phases/elements/aspects e.g. degree of involvement of the ESC in the ToR preparation.

### Annex 2 - Long list of elements related to the evaluation culture and capacity

Evaluation culture - key elements	Evaluation capacity - key elements
<ul> <li>Trust</li> <li>the use of evaluation conclusions</li> <li>the integration, almost everywhere, of evaluation into management strategies and practices</li> <li>evaluation concerns all political fields, is used at all levels of government and administration, and is practiced by multiple competent evaluators who exchange their experiences and define their best practice within a professional society</li> <li>a commitment to self-examination</li> <li>a formal, regular process in place to plan, execute, and use information from evaluations</li> <li>a commitment to learning through analysis and experimentation</li> <li>the openness of the system to evidence and argument, depending on the existence of a</li> <li>democratic and competitive political system and the</li> <li>decentralisation of policy</li> <li>the functional specialisation of policymakers</li> <li>the educational and professional background of policy makers</li> <li>a thriving social science community or communities and, within this, a university system that is hospitable to the social sciences</li> <li>a sizeable group of social scientists who are interested in conducting policy-oriented research</li> <li>the presence of institutions that bridge the academia-government gap</li> <li>a "climate of rationality" and</li> <li>the pattern of shared beliefs and values of policy makers and evaluators which provide them with rules for behaviour that lead towards a practice of evaluation</li> <li>networking</li> <li>political commitment</li> <li>use</li> <li>coverage of the policy spectrum</li> <li>context-dependency</li> <li>demand and use of evaluation</li> <li>a ecommitment</li> <li>to leag embedding</li> <li>ownership</li> <li>demand and use of evaluation</li> </ul>	<ul> <li>Evaluation capacity - key elements</li> <li>evaluation culture-a commitment to self-examination</li> <li>data quality</li> <li>analytic expertise and</li> <li>collaborative partnerships</li> <li>a commitment to accountability and to improving program performance/to institutionalize an evaluation culture</li> <li>improved administrative systems or turned to special data collections to obtain better quality data</li> <li>external sources or development of staff/whatever expertise was needed to ensure the credibility of analyses and conclusions</li> <li>"The ability of administrations to effectively organise and utilise timely, high-quality evaluations of EU-funded programmes."</li> <li>Demand: capacity and commitment of governments to commission and use evaluation</li> <li>Supply, referring to the necessary resources, skills and information infrastructures are available to effectively respond to demand pressures, more specifically methods and standards, information, financial resources and professional skills</li> <li>architecture, referring to "how evaluation systems are organised and coordinated"</li> <li>institutionalisation - evaluation utilisation and follow-up mechanisms or widely to an overarching factor which reflects the interaction of the other evaluation capacity development dimensions, and captures the extent to which evaluation forms an integral part of the policymaking process and of the business of government generally</li> <li>the openness of the system to evidence and argument, depending on the existence of a democratic and competitive political system and the decentralisation of policy makers; i.e., when policy makers are specialised experts in their policy domain they will have been exposed to the "understandings and insights provided by evaluation";</li> <li>on the supply-side (or the "sending" side as she refers to it), the presence of a thriving social science seem to fare relatively poorly";</li> <li>on the supply-side (or the "sending" side as she refers to it), the presence of a</li></ul>
<ul> <li>avoidance of a blame-culture which discourages learning</li> <li>policy makers are committed to evidence based polices in the broadest sense</li> <li>there is also a commitment to excellence, high standards and continuous improvement</li> </ul>	<ul> <li>again, on the supply-side, the availability of a sizeable group of social scientists who are interested in conducting policy-oriented research;</li> <li>the presence of institutions that bridge the academia-government gap;</li> <li>a "climate of rationality" and</li> </ul>

- evaluation is used as one element in a general move towards transparency and multiple accountabilities to citizens and communities as well as to Ministers and parliaments; and
- the government and public sector is committed to continuous adaptation to becoming a learning organisation"
- democratic political systems,
- strong empirical traditions,
- civil servants trained in the social sciences (as opposed to strict legal training), and
- efficient administrative systems and institutions
- shared set of values, conventions, or social practices about M&E
- a positive M&E culture is where M&E is accepted, welcomed, encouraged and valued by all members of the team as an essential part of achieving implementation success
- decisions made using clear evidence
- information fed back to decision makers
- consider M&E an important and useful management function
- participate in M&E activities
- M&E champions present
- readiness to manage for results
- use of a performance-based framework
- the existence of a results or performance orientation (in government).
- to encourage the supply of and demand for evaluative evidence to inform decision-making
- how evaluation is considered by key stakeholders in a particular context.
- a process of 'reality construction' that allows these stakeholders to see and understand particular events, actions, objects or situations linked with evaluation in distinct ways.
- the political consensus about the objectives of the government,
- the concentration of services and the public and scientific life of major cities;
- the level of decentralization or federalism;
- the legal requirements of performing evaluations;
- the role of different government offices more or less interested in the development of evaluations;
- the existence of internationally funded projects (by the World Bank, for instance) that require the integration of evaluation in different policies;
- civil society;
- mass media; and
- the role of international professional networks.
- the enabling environment for evaluation is determined by a culture of learning and accountability-the degree to which information about past performance is sought and the extent to which there is a drive to continuously improve and hold people responsible for actions taken, resources spent, and results achieved.
- evaluation understood to help decision makers and implementers achieve common goals more efficiently and effectively.
- government legislation or an evaluation policy that expresses the commitment of leadership or the

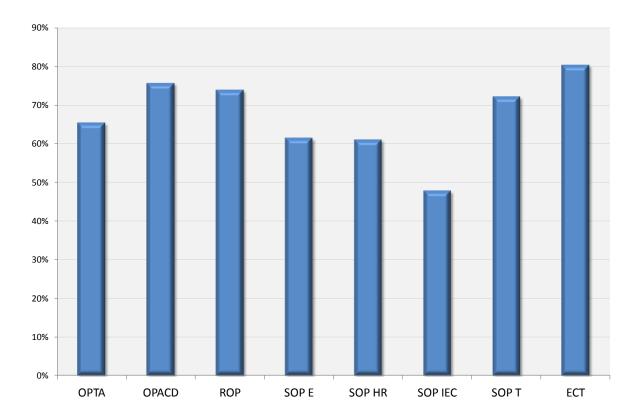
- the nature of the issues on the policy agenda, the characteristics of which will determine the extent to which they lend themselves to evaluation influence. In particular, the issues need to be ones where evaluators have worked and not issues that are emotive or highly-charged.
- "more operational aspects and components which are deemed necessary for conducting an evaluation. In that sense, evaluation capacity is strongly linked to the evaluation practice itself. They both relate to personnel related issues as well as technical facilities and instruments in support of evaluation
- Organisational anchoring of evaluation function
- Skills to perform evaluation
- Quality instruments
- Coupling with policy and management decisions
- Diffusion and feedback mechanisms
- Data collection mechanisms
- Financial resources
- HR volume (internal and external)
- legal rules (e.g., regulating employment and procurement), normative assumptions (e.g., about equal opportunities or open competition), **governance** (e.g., democratic accountability and divisions of responsibility between tiers of government and civil society) as well as administrative and organisational arrangements (e.g., how ministries are structured and resourced).
- people, experience and skill, recruitment, training, professional development (Individual level)
- Organizational level:
- Evaluation routinely undertaken;
- Evaluation findings are integrated into decisionmaking;
- evaluation as important input to improve performance and manage for results; regular flow of evaluations; follow-up procedures; accessible evidence base and an organisational memory.
- inter-organizational level that bridges public and private bodies through networks, procedures and partnerships; and
- coordination through a network of dedicated evaluation units or functions, consistency in evaluation; legislation, articulated policies and regulatory activity (e.g., audit or parliamentary reviews); well-defined market; there is a culture of evaluation that values professional standards, independence, learning from experience and evidence based policy.
- Societal level that embeds evaluative thinking in civil society including professional organizations as well as in the public sector.
- dialogue between policy makers and evaluation specialists; evaluation community which shares a common ethos and standards; awareness of evaluation activity and outputs and a dissemination of reports and findings
- Focus on national and sector levels, as well as central and local levels.
- Development of concepts and tools, including capacities to keep score on development effectiveness, specification of project and program objectives and result chains, performance

organization to learning, accountability, and evaluation principles.

- governance structures that demand independent evaluation, be it through parliaments or governing bodies, and enhanced through professional associations and networks that set standards and strive towards greater professionalism in evaluation.
- the structural independence of an evaluation function
- an institutional framework for evaluation which ensures that a system exists to implement and safeguard the independence, credibility, and utility of the evaluation.
- commitment to a culture of learning and accountability;
- an evaluation policy that is in line with the evaluation principles and legitimizes evaluation
- use evaluation findings and insights in policy making, performance improvements, and organizational renewal.
- independence of evaluation, including its funding, needs to be safeguarded
- good governance creates an enabling environment for evaluation, and evaluation reinforces good governance
- Demand for evaluation creates a strong enabling environment for evaluation
- believes in the value of evaluation.
- "performance management and evidence-based policy-making culture" and to "measurement- oriented "performance culture".
- an overall comprehension and acceptance in the realm of institutions, organizations and society in general, of evaluation importance, need, practice and utilization.
- there is a set of learned beliefs, values, styles and behaviours that makes evaluation welcome. Evaluation here does not threaten or condemn.
- evaluation with a pre-determined policy designed in an open and collective manner, and widely disseminated
- the positive impact of the evaluation process, which must respect the values of the community or society involved
- a commitment to roles for evaluation in decisionmaking within an organisation
- systematic enquiry which is initiated and controlled by members of the organisation, and is carried out with the explicit purpose of contributing to the stock of its working knowledge
- not undertaken routinely, but in response to the need for empirically based knowledge to contribute to issues regarded as strategic.
- Evaluation as a compulsory item at the "call for proposal" level.
- Evaluation as a compulsory item in each of the proposed projects' activities.

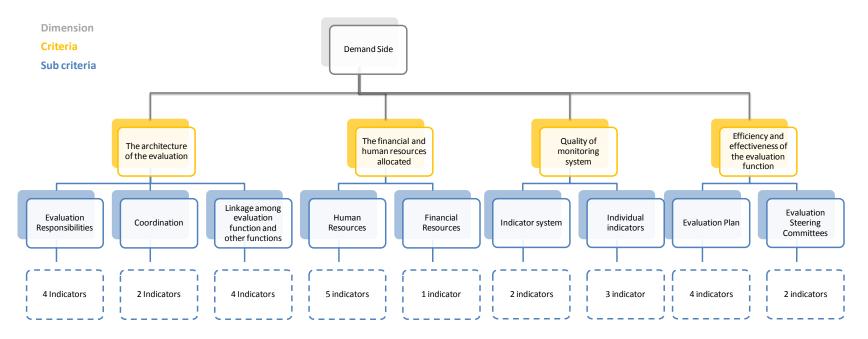
information (including basic data collection), program and project M&E, beneficiary assessment surveys, sector reviews, and performance auditing.

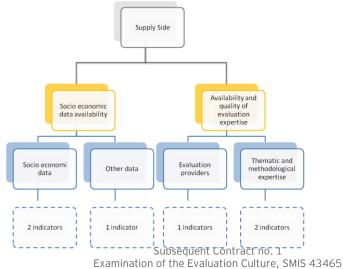
- committing and engaging: developing volition, empowerment, motivation, attitude, and confidence
- carrying out technical, service delivery, and logistical tasks: performing core functions directed at the implementation of mandated goals
- relating to stakeholders and attracting resources and support: managing relationships, mobilizing resources, engaging in networking, building legitimacy, and protecting space
- adapting and engaging in self-renewal: **learning**, strategizing, adapting, repositioning, and managing change
- balancing coherence and diversity: encouraging innovation and stability, controlling fragmentation, managing complexity, and balancing the capability mix.



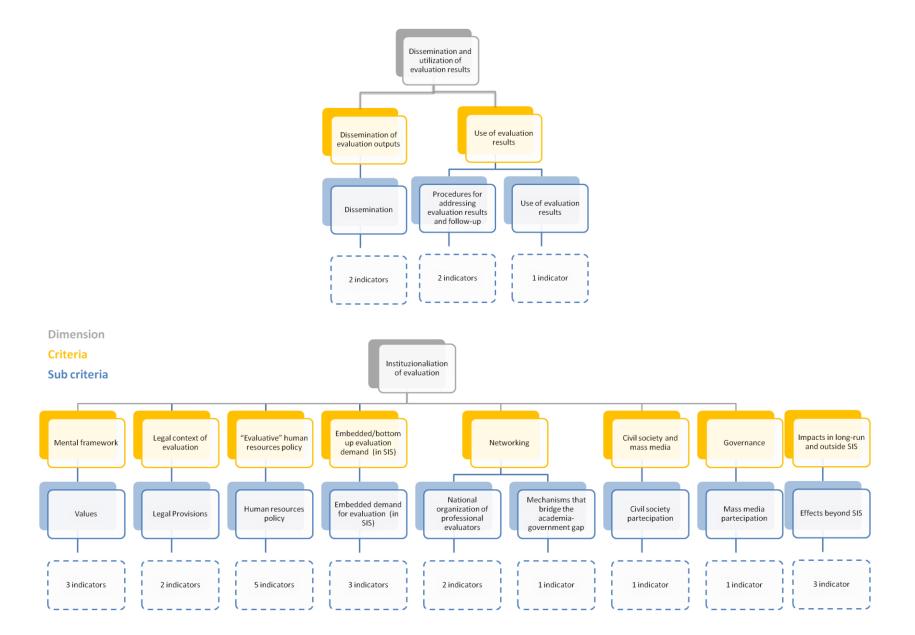
Annex 3 - Analysis of results by Operational Program







Project co-financed from European Regional Development Fund through OPTA 2007-2013



Subsequent Contract no. 1 Examination of the Evaluation Culture, SMIS 43465 Project co-financed from European Regional Development Fund through OPTA 2007-2013

## Annex 5 - Top/Least performing indicators

SUB CRITERIA	INDICATORS	Contribution to ECI
	1. Existence of dedicated Evaluation Functions	0
	<ol> <li>The Evaluation Functions within the Managing Authorities are separate from other functions and report to the Head of the MA</li> </ol>	0
valuation Responsibilities	3. Existence of procedures/provisions which set up the mission, roles and tasks of Evaluation Functions with responsibility for evaluation within the managing authority/authorities	0
	4. The roles and the tasks of Evaluation Functions with responsibility for evaluation within the Managing Authorities are clearly assigned	0
	5. Existence of formal mechanisms for coordination among Evaluation Functions of different Programmes	0
Coordination		0
	7. Existence of formal procedures linking evaluation to programming	0
	8. The cooperation between the evaluation and the programming functions is efficient and effective	0
	9. Existence of formal procedures linking monitoring to evaluation	0
Tunctions	10. The cooperation between the evaluation and monitoring functions is efficient and effective	0
Financial	ENA       INDICATORS         PResponsibilities       1. Existence of dedicated Evaluation Functions         2. The Evaluation Functions within the Managing Authorities are separate from other functions and report to the Head of the MA         3. Existence of procedures/provisions which set up the mission, roles and tasks of Evaluation Functions with responsibility for evaluation within the managing authority/authorities         4. The roles and the tasks of Evaluation Functions with responsibility for evaluation within the Managing Authorities are clearly assigned         5. Existence of formal mechanisms for coordination among Evaluation Functions of different Programmes         6. The coordination mechanisms among Evaluation Functions of Programmes are effective         7. Existence of formal procedures linking evaluation to programming functions is efficient and effective         8. The cooperation between the evaluation and the programming functions is efficient and effective         9. Existence of formal procedures linking monitoring functions is efficient and effective         10. The cooperation between the evaluation Function         13. Staff turnover within the Evaluation Function         14. Procedures in place to recruit the staff within the Evaluation Function         15. Quality of indicator system at Programme level         16. Staff benefits from professional development actions deployed         17. Quality of indicator system at Programme level         18. Quality of individual indicators at OPTA/regional level	
	12. Human resources allocated to Evaluation Function	0
	13. Staff turnover within the Evaluation Function	0
Human resources	14. Procedures in place to recruit the staff within the Evaluation Function	0
	15. Quality of the Evaluation staff competences and expertise	0
	16. Staff benefits from professional development actions deployed	0
Indicator systems	17. Quality of indicator system at Programme level	0
	18. Quality of indicator system at NSFR level	0
	19 Quality of individual indicators at OPTA/regional level	0
Individual indicators	20. Quality of individual indicators at NSRF/national level	0
		0
	22. Existence of multi-annual and annual Evaluation Plans at the level of Operational Programme and NSRF	0
Evaluation Plan	23. Degree of accomplishment of Multi-Annual Evaluation Plans	0
	24. Average delay of evaluations according to the Annual Plan	0
	25. Plans are revised during the Programme implementation cycle, if necessary	0
Evaluation Steering	26. Evaluation Steering Committees are in place and their roles and responsibilities are clearly assigned (OP level)	0
Committees	27. The activity developed by Evaluation Steering Committees is effective (OP level)	0
		0

Subsequent Contract no. 1

Examination of the Evaluation Culture, SMIS 43465

Project co-financed from European Regional Development Fund through OPTA 2007-2013

SUB CRITERIA	INDICATORS	Contribution to ECI
process		
	29. Overall quality of evaluation Terms of References	0
Mechanisms for Quality Assessment of evaluations	30. Existence of approved set of quality standards for evaluations	0
Learning process	31. Internal procedures related to evaluations (design/implementation/use) are regularly updated as a result of the experience gathered at the OP level	0
	Charlena         INDUCATIONS           Bess sess         29. Overall quality of evaluation Terms of References         29. Overall quality of evaluation Terms of References           The of Reference         29. Overall quality of evaluation Terms of References         20. Existence of approved set of quality standards for evaluations           Sessment of evaluations         30. Existence of approved set of quality standards for evaluations         29. Evaluations           Sessment of evaluations         31. Internal procedures related to evaluations (design/implementation/use) are regularly updated as a result of the experience regularity updated as a result of the experience approved set of quality standards for evaluation are stallable           Sessment of evaluation         32. Timely availability of key socio-economic indicator data (GDP, employment, unemployment, R&D investment) at national and regional (NUTS II) level are consistent with other sources available           er data         33. Key socio-economic indicator data (GDP, employment, unemployment, R&D investment) at national and regional (NUTS II) level are consistent with other sources available           utation providers         36. Number of incert firms active in the market           34. Other necessary data for evaluation market         37. Number of universities involved in the evaluation results           matic         and         41. Dubic events / debates organized to discuss evaluation results           aution or reports publicly available (out of total available)         41. Dubic events / debates organized to discuss eva	0
SUB Explosion         Inductions         Internation		0
Other data		0
	34 Other necessary data for evaluation are available	0
	35. Number of international firms active in the market	0
Fuel ation and side as	36. Number of local firms active in the market	0
Evaluation providers	37. Number of universities involved in the evaluation activities	0
	37.bis Competitiveness of the evaluation market	0
Thematic and	38. The supply side of evaluation has the required thematic and methodological expertise needed	0
		0
		0
Terms of Reference         29. Overall quality of evaluation Terms of References           Mechanisms for Quality Assessment of evaluations         30. Existence of approved set of quality standards for evaluations           Assessment of evaluations         31. Internal procedures related to evaluations (design/implementation/use) are regularly updated as a result of the experience gathered at the OP level           Socio-economic data         32. Timely availability of key socio-economic indicator data (GDP, employment, unemployment, R&D investment) at national and regional (NUTS II) level           Other data         33. Key socio-economic indicator data (GDP, employment, unemployment, R&D investment) at national and regional (NUTS II) level are consistent with other sources 34 Other necessary data for evaluation are available           Evaluation providers         35. Number of international firms active in the market 37. Number of universities involved in the evaluation are available 37. bic Competitiveness of the evaluation market 37. Dis Competitiveness of the evaluation market 37. Dis Competitiveness of the evaluation market 34. Disepti de of evaluation has the required thematic and methodological expertise needed 31. bio OPT disermination activities organized to discuss evaluation of evaluation outputs 41. Public events / debates organized to discuss evaluation results 41. bio OPT disermination activities contribute to the dissemination of evaluation outputs 42. Existence of procedures which provide for roles and responsibilities related to the follow-up of evaluation results           Values         44. Significant decision stringered by evaluation results 44. Significant decision stringered by evaluation results 45. Evaluation (as analysis of own "mistakes" fear	0	
evaluation outputs	Control         Notice Constraint           ising for Quality and Reference         29. Overall quality of evaluation Terms of References         1           30. Existence of approved set of quality standards for evaluations         1           internal procedures related to evaluations (design/implementation/use) are regularly updated as a result of the experience qathered at the OP level         1           31. Internal procedures related to evaluations (design/implementation/use) are regularly updated as a result of the experience qathered at the OP level         1           32. Timely availability of key socio-economic indicator data (GDP, employment, unemployment, R&D investment) at national and regional (NUTS II) level         1           33. Key socio-economic indicator data (GDP, employment, unemployment, R&D investment) at national and regional (NUTS II) level are consistent with other sources         1           34. Other necessary data for evaluation are available         1         1           35. Number of international firms active in the market         1         1           36. Number of international firms active in the market         1         1           37. Number of universities involved in the evaluation activities         7.         1           37. Number of universities involved in the regulard davailable)         1         1           40. Evaluation reports produced meet quality standards         1         1         1           40. Evaluation report	0
SUB_CHITERIA         INDICATORS           Process         Emprocess         Emprocess           Terms of Reference         29. Overall quality of evaluation Terms of References         Existence of approved set of quality standards for evaluations           Assessment of evaluations         30. Existence of approved set of quality standards for evaluations         Assessment of evaluations           Learning process         31. Internal procedures related to evaluations (disgn/implementation/use) are regularly updated as a result of the experience gathered at the OP level           Socio-economic data         32. Timely availability of key socio-economic indicator data (GDP, employment, unemployment, R&D investment) at national and regional (NUTS II) level           Beval are consistent with other sources         34 Other necessary data for evaluation are available           35. Number of international firms active in the market         35. Number of international firms active in the market           36. Number of old firms active in the evaluation market         30. The supply side of evaluation market           39. The evaluation reports publicly available (out of total available)         40. Evaluation reports publicly available (out of total available)           41. Public events / debates corganized to discus evaluation or results         40. Evaluation reports publicly available (out of total available)           42. Existence of procetures which provide for roles and responsibilities related to the follow-up of evaluation results         40. Evaluation reports publicly	0	
	0	
Use of evaluation results	44. Significant decisions triggered by evaluation results	0
	45. Evaluation (as analysis of own "mistakes" fear of which determines the "control" culture) is welcomed, encouraged and	0
Values	46. Evaluation (as analysis of own "mistakes" fear of which determines the "control" culture) is welcomed, encouraged and	0
		0
		0
Legal Provision	49. Existence of other legal provisions hampering, directly or indirectly evaluation practice (e.g. public procurement - to be	0
		0
Human resources policy		0
	52. Evaluation champion(s) is/are present	0

SUB CRITERIA	INDICATORS	Contribution to ECI
	54. Existence of evaluation training/education options on the market	0
Embedded demand for	55. There is significant demand for evaluation (all types/all levels)	0
evaluation (in SIS)	56. Evaluation is triggered in response to the need for empirically based knowledge (not as an obligation) (OP level)	0
	56. Evaluation is triggered in response to the need for empirically based knowledge (not as an obligation) (NSRF level)	0
National organization of	57. Existence of a strong national organization of professional evaluators	0
professional evaluators	57.bis Contribution of the organization to the creation of the network and the dissemination of best practise	0
Mechanisms that bridge the academia-government gap	58. Existence of a cooperation mechanisms between academia and government which lead to a better policy formulation	ο
Civil Society participation	59. Civil Society actively participates in evaluation-related activities	0
Mass Media Participation	60. Degree of participation of mass media to public events related to evaluation and dissemination	0
Governance	61. World Bank Governance Index (Voice and accountability, Political Stability, Government effectiveness, Regulatory quality, Rule of law, Control of corruption)	0
	62. Institutions involved in SIS, other than MAs and ACSI (IB's, Beneficiaries, Audit Authority, Certification and Paying Authority) have internalized evaluation	0
Effects beyond SIS	63. The integration, in all political fields, of evaluation into management strategies and practices	0
	64. The integration, at all levels of administration and government, of evaluation into management strategies and practices	0
EVALUATION CULTUR	RE MEASUREMENT INDEX (ECI)	62,35%

• Positive contribution (Score achieved above the average score)

• Neutral contribution (Score achieved in line with the average score)

• Negative contribution (Score achieved below the average score)

## Annex 6 - Contribution of KAI 1.2 projects to evaluation culture

CRITERIA	SUB CRITERIA	INDICATOR	Project 1	Project 2	Project 3	Project 4	Project 5	Project 6	Project 7
			Capacity development for Cost- Benefit Analysis"	Conducting Evaluations for the period 2009-2010	"Evaluation Capacity Development for the Evaluation Units within MAs and ACIS"	Framework Agreement LOT 1	Framework Agreement LOT 2 - SC 1	Framework Agreement LOT 2 - SC 2	Training, conferences and seminars in the field of evaluation
<ol> <li>The architecture of Evaluation with specific</li> </ol>	Evaluation Responsibilities	1. Existence of dedicated Evaluation Functions (OP Level)			0		0		
regard to the linkage		1. Existence of dedicated Evaluation Function (NSRF Level)			0		0		
between Evaluation, Programming and monitoring (responsibilities,		2. The Evaluation Functions within the Managing Authorities are separate from other functions and report to the Head of the MA			0		0		
coordination, linkage with other functions)		<ol> <li>Existence of procedures/provisions which set up the mission, roles and tasks of Evaluation Functions with responsibility for evaluation within the managing authority/authorities</li> </ol>			o		0		
		<ol> <li>The roles and the tasks of Evaluation Functions with responsibility for evaluation within the Managing Authorities are clearly assigned</li> </ol>			0		0		
	Coordination	<ol> <li>Existence of formal mechanisms for coordination among Evaluation Functions of different Programmes</li> </ol>			0		0		
		<ol> <li>The coordination mechanisms among Evaluation Functions of Programmes are effective</li> </ol>		0	0	0	0	0	
	Linkage among evaluation function and other functions	<ol> <li>Existence of formal procedures linking evaluation to programming (OP Level)</li> </ol>				0	0		
		8. The cooperation between the evaluation and the programming functions is efficient and effective (OP Level)				0	0		
		8. The cooperation between the evaluation and the programming functions is efficient and effective (NSRF Level)			0	0	0		
		9. Existence of formal procedures linking monitoring to evaluation (OP Level)				0	0		
		9. Existence of formal procedures linking monitoring to evaluation (NSRF Level)				0	0		
		10. The cooperation between the evaluation and monitoring functions is efficient and effective (OP Level)				0	0		
		<ol> <li>The cooperation between the evaluation and monitoring functions is efficient and effective (NSRF Level)</li> </ol>				0	0		
(2) The financial and human resources allocated to	Financial	11. Evaluation budget share (%) (OP Level)					0		
Evaluation under the NSRF		11. Evaluation budget share (%) (NSRF Level)					0		
	Human resources	12. Human resources allocated to Evaluation Function (OP Level)			0		0		
		12. Human resources allocated to Evaluation Function (NSRF Level)			0		0		
		13. Staff turnover within the Evaluation Function (OP Level)			0		0		
		13. Staff turnover within the Evaluation Function (NSRF Level)			0		0		

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CRITERIA	SUB CRITERIA	INDICATOR	Project 1	Project 2	Project 3	Project 4	Project 5	Project 6	Project 7
	uality of monitoring       Indicator systems       14. Procedures in place to recruit the staff within the Evaluation staff competences and experievel)         uality of monitoring       Indicator systems       15. Quality of the Evaluation staff competences and experievel)         individual indicator systems       17. Quality of indicator system at Programme level         18. Quality of indicator system       18. Quality of indicator system         individual indicators       19. Quality of individual indicators at Programme level         20. Quality of individual indicators at Programme level       20. Quality of individual indicators at Programme level         21. Average interval between monitoring process for the involvement and effective infig. management, ty control and learning)       22. Existence of multi-annual and annual Evaluation Plan         22. Evaluation Steering       23. Degree of accomplishment of Multi-Annual Evaluation         23. Degree of accomplishment for Multi-Annual Evaluation       24. Average delay of evaluations according to the Annual Evaluation         24. Average delay of evaluations according to the Annual Evaluation       26. Evaluation Steering Committees are in place and thele and responsibilities are clearly assigned (VSFF Level)         27. The activity developed by Evaluation Steering Committees are in place and thele and responsibilities are clearly assigned (VSFF Level)         27. The activity developed by Evaluation Steering Commit effective (VSFF Level)       27. The activity developed by Evaluation Steering Commit effective (VSFF Level) </td <td>14. Procedures in place to recruit the staff within the Evaluation Function</td> <td></td> <td></td> <td></td> <td></td> <td>0</td> <td></td> <td></td>	14. Procedures in place to recruit the staff within the Evaluation Function					0		
			0		0	0	0	0	
			0		0	0	0	0	0
		16. Staff benefits from professional development actions deployed	0		0		0	0	0
(3) Quality of monitoring	Indicator systems	17. Quality of indicator system at Programme level		0		0	0		
system				0		0	0		
	Individual indicators	19. Quality of individual indicators at Programme level		0		0	0		
		20. Quality of individual indicators at NSRF/national level		0		0	0		
3) Quality of monitoring ystem Indicator system A) The evaluation function is fficient and effective planning, management, uality control and learning) Evaluation Plan Evaluation Plan Evaluation Steer Committees Involvement of E Units in decision- process Terms of Referent Mechanisms for C Assessment of evaluation evaluation Assessment of evaluation evaluation Assessment of evaluation Assessment of evaluation Plan Involvement of evaluation Plan Involvement of evaluation Plan Involvement of evaluation Involvement of evaluation Plan Involvement of evaluation Involvement of evaluatio		21. Average interval between monitoring period end (3/6 months) and availability of validated data for period in question				0	0		
(4) The evaluation function is efficient and effective	14. Procedures in place to recruit the staff within the Evaluation Function         15. Coality of the Evaluation staff competences and expertise (OF level)         15. Coality of the Evaluation staff competences and expertise (OKRF level)         16. Staff benefits from professional development actions deployed in the valuation staff competences and expertise (OKRF level)         16. Staff benefits from professional development actions deployed in dividual indicator system         17. Quality of indicator system at Programme level         18. Quality of individual indicators at Programme level         19. Quality of individual indicators at NSFF/Antional level         20. Quality of individual indicators at NSFF Antional level         21. Average interval between monitoring period end (3/6 months and availability of valuation for period in question         22. Existence of multi-annual and annual Evaluation Plans at the level of Operational Programme and NSFF         23. Degree of accomplishment of Multi-Annual Evaluation Plans at the responsibilities are clearly assigned (NSFF Level)         24. Average delay of evaluations according to the Annual Plan         25. Plans are revised during the Programme implementation cycle if recessary         26. Evaluation Stering Committees are in place and their roles and responsibilities are clearly assigned (NSFF Level)         27. The activity developed by Evaluation Stering Committees is effective (NSFF Level)         28. Existence of a formalized process for the involvement of Evaluation Units in decision-making process related			0		0			
		23. Degree of accomplishment of Multi-Annual Evaluation Plans		0	0		0		
		24. Average delay of evaluations according to the Annual Plan					0		
		25. Plans are revised during the Programme implementation cycle, if necessary			0		0		
				0	0	0	0	0	
				0	0	0	0	0	
				0	0	0	0		
				0	0	0	0	0	
	Units in decision-making	Evaluation Units in MA decision-making process related to the			ο		ο	ο	
		Evaluation Units in MA decision-making process related to the			0		0	0	
	Terms of Reference	29. Overall quality of evaluation Terms of References			0		0		
		30. Existence of approved set of quality standards for evaluations			0		0		
	Learning process	(design/implementation/use) are regularly updated as a result of			0		ο		
		(design/implementation/use) are regularly updated as a result of			0		0		
5) Socio-economic data are available and reliable	Socio-economic data	32. Timely availability of key socio-economic indicator data (GDP, employment, unemployment, R&D investment) at national and regional (NUTS II) level					0		

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CRITERIA	SUB CRITERIA	INDICATOR	Project 1	Project 2	Project 3	Project 4	Project 5	Project 6	Project 7
		33. Key socio-economic indicator data (GDP, employment, unemployment, R&D investment) at national and regional (NUTS II) level are consistent with other sources					ο		
	Other data	34 Other necessary data for evaluation are available					0		
	Evaluation providers	35. Number of international firms active in the market		0		0	0		
		36. Number of local firms active in the market		0		0	0		
		37. Number of universities involved in the evaluation activities					0		
		37a. Competitiveness of the evaluation market		0		0	0		
	Thematic and methodological expertises	38. The supply side of evaluation has the required thematic and methodological expertise needed		0		0	0		
		39. The evaluation reports produced meet quality standards		0		0	0		
	Dissemination	40. Evaluation reports publicly available (out of total available)			0		0	0	
evaluation outputs		41. Public events / debates organized to discuss evaluation results	0	0	0	0	0	0	
		41a. OPTA Dissemination activities contribute to the dissemination of evaluation outputs	0	0	0	0	0	0	0
<ul> <li>(6) Availability and quality of evaluation expertise</li> <li>(7) Dissemination of evaluation outputs</li> <li>(8) Use of evaluation results</li> </ul>	Procedures for addressing evaluation results and follow-up	42. Existence of procedures which provide for roles and responsibilities related to the follow-up of evaluation results and recommendations (e.g. action plan, its monitoring) (OP Level)			0		0		
		42. Existence of procedures which provide for roles and responsibilities related to the follow-up to evaluation results and recommendations (e.g. action plan, its monitoring) (NSRF Level)			0		0		
		43. A decision-making Monitoring/Coordination Committee/ Managing Authority responsible is following-up the evaluation results (OP Level)			0		0		
		43. A decision-making Monitoring/Coordination Committee/ Managing Authority responsible is following-up the evaluation results (NSRF Level)			0		0		
	Use of evaluation results	44. Significant decisions triggered by evaluation results (OP Level)		0	0		0		
		44. Significant decisions triggered by evaluation results (NSRF Level)		0	0		0		
(9) Mental framework	Values	45. Evaluation (as analysis of own "mistakes" fear of which determines the "control" culture) is welcomed, encouraged and valued as an essential part of achieving success at institutional level (MA/ACIS) by policy makers			0		ο	0	
		46. Evaluation (as analysis of own "mistakes" fear of which determines the "control" culture) is welcomed, encouraged and valued as an essential part of achieving success at institutional level (MA/ACIS) - by management/executive staff			0		0	0	
		47. Evaluation is independent (supply side)					0		
(10) Legal context of	Legal provisions	48. Existence of legal provisions regulating evaluation					0		
evaluation		<ol> <li>Existence of other legal provisions hampering, directly or indirectly evaluation practice</li> </ol>					0		
(11) "Evaluative" human resources policy - targeted at	Human resources policy	50. Civil servants, at all levels, are trained in social sciences (as opposed to strict legal training)					0		0

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Examination of the Evaluation Culture, SMIS 43465 Project co-financed from European Regional Development Fund through OPTA 2007-2013

CRITERIA	SUB CRITERIA	INDICATOR	Project 1	Project 2	Project 3	Project 4	Project 5	Project 6	Project 7
ensuring adequate human resources, at all levels, for		<ol> <li>Civil servant, at all levels, participate widely and openly in evaluation activities</li> </ol>			0		0	0	
conducting evaluations		52. Evaluation champion(s) is/are present (National)			0		0	0	
		53. Evaluation champion(s) is/are present (Programme)			0		0	0	
		54. Existence of evaluation training/education options on the market					0		0
(12) Embedded/bottom up evaluation demand (in SIS)	Embedded demand for evaluation (in SIS)	55. There is significant demand for evaluation (all types/all levels)			0		0	0	
		56. Evaluation is triggered in response to the need for empirically based knowledge (not as an obligation) (OP Level)			0		0	0	
		56. Evaluation is triggered in response to the need for empirically based knowledge (not as an obligation) (NSRF Level)		0	0	ο	0	0	
(13) Networking	National organization of professional evaluators         9           Mechanisms that bridge the academia-government gap         9	57. Existence of a strong national organization of professional evaluators					0		
	the academia-government	<ol> <li>Existence of a cooperation mechanisms between academia and government which lead to a better policy formulation</li> </ol>					0		
(14) Civil society and mass media	Civil society partecipation	59. Civil Society actively participates in evaluation-related activities				0	0	0	
	Mass media partecipation	60. Degree of participation of mass media to public events related to evaluation and dissemination			0		0	0	
(15) Governance	58. Governance index (as further composed of 6 dimensions - 59 Governance index)	61. Governance index					0		
(16) Impacts in long-run and outside SIS	Effects beyond SIS	62. Institutions involved in SIS, other than MAs and ACIS (IB's, Beneficiaries, Audit Authority, Certification and Paying Authority) have internalized evaluation					0	0	
		63. The integration, in all political fields, of evaluation into management strategies and practices					0	0	
		64. The integration, at all levels of administration and government, of evaluation into management strategies and practices					0	0	

• The project has direct incidence on the indicator

• The project has direct incidence on the indicator

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Annex 7 - KAI 1.2 Project Fiches



Project: Capacity Development for Cost-Benefit Analysis (SMIS Code 34843)
 Contracted Budget: EUR 856,456
 Duration: 18 months
 Status: Finalized

### ANALYSIS OF PROJECT DESIGN

*Internal Coherence:* the general objective of the project is to improve the tools used in the decision making process regarding necessity and financing opportunity of investment projects and to ensure the professional development of stakeholders within the Structural Instruments system (MAs, IBs, Beneficiaries and potential Beneficiaries). This general objective is further declined in three specific objectives related respectively to:

- > Evaluation of the efficiency and effectiveness of practical use of cost-benefit analysis in project appraisal;
- Assistance in addressing weaknesses identified, including alternative methods of evaluation;
- Facilitation of the improvement of knowledge in the field for all stakeholders;

**Project activities** are structured in a coherent manner around three components: (1) assessment of the current situation concerning the use of cost-benefit analysis in project appraisal as well as of available tools, (2) addressing identified weaknesses by developing appropriate methodologies to fill in the identified gaps and (3) development of stakehokders' capacity by means of organizations of trainings and workshops.

The outputs of the project, quantified by means of indicators, are consistent with the general and specific objectives and planned activities and consist in an evaluation report regarding efficiency and effetiveness of pracrictes related to CBA, methodological tools (e.g. manuals, studies, guidelines), trained participants and workshop organization. These outputs are directly lineked to the operational objective of KAI 1.2 "Implemention of methodological assistance in relation to project evaluation":

General objective	Specific objectives	Activities planned	Outputs	Link to KAI 1.2 Operational Objectives
Contribute to the improvement of the tools used for decision making regarding the necessity and financing opportunity of investment projects as well as capacity development in the field	Evaluate efficiency and effectiveness of practical use of the CBA in project appraisal for funding through Structural and Cohesion Fund with a focus on the projects scored under the minimum national threshold, and to identify elements for improvement;	<ul> <li>Component 1:</li> <li>Evaluation of efficiency and effectiveness in the CBA practice;</li> <li>Improving current methodological framework;</li> <li>Enhancing knowledge about specific provisions and regulations concerning funding of investment projects</li> <li>Analysis of use of CBA in project appraisal;</li> <li>Conclusions and recommendations regarding clarifications, updates, improvements and developments needed.</li> </ul>	<ul> <li>Evaluation report regarding efficiency and effectiveness of practices related to CBA, drafted;</li> </ul>	<ul> <li>Develop specific evaluation reports on specific issues</li> </ul>
	2. To supply assistance in addressing the weaknesses identified, including alternative methods of evaluation of merit of proposed projects;	<ul> <li>Component 2: addressing the identified weaknesses</li> <li>Task1: Clarifying documents and case studies</li> <li>Task2: providing alternatives to the economical analysis within the CBA;</li> <li>Task3: Study regarding financial and social discount rates;</li> <li>Task4: Study regarding the IRR;</li> <li>Professional translation of the existent methodological framework</li> </ul>	<ul> <li>10 clarifying documents/case studies on topics that need clarification</li> <li>2 Manuals regarding Cost Effectiveness Analysis and Multi-criteria Analysis respectively;</li> <li>Study regarding financial and economic discount rates, drafted;</li> <li>Study regarding the IRR, drafted;</li> <li>EC Guide for Cost-Benefit Analysis of investment</li> </ul>	<ul> <li>Implement methodological assistance in relation to project evaluation</li> </ul>

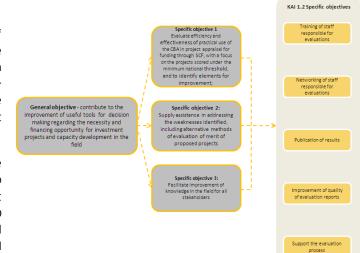
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General objective	Specific objectives	Activities planned	Outputs	Link to KAI 1.2 Operational Objectives
			Projects, translated into Romanian;	
	3. Facilitate improvement of knowledge in the field for all stakeholders	Component 3: development of professional capacity for project appraisal; - Task1: Training sessions; - Task 2: Workshops on methods for project appraisal.	<ul> <li>300 trainees form the staff of the structural instruments management structures and potential beneficiaries, regarding CBA;</li> <li>8 Workshops for dissemination of results, organize</li> </ul>	<ul> <li>Implement methodological assistance in relation to project evaluation</li> </ul>

## **External Consistency**

According to EVALSED, the online resource of DG REGIO, providing guidance on the evaluation of socio-economic development with specific focus on EU Cohesion Policy, Cost-Benefit is presented as "tool for judging the advantages of the intervention from the point of view of all the groups concerned".

In this perspective, despite the fact that the specific objectives of KAI 1.2 are linked to Programme evaluation rather than project evaluation (i.e. project appraisal in this case) the specific objectives of this project linked although indirectly to all the objectives of KAI 1.2



## ANALYSIS OF OUTPUTS

N.	Category of indicator	Type of indicator	Indicator	Target Value	Achieved value	Degree of achievement
0	1	2	3	4	5	6 = 5 / 4
Capac	ity development f	for Cost-Benef	it Analysis			
1	Output	Simple	Studies, analysis, reports, strategies (nr)	3	3	100%
2	Output	Simple	Guidelines and other methodological documents (nr)	12	12	100%
5	Output	Composed	Participants' training days	1,200	1,225	102%
6	Output	Simple	Participants' training days - management structures	360	361	100%
7	Output	Simple	Participants' training days - beneficiaries (nr)	840	864	103%
Additi	onal indicators:					
1	Output	Simple	Guidelines and other methodological documents translated (nr)	1	1	100%
2	Output	Simple	Communication and promotional events (nr)	8	8	100%

### ANALYSIS OF RESULTS

Based on the analysis of the project documentation and interview with the officer in charge of KAI 1.2, we have identified the links between project objectives and activities and areas of the evaluation

culture index that are addressed either directly or indirectly. The strongest and direct links are identified in particular with the following criteria of the index: (2) Financial and human resources allocated to Evaluation under the NSRF (Sub-Criteria Human Resources) and (7) Dissemination of evaluation outputs:

CRITERIA	SUB CRITERIA	INDICATOR	INCIDENCE					
"Capacity development	for Cost-Benefit Analysis"							
(1) The architecture of Evaluation with specific regard to the linkage between Evaluation, Programming and monitoring (responsibilities, coordination, linkage with other functions)	Coordination	5. Existence of formal mechanisms for coordination among Evaluation Functions of different Programmes	0					
(2) The financial and human resources	resources and expertise (OP level)							
under the NSRF		15. Quality of the Evaluation staff competences and expertise (NSRF level)						
		16. Staff benefits from professional development actions deployed	0					
(6) Availability and	Evaluation providers	tion providers 36. Number of local firms active in the market						
expertise	Thematic and methodological expertises	38. The supply side of evaluation has the required thematic and methodological expertise needed	0					
		40. Evaluation reports publicly available (out of total available)	0					
(7) Dissemination of evaluation outputs	Dissemination	41. Public events / debates organized to discuss evaluation results	0					
<ul> <li>2) The financial and human resources allocated to Evaluation under the NSRF</li> <li>6) Availability and juality of evaluation expertise</li> <li>7) Dissemination of evaluation outputs</li> <li>11) "Evaluative" Human resources policy targeted at ensuring</li> </ul>		41a. OPTA Dissemination activities contribute to the dissemination of evaluation outputs	0					
human resources policy	Human resources policy	50. Civil servants, at all levels, are trained in social sciences (as opposed to strict legal training)	0					
- targeted at ensuring adequate human resources, at all levels, for conducting evaluations		54. Existence of evaluation training/education options on the market	0					
(12) Embedded/bottom up evaluation demand (in SIS)	Embedded demand for evaluation (in SIS)	55. There is significant demand for evaluation (all types/all levels)	0					

## ANALYSIS OF TARGET GROUP:

	BENEFICIARIES / TARGET GROUPS OF KAI £.2 PROJECTS	STAKEHOLDER CATEGORIES AND SUB-CATEGORIES														
N.			DEMAND SIDE													
N.		NATIONAL STRATEGY LEVEL		INVOLVED IN USERS PROCESS		OTHER STAKEHOLDERS					SUPPLY SIDE					
		CEU	EWG	ACIS OTHER	EU	MA	PM	SC	RLA	BEN	CPA	AA	NIS	ER	IE	UNI
1	Capacity Development for Cost-Benefit Analysis (SMIS	Code 3	4843)													
	ACIS	0		0												
	Managing Authorities		0		0	0										
	Intermediate Bodies															
	Common Technical Secretariats															
	Structural Instruments beneficiaries									0						
	Consultants, specialists using CBA													0	0	
	European Commission															

Subsequent Contract no. 1 Examination of the Evaluation Culture, SMIS 43465 Project co-financed from European Regional Development Fund through OPTA 2007-2013 Project: Conducting Evaluations for the Period 2009-2010 (SMIS Code 4534)

Contracted Budget: EUR 426,667

Duration: 18 months

Status: Finalized

## ANALYSIS OF PROJECT DESIGN

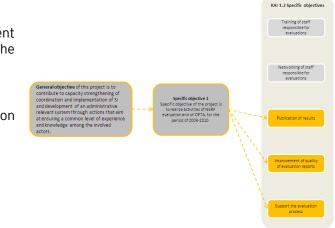
*Internal Coherence:* the objective of the project is to contribute to the strengthening of the capacity of coordination and implementation of Structural Instrument in Romania, by implementing evaluation activities at NSRF and OPTA level for the period 2009-2010. Consistently the planned activities and outputs of the project include a Formative Evaluation, the Interim Evaluation of the OPTA, a Synthesis report of interim evaluations at OP level and 2 ad-hoc evaluations. These outputs are directly linked to the operational objective of KAI 1.2 "Ongoing evaluations NDP, NSRF, OPTA", "Strategic and ad-hoc evaluations", "Publication of evaluation reports":

General objective	Specific objectives	Activities planned	Outputs	Link to KAI 1.2 Operational Objectives
Contribute to the strengthening the capacity of coordination and implementation of Structural Instruments and development of an administrative relevant system through actions that aim at ensuring a common level of experience	Specific objective of the project is to implement evaluation activities at NSRF and OPTA level for the period of 2009-2010.	<i>Component 1:</i> drafting a Formative Evaluation of Structural Instruments in Romania;	One Formative Evaluation of Structural Instruments in Romania covering:1. Real performance of Structural Instruments2. Internal and external factors influencing performance3. Support of technical assistance to the management and implementation of SI 4. Information and publicity measures5. Adequacy of project pipelines and project appraisal	<ul> <li>Ongoing evaluations NDP, NSRF. OPTA</li> <li>Develop grouped evaluation reports (meta evaluations) at national level</li> <li>Strategic and ad-hoc evaluations</li> <li>Publication of evaluation reports</li> </ul>
and knowledge among the stakeholders		<ul> <li>Component 2: other evaluations</li> <li>OPTA interim evaluation;</li> <li>Synthesis report of interim evaluations at OP level;</li> <li>Ad-hoc evaluations</li> </ul>	<ul> <li>One interim evaluation report for OPTA</li> <li>One synthesis report</li> <li>1<sup>st</sup> ad-hoc</li> <li>2<sup>nd</sup> ad-hoc</li> </ul>	

#### External Consistency

The objectives of the project are highly coherent with those of KAI 1.2 and in particular with the following:

- Support to the evaluation process
- Improvement of the quality of evaluation reports
- Publication of results.



## ANALYSIS OF OUTPUTS

In terms of outputs the project has exceeded the planned outcomes both in relation to the number of evaluations performed and in terms of the events aimed at exchange of experience in relation ro the implementation of Structural Funds:

N.	Category of indicator	Type of indicator	Indicator	Target Value	Achieved value	Degree of achievement
0	1	2	3	4	5	6 = 5 / 4
Condu	cting Evaluations	for the period	2009-2010			
1	Output	Simple	Studies, analysis, reports, strategies (nr)	4	5	125%
2	Output	Simple	Events focused on exchanging experience on fund implementation and thematic aspects	4	5	125%

#### ANALYSIS OF RESULTS

Based on the analysis of the project documentation and interview with the officer in charge of KAI 1.2, we have identified the links between project objectives and activities and areas of the evaluation culture index that are addressed either directly or indirectly. The strongest and direct links are identified in particular with the following criteria of the index: (1) The architecture of Evaluation with specific regard to the linkage between Evaluation, Programming and monitoring (responsibilities, coordination, linkage with other functions), (3) Quality of monitoring system, (4) The evaluation function is efficient and effective (planning, management, quality control and learning), (6) Availability and quality of evaluation expertise, (7) Dissemination of evaluation outputs, (8) Use of evaluation results, (12) Embedded/bottom up evaluation demand (in SIS):

CRITERIA	SUB CRITERIA	INDICATOR	INCIDENCE
Conducting Evaluations f	or the period 2009-2010		
(1) The architecture of Evaluation with specific regard to the linkage between Evaluation, Programming and monitoring (responsibilities, coordination, linkage with other functions)	Coordination	6. The coordination mechanisms among Evaluation Functions of Programmes are effective	0
(4) The evaluation function is efficient and effective (planning, management, quality control and learning)	Evaluation Plan	23. Degree of accomplishment of Multi-Annual Evaluation Plans	0
	Evaluation Steering Committees	26. Evaluation Steering Committees are in place and their roles and responsibilities are clearly assigned (OP Level)	0
		26. Evaluation Steering Committees are in place and their roles and responsibilities are clearly assigned (NSRF Level)	0
	Evaluation Steering Committees	27. The activity developed by Evaluation Steering Committees is effective (OP Level)	0
		27. The activity developed by Evaluation Steering Committees is effective (NSRF Level)	0

CRITERIA	SUB CRITERIA	INDICATOR	INCIDENCE
(6) Availability and quality of evaluation	Evaluation providers	35. Number of international firms active in the market	0
expertise		36. Number of local firms active in the market	0
		37a. Competitiveness of the evaluation market	0
	Thematic and methodological expertise	38. The supply side of evaluation has the required thematic and methodological expertise needed	0
		39. The evaluation reports produced meet quality standards	0
(7) Dissemination of evaluation outputs	Dissemination	41. Public events / debates organized to discuss evaluation results	0
		41a. OPTA Dissemination activities contribute to the dissemination of evaluation outputs	0
(8) Use of evaluation results	Use of evaluation results	44. Significant decisions triggered by evaluation results (OP Level)	0
		44. Significant decisions triggered by evaluation results (NSRF Level)	0
(12) Embedded/bottom up evaluation demand (in SIS)	Embedded demand for evaluation (in SIS)	56. Evaluation is triggered in response to the need for empirically based knowledge (not as an obligation) (NSRF Level)	0
(14) Civil society and mass media	Mass media participation	60. Degree of participation of mass media to public events related to evaluation and dissemination	0

## ANALYSIS OF TARGET GROUP:

					STAKEHO	DLDER	CATEG	ORIES	AND SI	UB-CAT	EGORIE	ES				
N	BENEFICIARIES / TARGET GROUPS OF KAI £.2				[	DEMAN	ND SIDE	:								
196	PROJECTS	NATI	NATIONAL STRATEGY LEVEL		INVOLVED IN PROCESS			OTHER STAKEHOLDERS				SUPPLY SIDE				
		CEU	EWG	ACIS OTHER	EU	MA	PM	SC	RLA	BEN	CPA	AA	NIS	ER	IE	UNI
2	Conducting Evaluations for the Period 2009-2010 (SM	IIS Code	4534)													
	CEU within ACIS	0														
	Evaluation Units within Mas		0		0											
	Members of the Evaluation Steering Committee															
	Members of the Monitoring Committee															
	Members of the National Coordination Committee						0									



**Project: Evaluation** Capacity development for the Evaluation Units within MAs and ACIS (SMIS Code 5375)

Contracted Budget: EUR 496,889 Duration: 19 months Status: Finalized

## ANALYSIS OF PROJECT DESIGN

*Internal Coherence:* the general objective of the project is to contribute to development of adequate administrative system through actions aiming at setting up a common ground of experience and knowledge on evaluation. This general objective is detailed in three specific objectives, respectively:

- supply of technical assistance and training for improving the common framework for evaluation of the Structural instruments and the existent working tools;
- improving knowledge and skills for evaluation;
- enhancing awareness of the Monitoring Committee and NCC members regarding usefulness of evaluation in the implementation of the Ops and of the NSRF.

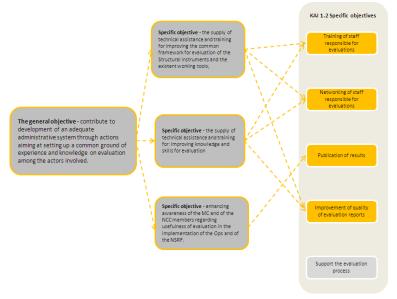
The specific objectives of the project are detailed coherently in terms of activities and outputs which are directly linked to the operational objectives of KAI 1.2 and in particular "Support the Evaluation Central Unit (ECU) and its activities, specifically those related to the Evaluation Working Group and Evaluation Steering Committees (ensuring staff, training, administrative costs related to organizing the meetings, etc.)", "Implement specific methodological assistance and professional training sessions for staff responsible for evaluations within each MA to provide a common set of tools in the field", Publication of evaluation results and dissemination of evaluation results:

General objective	Specific objectives	Activities planned	Outputs	Link to KAI 1.2 Operational Objectives
The general objective of the project is to contribute to development of an adequate administrative system through actions aiming at setting up a common ground of experience and knowledge on evaluation among the actors involved.	The specific objective of the project is the supply of technical assistance and training for improving the common framework for evaluation of the Structural instruments and the existent working tools	Component 1: support for consolidation of the EWG, improving the Structural Instrument evaluation system, the standards, guides and procedures. Component 2: support for the evaluation activities and coordination of activities related to evaluation of Structural Instruments. Component 4: International Conference in the field of evaluation.	<ul> <li>Current evaluation system analysis;</li> <li>Proposals for improvement of the evaluation system</li> <li>Updated translation of the Evalsed Guide;</li> <li>Development of the ECU Library;</li> <li>16 EWG meetings organized;</li> <li>EWG dedicated website developed;</li> <li>One website maintenance manual;</li> <li>Membership in networks/evaluation associations for 6 members of CEU.</li> <li>Technical assistance delivered;</li> <li>Paperback regarding the evaluation utility, elaborated and published in 1000 copies;</li> <li>One international conference organized;</li> </ul>	<ul> <li>Support the Evaluation Central Unit (ECU) and its activities, specifically those related to the Evaluation Working Group and Evaluation Steering Committees (ensuring staff, training, administrative costs related to organizing the meetings, etc.)</li> <li>Implement specific methodological assistance and professional training</li> </ul>

General objective	Specific objectives	Activities planned	Outputs	Link to KAI 1.2 Operational Objectives
	Improving knowledge and skills for evaluation;	Component 3: training programs in the field of evaluation Training programs for the EU within MAs and ACSI -TNA; -training sessions; -advanced evaluation manual Training programs for members of the ESCs -training sessions; -beginners' evaluation manual; Internships	<ul> <li>One report regarding the training needs assessment of Evaluation Units;</li> <li>10 days of training at advanced level for members of the EUs;</li> <li>6 training days for beginners for members of the ESCs;</li> <li>One evaluation Manual of SI in Romania for advanced users of evaluation;</li> <li>One evaluation Manual of SI in Romania for beginners;</li> <li>11 members of evaluation units that have participated at internship in evaluation units of other Member States;</li> </ul>	sessions for staff responsible for evaluations within each MA to provide a common set of tools in the field
	Enhancing awareness of the Monitoring Committee and of NCC members regarding usefulness of evaluation in the implementation of the Ops and of the NSRF.	Component 5: Rising awareness among the MC and NCC members regarding utility of evaluation in the OP implementation process, and of NSRF	<ul> <li>One hour presentations in the MCs of the 7 Ops;</li> </ul>	<ul> <li>Publication of evaluation results and dissemination of evaluation results</li> </ul>

#### **External Consistency**

The specific objectives of this project are highly coherent with the specific objectives of KAI 1.2, focusing in particular on the building of evaluation among capacity stakeholders of Structural Instruments, their networking, the improvement of quality of evaluation reports. Dissemination of evaluation knowledge among policy makers (rather than strictly the publication of evaluation reports) is also addressed. The only specific objective not directly addressed is the support to the evaluation process, intended as drafting of evaluation reports.



#### ANALYSIS OF OUTPUTS

An analysis of the degree of achievement of output indicators show that the produced outcomes are substantially in line with the planned ones with the exception of the number of training days delivered and the number of technical assistance session provided:

N.	Category of indicator	Type of indicator	Indicator	Target Value	Achieved value	Degree of achievement

Subsequent Contract no. 1

Examination of the Evaluation Culture, SMIS 43465 Project co-financed from European Regional Development Fund through OPTA 2007-2013

N.	Category of indicator	Type of indicator	Indicator	Target Value	Achieved value	Degree of achievement
0	1	2	3	4	5	6 = 5 / 4
Evalua	ation Capacity De	velopment for	the Evaluation Units within MAs and ACIS			
1	Output***	Simple	Studies, analysis, reports, strategies (nr)	2	2	100%
2	Output	Simple	Events focused on exchanging experience on fund implementation and thematic aspects	1	1	100%
3	Output	Simple	Guidelines and other methodological documents (nr)	3	4	133%
4	Output	Simple	Meetings of committees and relevant working groups (nr)	16	17	106%
5	Output	Composed	Participants' training days	480	390	81%
6	Output	Simple	Participants' training days - management structures (nr)	480	390	81%
Additi	onal Indicators					
1	Output	Simple	number of technical assistance days provided	300	307	102%
2	Output	Simple	number of presentations within committees and relevant working groups	7	7	100%
3	Output	Simple	number of publications/subscriptions/books purchased	5	8	160%
4	Output	Simple	number of memberships in associations/networks	6	6	100%
5	Output	Simple	number of web pages implemented	1	1	100%

#### ANALYSIS OF RESULTS

Based on the analysis of the project documentation and interview with the officer in charge of KAI 1.2, we have identified the links between project objectives and activities and areas of the evaluation culture index that are addressed either directly or indirectly. The strongest and direct links are identified in particular with the following criteria of the index: (1) The architecture of Evaluation with specific regard to the linkage between Evaluation, Programming and monitoring (sub-criteria evaluation responsibilities, coordination), (2) The financial and human resources allocated to Evaluation under the NSRF, (4) The evaluation function is efficient and effective, (7) Dissemination of evaluation outputs, (8) Use of evaluation results, (9) Mental framework, (11) "Evaluative" human resources policy - targeted at ensuring adequate human resources, at all levels, for conducting evaluations, (12) Embedded/bottom up evaluation demand (in SIS), (14) Civil society and mass media:

CRITERIA	SUB CRITERIA	INDICATOR	INCIDENCE
Evaluation Capacity Deve	elopment for the Evaluati	on Units within MAs and ACIS	
(1) The architecture of Evaluation with	Evaluation Responsibilities	1. Existence of dedicated Evaluation Functions (OP Level)	0
specific regard to the linkage between		1. Existence of dedicated Evaluation Function (NSRF Level)	0
Evaluation, Programming and monitoring		2. The Evaluation Functions within the Managing Authorities are separate from other functions and report to the Head of the MA	0
(responsibilities, coordination, linkage with other functions)		<ol> <li>Existence of procedures/provisions which set up the mission, roles and tasks of Evaluation Functions with responsibility for evaluation within the managing authority/authorities</li> </ol>	0
		4. The roles and the tasks of Evaluation Functions with responsibility for evaluation within the Managing Authorities are clearly assigned	0
	Coordination	5. Existence of formal mechanisms for coordination among Evaluation Functions of different Programmes	0
		<ol> <li>The coordination mechanisms among Evaluation Functions of Programmes are effective</li> </ol>	0
	Linkage among evaluation function	8. The cooperation between the evaluation and the programming functions is efficient and effective (NSRF Level)	0

Subsequent Contract no. 1 Examination of the Evaluation Culture, SMIS 43465

Project co-financed from European Regional Development Fund through OPTA 2007-2013

CRITERIA	SUB CRITERIA	INDICATOR	INCIDENCE	
	and other functions			
(2) The financial and human resources	Human resources	12. Human resources allocated to Evaluation Function (OP Level)	0	
allocated to Evaluation under the NSRF		12. Human resources allocated to Evaluation Function (NSRF Level)	0	
		13. Staff turnover within the Evaluation Function (OP Level)	0	
		13. Staff turnover within the Evaluation Function (NSRF Level)	0	
		15. Quality of the Evaluation staff competences and expertise (OP level)	o	
		15. Quality of the Evaluation staff competences and expertise (NSRF level)	0	
		16. Staff benefits from professional development actions deployed	0	
4) The evaluation unction is efficient and effective planning,	Evaluation Plan	22. Existence of multi-annual and annual Evaluation Plans at the level of Operational Programme and NSRF	0	
nanagement, quality control and learning)		23. Degree of accomplishment of Multi-Annual Evaluation Plans	0	
		25. Plans are revised during the Programme implementation cycle, if necessary	0	
	Evaluation Steering Committees	26. Evaluation Steering Committees are in place and their roles and responsibilities are clearly assigned (OP Level)	0	
		26. Evaluation Steering Committees are in place and their roles and responsibilities are clearly assigned (NSRF Level)	0	
			27. The activity developed by Evaluation Steering Committees is effective (OP Level)	0
			27. The activity developed by Evaluation Steering Committees is effective (NSRF Level)	0
	Involvement of Evaluation Units in decision-making	28. Existence of a formalized process for the involvement of Evaluation Units in MA decision-making process related to the Programme (OP Level)	0	
	process	28. Existence of a formalized process for the involvement of Evaluation Units in MA decision-making process related to the Programme (NSRF Level)	o	
	Terms of Reference	29. Overall quality of evaluation Terms of References	o	
	Mechanisms for Quality Assessment of evaluations	30. Existence of approved set of quality standards for evaluations	ο	
	Learning process	31. Internal procedures related to evaluations (design/implementation/use) are regularly updated as a result of the experience gathered at the OP level	0	
		31. Internal procedures related to evaluations (design/implementation/use) are regularly updated as a result of the experience gathered at the NSRF level	0	
7) Dissemination of evaluation outputs	Dissemination	40. Evaluation reports publicly available (out of total available)	0	
		41. Public events / debates organized to discuss evaluation results	0	
		41a. OPTA Dissemination activities contribute to the dissemination of evaluation outputs	0	

CRITERIA	SUB CRITERIA	INDICATOR	INCIDENCE
(8) Use of evaluation results	Procedures for addressing evaluation results and follow-up	42. Existence of procedures which provide for roles and responsibilities related to the follow-up of evaluation results and recommendations (e.g. action plan, its monitoring) (OP Level)	0
		42. Existence of procedures which provide for roles and responsibilities related to the follow-up to evaluation results and recommendations (e.g. action plan, its monitoring) (NSRF Level)	0
		43. A decision-making Monitoring/Coordination Committee/ Managing Authority responsible is following-up the evaluation results (OP Level)	0
		43. A decision-making Monitoring/Coordination Committee/ Managing Authority responsible is following-up the evaluation results (NSRF Level)	0
	Use of evaluation results	44. Significant decisions triggered by evaluation results (OP Level)	0
		44. Significant decisions triggered by evaluation results (NSRF Level)	0
9) Mental framework	Values	45. Evaluation (as analysis of own "mistakes" fear of which determines the "control" culture) is welcomed, encouraged and valued as an essential part of achieving success at institutional level (MA/ACIS) by policy makers	0
		46. Evaluation (as analysis of own "mistakes" fear of which determines the "control" culture) is welcomed, encouraged and valued as an essential part of achieving success at institutional level (MA/ACIS) - by management/executive staff	ο
11) "Evaluative" numan resources policy - targeted at	Human resources policy	51. Civil servant, at all levels, participate widely and openly in evaluation activities	0
ensuring adequate numan resources, at all		52. Evaluation champion(s) is/are present (National)	0
evels, for conducting evaluations		53. Evaluation champion(s) is/are present (Programme)	0
12) Embedded/bottom up evaluation demand (in	Embedded demand for evaluation (in SIS)	55. There is significant demand for evaluation (all types/all levels)	0
SIS)		56. Evaluation is triggered in response to the need for empirically based knowledge (not as an obligation) (OP Level)	0
		56. Evaluation is triggered in response to the need for empirically based knowledge (not as an obligation) (NSRF Level)	0
14) Civil society and nass media	Mass media participation	60. Degree of participation of mass media to public events related to evaluation and dissemination	0

## ANALYSIS OF TARGET GROUP:

	STAKEHOLDER CATEGORIES AND SUB-CATEGORIES														
BENEFICIARIES / TARGET GROUPS OF KAI £.2		DEMAND SIDE													
PROJECTS	NATI	NATIONAL STRATEGY LEVEL INVOLVED IN USERS OTHER STAKEHOLDERS PROCESS					SUPPLY SIDE								
	CEU	EWG	ACIS OTHER	EU	MA	PM	SC	RLA	BEN	CPA	AA	NIS	ER	IE	UNI
Evaluation Capacity development for the Evaluation U CEU within ACIS	nits with O	nin MAS	and ACIS (SMIS	Code 5375)											
Evaluation Units within Mas		0		0											
Members of the Evaluation Steering Committee															
Members of the Monitoring Committee	Iembers of the Monitoring Committee														
Members of the National Coordination Committee						0									



Project: Framework Agreement for evaluating the Structural Instruments during 2011-2015, Lot 1 - Evaluations, (SMIS Code 5375)

Contracted Budget: EUR 2,810,728 Duration: 57 months Status: In implementation

## ANALYSIS OF PROJECT DESIGN

*Internal Coherence:* the general objective of the "Framework Agreement for evaluating the Structural Instruments during 2011-2015" is to contribute to strengthening of the coordination capacity of Structural Instruments implementation as well to the improvement of quality, efficacy and consistency of financial assistance of OPs implementation strategy. The specific objective is to deliver technical assistance in performing research studies in the field of Structural Instruments. LOT 1 of the Framework Agreement finances the preparation of evaluation reports that are meta evaluations at national level and/ or thematic evaluations and/ or ex-ante evaluations and/ or continuous evaluations of NPD, NSRF, OPTA and/ or strategic evaluations and ad-hoc, etc. All the subsequent contracts financed under the Framework Agreement LOT 1 are highly coherent with the operational objectives of KAI 1.2.

Specific objective of the project is to deliver technical assistance in performing research studies in the field of SI.	Evaluation reports (meta evaluations at national level and/ or thematic evaluations and/ or ex-ante evaluations	10 studies, analysis, reports, strategies (no.)	Objectives - Develop grouped evaluations reports (meta-
	and/ or continuous evaluations of NPD, NSRF, OPTA and/ or strategic evaluations and ad-hoc, etc.) performed, published and disseminated		evaluation) at national level – Develop specific evaluation reports on specific issues – Ex-ante evaluation of NDP, NSRF, and OPTA for the next programming period – Ongoing evaluations of the NDP, NSRF, OPTA – Strategic and ad-hoc assessments proposed by the ECU and approved by CNC or where appropriate by the Monitoring Committee – Publication of evaluation reports and dissemination of evaluation results.
osorption and evaluation of the opt	ions for reallocation of funds under 2007-2	013 NSRF"	
<ul> <li>Make available for decision- makers and policy-makers, as well as for Programme managers, relevant information and reliable analyses regarding the optimum financial course that SI should follow in order to maximize the absorption level by 2015 and to avoid and mitigate the automatic fund decommitment risk.</li> <li>Focus on the information which may provide a significant contribution to the preparation of future programmatic documents related to the 2014-2020 period</li> </ul>	<ul> <li>Evaluation Questions:</li> <li>Q1. Which are the Priority Axes to record a low level of performance by the end of the programming period - 2015? Which are the Priority Axes to record a high level of performance by the end of the programming period - 2015? Is the common treatment of the programming periods 2007-2013 - 2014-2020, in strategic terms, likely to eliminate the danger of non-implementation of strategic objectives?</li> <li>Q2. Is there a danger of automatic decommitment of funds? If so, to what extent?</li> <li>Q3. Which is the probability for projects approved and contracted so far to reach the targets of indicators set out at NSRF level?</li> <li>Q4. Are the Programme interventions wide enough to meet the new strategy?</li> </ul>	<ul> <li>Deliverables:</li> <li>Set of data used to forecast absorption</li> <li>An ad-hoc evaluation report "Forecasting the absorption and evaluation of options for reallocation of funds under 2007-2013 NSRF"</li> <li>A meeting of the Managing Committee for Coordination of Structural Instruments will be organized exclusively for disseminating the evaluation results.</li> </ul>	<ul> <li>Ongoing evaluations of the NDP, NSRF and OPTA</li> <li>Publication of evaluation reports and dissemination of evaluation results</li> </ul>
e absorption capacity of the Operat	tional Program Technical Assistance"		
<ul> <li>Support ACIS, the MA and OPTA Monitoring Committee in the quantification of the risk of non-absorption of the funds allocated for PA2 and PA3;</li> <li>The identification and contribution to the reduction of deadlocks in the implementation of PA2 and PA3;</li> <li>The analysis of the potential</li> </ul>	Evaluation Questions: Q1. Before the end of the programming period, will all allocations to PA2 and PA3 be used in full, unless additional measures are adopted? Q2. To what extent and in what manner does the beneficiaries' low capacity impact on the planning and management of the projects financed from PA2 and PA3? Which are the beneficiary's tasks/responsibilities that	Deliverables: - An evaluation report regarding the OPTA absorption capacity - A presentation of the evaluation results at the autumn meeting of OPTA MC.	<ul> <li>Ongoing evaluations of the NDP, NSRF and OPTA</li> <li>Publication of evaluation reports and dissemination of evaluation results</li> </ul>
e .	<ul> <li>Make available for decision-makers and policy-makers, as well as for Programme managers, relevant information and reliable analyses regarding the optimum financial course that SI should follow in order to maximize the absorption level by 2015 and to avoid and mitigate the automatic fund decommitment risk.</li> <li>Focus on the information which may provide a significant contribution to the preparation of future programmatic documents related to the 2014-2020 period</li> <li>absorption capacity of the Operation Support ACIS, the MA and OPTA Monitoring Committee in the quantification of the risk of non-absorption of the funds allocated for PA2 and PA3;</li> <li>The identification of PA2 and PA3;</li> <li>The analysis of the potential</li> </ul>	<ul> <li>Make available for decision-makers and policy-makers, as well as for Programme managers, relevant information and reliable analyses regarding the optimum financial course that SI should follow in order to maximize the absorption level by 2015 and to avoid and mitigate the automatic fund decommitment risk.</li> <li>Focus on the information which may provide a significant contribution to the programmatic documents related to the 2014-2020 period</li> <li>Support ACIS, the MA and OPTA Monitoring Committee in the quantification of the funds allocated for PA2 and PA3;</li> <li>The identification and contribution to the reduction of deadlocks in the implementation of PA2 and PA3;</li> <li>The analysis of the potential</li> </ul>	<ul> <li>makers and policy-makers, as well as for Programmia managers, relevant information and reliable analyses regarding the optimum financial course that SI should follow in order to maximize the absorption level by 2015 and to avoid and mitigate the automatic fund decommitment risk.</li> <li>Focus on the information which may provide a significant contribution to the programment of the programment of the programment of the programming period - 2015? Is the common treatment of the programming period - 2015? Use the absorption and evaluation of options trategic terms, likely to eliminate the absorption danger of non-implementation of strategic objectives?</li> <li>Focus on the information which may provide a significant contribution to the programment of the programment of the programment of the absorption of future programmatic documents approved and contracted so far to reach the targets of indicators set out at NSRF level?</li> <li>A re the Programme interventions wide enough to meet the new strategy?</li> <li>absorption capacity of the Operational Program Technical Assistance"</li> <li>Support ACIS, the MA and OPTA Monitoring Committee in the quantification of the grad allocated for PA2 and PA3;</li> <li>The identification and contribution to the reduction of deadlocks in the implementation of PA2 and PA3;</li> <li>The analysis of the potential</li> </ul>

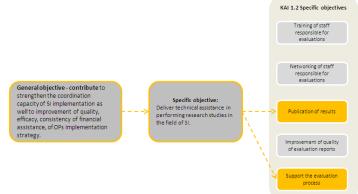
Project co-financed from European Regional Development Fund through OPTA 2007-2013

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General objective	Specific objectives	Activities planned	Outputs	Link to KAI 1.2 Operational
evaluating the danger of automatic decommitment of the funds during subsequent years and by making appropriate proposals for reallocation of the potential funds not used within the program or to other programs.	for an increase in the demand for PA2 and PA3; The investigation of options for PA2 and PA3 reallocations; The estimation of potential annual allocations to PA1 until 2013, in order to avoid automatic decommitment of OPTA funds; The establishment of the possibility to include new eligible costs/new eligible activities/new eligible applicants, etc., for PA1 and for the proposal of additional interventions for inclusion in the program; The evaluation of the reallocation need within OPTA and to other programs	<ul> <li>can be outsourced?</li> <li>Q3. Are there changes related to the eligible costs/activities/applicants/target groups, etc., that can be included and could ensure the increase in the demand/absorption of funds from PA2 and PA3? If yes, will these significantly change the probability of full use of the financial allocations to PA2 and PA3 until the end of the programming period?</li> <li>Q4. What is the spending potential for PA1 funds in the following years, taking into consideration the avoidance of the automatic decommitment for OPTA?</li> <li>Q5. Are there new eligible costs/activities/applicants/target groups that might be added to the already eligible ones so as to ensure absorption increase for PA1?</li> <li>Q6. What are the options for reallocation of the funds not used and what would their effects be on the target indicators and on the overall and specific objectives of the program?</li> </ul>		Objectives
SC no. 3: "Examination of	pre-financing rate applied to projec	ts financed by Structural Instruments''		
The general objective of this project is to contribute to the consolidation of the coordination capacity for implementation of Structural Instruments and to the development of an adequate administrative system through actions aiming to ensure common level of experience and knowledge amongst the stakeholders.	Provide to decision makers, policy formulation stakeholders and programme managers, relevant information and reliable analyses related to the efficiency and effectiveness of pre-financing mechanism, location of beneficiaries, identified problems in accessing and utilization of pre-financing mechanism that ensure fast project implementation during the present and the following programming period.	<ul> <li>Evaluation Questions:</li> <li>Q1. Is the pre-financing scheme/mechanism aligned with its objective, as defined by NSRF/ Operational Program and the relevant regulation? Are there any alternatives that could better serve the same objective?</li> <li>Q2. How was the pre-financing scheme used by beneficiaries? Is the method used leading to the achievement of the pre-financing goals, as they are defined in the programming documents or in the legal provisions?</li> <li>Q3. Can any differences or changes in the use of the scheme be identified? To what extent can these differences and changes be attributed to internal factors or external factors?</li> <li>Q4. What are the optimum pre-financing rates for each type of project and beneficiary, so that the implementation process picks up pace? How would the new proposal impact the national budget?</li> </ul>	Deliverables: - Evaluation Report entitled "Examination of the Pre-Financing Rate for Beneficiaries of Structural Instruments"	<ul> <li>Develop specific evaluation reports on specific issues</li> <li>Publication of evaluation reports and dissemination of evaluation results</li> </ul>
SC no. 4 : "Evaluation of the second	ne way in which provisions regardin	g equal opportunities have been mainstream	ned in Romanian Framework o	of Structural Instruments"
General objective of this evaluation is to make an analysis regarding the way in which the principle of equal opportunities has been transposed // mainstreamed in all phases of Cohesion Policy Programmes in Romania - policy co- financed by ESF, ERDF and CF.	<ul> <li>Offering a reference framework of trends, policies and agreements, included in European and national framework.</li> <li>Transposition of policies and legal obligations regarding anti discrimination, accessibility and gender equality, in coherent rules and procedures for implementation which are in compliance with relevant regulations.</li> <li>Mainstreaming European Agreement and Cohesion Policy objectives in relation to anti discrimination, accessibility and gender equality of vulnerable groups in implementing rules and institutional aspects.</li> <li>Defining targeted/ special interventions orientated towards improving the opportunities of vulnerable groups and in assisting beneficiaries to comply with relevant norms, for the present programming period and for the future one.</li> </ul>	<ul> <li>Evaluation Questions:</li> <li>Q1. What are the relevant areas/topics of Structural Instruments regarding equal opportunities? Which is the national legal framework regarding the issue of equal opportunities? Are there any European policies referring to equal opportunities that have not been transposed in the national legislation?</li> <li>Q2. How have the European and national policies been implemented in the various phases of Cohesion Policy Programmes, co-financed by ESF, ERDF, CF in Romania? What other topics, relevant to equal opportunities have been promoted/ mainstreamed in different OPs? Is it possible to identify best practices pertaining to the promotin de qual opportunities through Structural Instruments?</li> <li>Q3. To what extent have existing programming and implementation mechanisms provided access to financing sources for people indentified as being part of vulnerable groups?</li> <li>Q4. Which are the specific projects aimed towards or dedicated to vulnerable groups (targeted interventions)? Which of these targeted interventions have been identified as (potential) best practices?</li> </ul>	Deliverables: - An "Evaluation report regarding the way in which the stipulations regarding equal opportunities have been transposed in Romanian Framework of Structural Instruments".	<ul> <li>Develop specific evaluation reports on specific issues</li> <li>Publication of evaluation reports and dissemination of evaluation results</li> </ul>

#### External Consistency

The objectives of LOT 1 of the Framework Agreement are consistent with the specific objectives of KAI 1.2 as expressed in terms of "Support to the evaluation process" and "Publication of evaluation results"



#### ANALYSIS OF OUTPUTS

N.	Category of indicator	Type of indicator	Indicator	Target Value	Achieveded value	Degreee of achievement
0	1	2	3	4	5	6 = 5 / 4
Fran	nework Agree	ement LOT	1			
1	Output	Simple	Studies, analysis, reports, strategies (nr)	10	2	20%

#### ANALYSIS OF RESULTS

Based on the analysis of the project documentation and interview with the officer in charge of KAI 1.2, we have identified the links between project objectives and activities and areas of the evaluation culture index that are addressed either directly or indirectly. The strongest and direct links are identified in particular with the following criteria of the index: (1) The architecture of Evaluation with specific regard to the linkage between Evaluation, Programming and monitoring (responsibilities, coordination, linkage with other functions), (2) The financial and human resources allocated to Evaluation under the NSRF, (3) Quality of monitoring system, (4) The evaluation function is efficient and effective (planning, management, quality control and learning), (6) Availability and quality of evaluation outputs, (12) Embedded/bottom up evaluation demand (in SIS), (14) Civil society and mass media:

CRITERIA	SUB CRITERIA	INDICATOR	INCIDENCE
Projects for Framework C	contract in the field of eval	uation Lot 1	
(1) The architecture of Evaluation with specific	Coordination	6. The coordination mechanisms among Evaluation Functions of Programmes are effective	0
regard to the linkage between Evaluation,	Linkage among evaluation function	7. Existence of formal procedures linking evaluation to programming (OP Level)	0
Programming and monitoring (responsibilities, coordination, linkage	and other functions	8. The cooperation between the evaluation and the programming functions is efficient and effective (OP Level)	0
with other functions)		8. The cooperation between the evaluation and the programming functions is efficient and effective (NSRF Level)	0
		9. Existence of formal procedures linking monitoring to evaluation (OP Level)	0
		9. Existence of formal procedures linking monitoring to evaluation (NSRF Level)	0
		10. The cooperation between the evaluation and monitoring functions is efficient and effective (OP Level)	0

CRITERIA	SUB CRITERIA	INDICATOR	INCIDENCE
		<ol> <li>The cooperation between the evaluation and monitoring functions is efficient and effective (NSRF Level)</li> </ol>	0
(2) The financial and human resources allocated to Evaluation	Human resources	15. Quality of the Evaluation staff competences and expertise (OP level)	0
under the NSRF		15. Quality of the Evaluation staff competences and expertise (NSRF level)	0
(3) Quality of	Indicator systems	17. Quality of indicator system at Programme level	0
monitoring system		18. Quality of indicator system at NSRF/National level	0
	Individual indicators	19. Quality of individual indicators at Programme level	0
		20. Quality of individual indicators at NSRF/national level	0
		21. Average interval between monitoring period end (3/6 months) and availability of validated data for period in question	0
(4) The evaluation function is efficient and effective (planning, management quality	Evaluation Steering Committees	26. Evaluation Steering Committees are in place and their roles and responsibilities are clearly assigned (OP Level)	0
management, quality control and learning)		26. Evaluation Steering Committees are in place and their roles and responsibilities are clearly assigned (NSRF Level)	0
		27. The activity developed by Evaluation Steering Committees is effective (OP Level)	0
		27. The activity developed by Evaluation Steering Committees is effective (NSRF Level)	0
(6) Availability and	Evaluation providers	35. Number of international firms active in the market	0
quality of evaluation expertise		36. Number of local firms active in the market	0
•		37a. Competitiveness of the evaluation market	0
	Thematic and methodological expertise	38. The supply side of evaluation has the required thematic and methodological expertise needed	0
	сяренное	39. The evaluation reports produced meet quality standards	0
(7) Dissemination of evaluation outputs	Dissemination	41. Public events / debates organized to discuss evaluation results	0
		41a. OPTA Dissemination activities contribute to the dissemination of evaluation outputs	0
(12) Embedded/bottom up evaluation demand (in SIS)	Embedded demand for evaluation (in SIS)	56. Evaluation is triggered in response to the need for empirically based knowledge (not as an obligation) (NSRF Level)	0
(14) Civil society and mass media	Civil society participation	59. Civil Society actively participates in evaluation- related activities	0

## ANALYSIS OF TARGET GROUP

		STAKEHOLDER CATEGORIES AND SUB-CATEGORIES														
ч.	BENEFICIARIES / TARGET GROUPS OF KAI £.2	DEMAND SIDE														
۷.	PROJECTS	NATIO	DNAL ST	RATEGY LEVEL	INVOLVED IN PROCESS	US	ERS		OTH	HER STA	TAKEHOLDERS		SUPPLY SI		IDE	
		CEU	EWG	ACIS OTHER	EU	MA	PM	SC	RLA	BEN	CPA	AA	NIS	ER	IE	UNI
•	Framework Agreement for evaluating the Structural Ins	strumei	nts duri	ng 20££- 20£5,	Lot £ - Evalua	tions,	(SMIS C	ode 53	75)							
	ACIS			0												
	Managing Authorities					0										
	Intermediate Bodies															
	Common Technical Secretariats															
	Personnel of other structures involved in SIS evaluation		0													
	Potential beneficiaries of SI: public administration, business, NGOs, the academic and research areas									0						

Subsequent Contract no. 1 Examination of the Evaluation Culture, SMIS 43465 Project co-financed from European Regional Development Fund through OPTA 2007-2013

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2011-2015, Lot 2 - Capacity Building in the Field of Evaluation, SC n.1 Examination of the evaluation culture **Contracted Budget:** EUR 193,397 **Duration:** 30 months **Status:** In implementation

## ANALYSIS OF PROJECT DESIGN

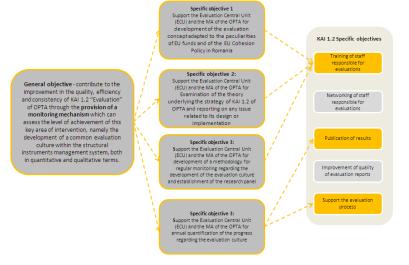
### Internal Coherence

General objective	Specific objectives	Activities planned	Outputs	Link to KAI 1.2 Operational Objectives
Thegeneralobjectiveoftheprojectistocontributetothe	Development of the evaluation concept adapted to the peculiarities of EU funds and of the EU Cohesion Policy in Romania;	1.Development of the evaluation culture concept	Definition of evaluation culture and its dimensions and development of methodology for the	<ul> <li>Specific methodological assistance and professional</li> </ul>
improvement of the quality, effectiveness and consistency of KAI 1.2 "Evaluation" of OPTA through	Examination of the theory underlying the strategy of KAI 1.2 of OPTA and reporting on any issue related to its design or implementation;	<ol> <li>Examination of the theory underlying KAI 1.2 "Evaluation"</li> </ol>	measurement of evaluation culture	training sessions for staff responsible for evaluation within each MA to provide a
supply of a mechanism that can assess the degree of achievement of the	Development of a methodology for regular monitoring regarding the development of the evaluation culture and establishment of the research panel;	3.1 Development of the methodology for annual measurement of evaluation culture		common set of tools in the field
KAI objectives, respectively, developing a common evaluation culture within SIS, both quantitatively and qualitatively	Annual quantification of the progress regarding the evaluation culture.	<ul> <li>3.2 Annual measurement of evaluation culture</li> <li>4. Annual reporting on evaluation culture</li> </ul>	Elaboration of three annual reports on evaluation culture describing the state and progress of the evaluation culture of cohesion policies in Romania and an assessment of the implementation of KAI 1.2 and its results. Presentation of the results of the reports on evaluation culture in the framework of meetings with relevant stakeholders	<ul> <li>Develop specific evaluation reports on specific issues</li> <li>Publication of evaluation reports and dissemination of evaluation results</li> </ul>

#### **External Consistency**

The general objective of this project addresses directly the general objective of KAI 1.2 that is the development of a common culture of evaluation in the framework of the management system of EU Funds. The specific objectives of KAI 1.2 directly addressed are:

 training activities of staff in terms of development of an evaluation culture concept, analysis of the strategy of KAI 1.2 and methodology for



measurement of evaluation culture;

- **support to the evaluation process,** by development of the annual measurements reports on evaluation culture
- **publication of results,** or more broadly their dissemination in terms of presentation of the results of the reports on evaluation culture in the framework of meetings with relevant stakeholders
- **networking of staff**, mainly in relation to the implementation mechanism of KAI 1.2, given that the Evaluation Working Group is acting as Evaluation Steering Committee of the project;
- **improvement of the quality of evaluation reports,** as the ultimate result of the improvement of the evaluation culture within the system of Structural Instruments.

## ANALYSIS OF OUTPUTS

N.	Category of indicator	Type of indicator	Indicator	Target Value	Achieved value	Degree of achievement
Exami	nation of Evaluati	on Culture				
1	Output	Simple	Studies, analysis, reports, strategies (nr)	3	-	O%
2	Output	Simple	Guidelines and other methodological documents (nr)	1	1	100%
Additi	onal Indicators:					
1	Output	Simple	Events for the presentation, explanation and sharing of results	3	-	O%

#### ANALYSIS OF RESULTS

In terms of contribution to the creation of evaluation culture, the project is linked indirectly to all the criteria, sub-criteria and indicators of the index.

### ANALYSIS OF TARGET GROUPS:

	STAKEHOLDER CATEGORIES AND SUB-CATEGORIES														
BENEFICIARIES / TARGET GROUPS OF KAI £.2		DEMAND SIDE													
PROJECTS	NATI	NATIONAL STRATEGY LEVEL INVOLVED IN USERS OTHER STAKEHOLDERS PROCESS							SUPPLY SIDE						
	CEU	EWG	ACIS OTHER	EU	MA	PM	SC	RLA	BEN	CPA	AA	NIS	ER	IE	UNI
SC n.£ Examination of the evaluation culture															
Policy makers in Romania						0									
						0									
Policy makers in Romania						0									
Policy makers in Romania Officials from the various structures in charge of			0		0	0				0	0				
Policy makers in Romania Officials from the various structures in charge of SI management in Romania (ACIS, MA, MC, ESC,			0		0	0	0			0	0				0



Project: Framework Agreement for the Evaluation of Structural Instruments during 2011- 2015, Lot 2 - Capacity Building in the Field of Evaluation, SC n. 2-Improving the use of evaluation in the policy-making and decision-making process in the field of structural instruments in Romania Contracted Budget: EUR 284,674 Duration: 24 months Status: In implementation

## ANALYSIS OF PROJECT DESIGN

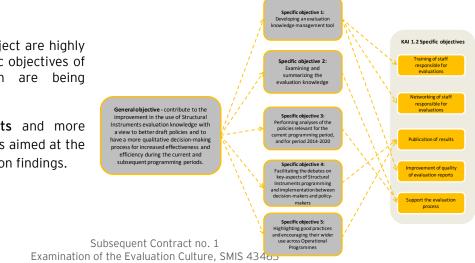
#### Internal Coherence

General objective	Specific objectives	Activities planned	Outputs	Link to KAI 1.2 Operational Objectives
The overall objective of this project is to contribute to the improvement in the use of Structural Instruments	Support the Central Evaluation Unit in strengthening the use of evaluation in the decision-making and policy-making process by:			-
	<ul> <li>developing an evaluation knowledge management tool</li> </ul>	<ul> <li>Activity 1:</li> <li>Creation of an evaluation knowledge management tool;</li> <li>Compilation and facilitation of the debates on the Nomenclature within the Evaluation Work Group</li> <li>Processing existing Evaluation Reports for knowledge management purposes;</li> <li>Development of the cross-reference function on the EWG website;</li> <li>Development of standard format for the Evaluation Report to allow the creation of links;</li> <li>Provision of hotline services for the evaluators to use the knowledge management tool; the requests for support may be initiated by evaluator of knowledge management and the facilitation of debates on it within the Evaluation</li> </ul>	<ul> <li>A proposal for nomenclature requested under Activity 1 to be included in the Inception Report;</li> <li>A standard format of the evaluation report, allowing to make connections;</li> <li>A guideline for managing evaluation results;</li> <li>Cross-reference function of the developed EWG web- page</li> </ul>	<ul> <li>Implement a specific methodological assistance and professional training</li> </ul>
	<ul> <li>Examining and summarizing the evaluation knowledge</li> <li>Performing analyses of the policies relevant for the current programming period, and for period 2014-2020</li> </ul>	Activity 2: – Processing and using evaluation evidence	<ul> <li>Processed evaluation reports for the evaluation evidence management;</li> <li>A number of summaries and policy analyses upon request.</li> </ul>	<ul> <li>Develop grouped evaluation reports (meta-evaluation) at national level</li> </ul>
	<ul> <li>Facilitating the debates on key- aspects of Structural Instruments programming and implementation between decision-makers and policy- makers</li> <li>Highlighting good practices and encouraging their wider use across Operational Programmes.</li> </ul>	Activity 3: - Facilitating the debates of policy and decision makers on key issues regarding the Structural Instruments, disseminating good practices and encouraging their wider use across the Operational Programmes	<ul> <li>Hotline services for evaluators using the evaluation report's standard format, upon request;</li> <li>A number of communication events (around 10), upon request.</li> </ul>	<ul> <li>Publication of evaluation reports and dissemination of evaluation</li> </ul>

#### External Consistency

The objectives of the project are highly coherent with the specific objectives of KAI 1.2 all of which are being addressed:

• **publication of results** and more broadly public debates aimed at the discussion of evaluation findings.



Project co-financed from European Regional Development Fund through OPTA 2007-2013

## ANALYSIS OF OUTPUTS

N.	Category of indicator	Type of indicator	Indicator	Target Value	Achieved value	Degree of achievement
	ving the use of ev ments in Romania		policy-making and decision-making process in the field c	f structural		
1	Output	Simple	Studies, analysis, reports, strategies (nr)	2	-	O%
2	Output	Simple	Guidelines and other methodological documents (nr)	1	-	O%
Additi	onal indicators:					
1	Output	Simple	evaluation reports processed in order to manage evaluation results	17	-	O%
2	Output	Simple	crossreference function of the EWG webpage	1	-	O%
3	Input	Simple	hotline services for evaluators using the standard format of evaluation report (man/days)	62	-	0%
3	Output	Simple	events for the presentation, explanation and sharing of results	10	-	0%

#### ANALYSIS OF RESULTS

Based on the analysis of the project documentation and interview with the officer in charge of KAI 1.2, we have identified the links between project objectives and activities and areas of the evaluation culture index that are addressed either directly or indirectly. The strongest and direct links are identified in particular with the following criteria of the index: (1) The architecture of Evaluation with specific regard to the linkage between Evaluation, Programming and monitoring (responsibilities, coordination, linkage with other functions), (2) The financial and human resources allocated to Evaluation under the NSRF, (4) The evaluation function is efficient and effective (planning, management, quality control and learning), (4) The evaluation function is efficient and effective (planning, management, quality control and learning), (7) Dissemination of evaluation outputs, (9) Mental framework, (11) "Evaluative" human resources policy - targeted at ensuring adequate human resources, at all levels, for conducting evaluations, (12) Embedded/bottom up evaluation demand (in SIS), (14) Civil society and mass media, 16) Impacts in long-run and outside SIS.

CRITERIA	SUB CRITERIA	INDICATOR	INCIDENCE
Lot 2 -" Capacity Building in the field of structural instrum		- SC2 - Improving the use of evaluation in the policy-making and decision-ma	iking process in
(1) The architecture of Evaluation with specific regard to the linkage between Evaluation, Programming and monitoring (responsibilities, coordination, linkage with other functions)	Coordination	6. The coordination mechanisms among Evaluation Functions of Programmes are effective	0
(2) The financial and human resources allocated to Evaluation under the	Human resources	15. Quality of the Evaluation staff competences and expertise (OP level)	0
NSRF		15. Quality of the Evaluation staff competences and expertise (NSRF level)	0
		16. Staff benefits from professional development actions deployed	0
(4) The evaluation function is efficient and effective (planning, management,	Evaluation Steering Committees	26. Evaluation Steering Committees are in place and their roles and responsibilities are clearly assigned (OP Level)	0
quality control and learning)	Committees	26. Evaluation Steering Committees are in place and their roles and responsibilities are clearly assigned (NSRF Level)	0
-		27. The activity developed by Evaluation Steering Committees is effective (NSRF Level)	0

Subsequent Contract no. 1

Examination of the Evaluation Culture, SMIS 43465 Project co-financed from European Regional Development Fund through OPTA 2007-2013

CRITERIA	SUB CRITERIA	INDICATOR	INCIDENCE			
(4) The evaluation function is efficient and effective (planning, management, quality control and	Involvement of Evaluation Units in decision-making process	28. Existence of a formalized process for the involvement of Evaluation Units in MA decision-making process related to the Programme (OP Level)	0			
learning)		<ol> <li>Existence of a formalized process for the involvement of Evaluation Units in MA decision-making process related to the Programme (NSRF Level)</li> </ol>	0			
(7) Dissemination of	Dissemination	40. Evaluation reports publicly available (out of total available)	0			
evaluation outputs		41. Public events / debates organized to discuss evaluation results	0			
		41a. OPTA Dissemination activities contribute to the dissemination of evaluation outputs	0			
(9) Mental framework	Values	45. Evaluation (as analysis of own "mistakes" fear of which determines the "control" culture) is welcomed, encouraged and valued as an essential part of achieving success at institutional level (MA/ACIS) by policy makers	ο			
		46. Evaluation (as analysis of own "mistakes" fear of which determines the "control" culture) is welcomed, encouraged and valued as an essential part of achieving success at institutional level (MA/ACIS) - by management/executive staff	0			
(11) "Evaluative" human resources policy - targeted	Human resources policy	51. Civil servant, at all levels, participate widely and openly in evaluation activities				
at ensuring adequate numan resources, at all		52. Evaluation champion(s) is/are present (National)	0			
levels, for conducting evaluations		53. Evaluation champion(s) is/are present (Programme)	0			
(12) Embedded/bottom up evaluation demand (in SIS)	Embedded demand for evaluation (in	55. There is significant demand for evaluation (all types/all levels)	0			
	SIS)	56. Evaluation is triggered in response to the need for empirically based knowledge (not as an obligation) (OP Level)	0			
		56. Evaluation is triggered in response to the need for empirically based knowledge (not as an obligation) (NSRF Level)	0			
(14) Civil society and mass media	Civil society participation	59. Civil Society actively participates in evaluation-related activities	0			
	Mass media participation	60. Degree of participation of mass media to public events related to evaluation and dissemination	0			
L6) Impacts in long-run and butside SIS	Effects beyond SIS	62. Institutions involved in SIS, other than MAs and ACIS (IB's, Beneficiaries, Audit Authority, Certification and Paying Authority) have internalized evaluation	0			
		63. The integration, in all political fields, of evaluation into management strategies and practices	0			
		64. The integration, at all levels of administration and government, of evaluation into management strategies and practices	0			

## ANALYSIS OF TARGET GROUP:

N.	BENEFICIARIES / TARGET GROUPS OF KAI £.2 PROJECTS	STAKEHOLDER CATEGORIES AND SUB-CATEGORIES														
					(	DEMAI	ND SIDE	E								
		NATIONAL STRATEGY LEVEL		INVOLVED IN PROCESS	USERS		OTHER STAKEHOLDERS					SUPPLY SIDE				
		CEU	EWG	ACIS OTHER	EU	MA	PM	SC	RLA	BEN	CPA	AA	NIS	ER	IE	UNI
	Framework Agreement for the Evaluation of Structural SC n. 2-Improving the use of evaluation in the policy-m															
	Policy makers in Romania						0									
	Officials from the various structures in charge of SI management in Romania (ACIS, MA, MC, ESC, AA, CPA )			0		0					0	0				



**Project:** Support for the evaluation capacity development of the Evaluation Central unit personnel through attending training, conferences and seminars in the field of evaluation"

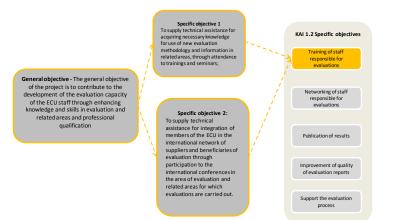
**Contracted Budget:** EUR 122,074 **Duration:** 37 months **Status:** In implementation

## ANALYSIS OF PROJECT DESIGN

#### Internal Coherence

General objective	Specific objectives	Activities planned	Outputs	Link to KAI 1.2 Operational Objectives
The general objective of the project is to contribute to the	The specific objective of the project is to supply technical assistance for:			
development of the evaluation capacity of the ECU staff through enhancing knowledge and skills in evaluation and related areas and professional qualification	<ul> <li>acquiring necessary knowledge for use of new evaluation methodology and information in related areas, through attendance to trainings and seminars;</li> </ul>	Activity 2: Ensuring participation of ECU personnel to seminars and training courses in the field of evaluation and in related areas	Participation of ECU personnel to conferences, seminars and courses in the field of evaluation and in related areas so as to contribute to a common evaluation culture. Participant days = 180 Networking events and	<ul> <li>Supporting the ECU and its activities, specifically those related to the Evaluation Working Group and the Evaluation Steering Committee</li> </ul>
	<ul> <li>integration of members of the ECU in the international network of suppliers and beneficiaries of evaluation through participation to the international conferences in the area of evaluation and related areas for which evaluations are carried out.</li> </ul>	Activity 1: Ensuring attendance to conferences in the field of evaluation of ECU personnel for improvement of networking and knowledge regarding the methods and techniques for evaluation used in the international environment	trainings in evaluation and related areas attended = 12	

#### External Consistency



#### ANALYSIS OF OUTPUTS

N.	Category of indicator	Type of indicator	Indicator	Target Value	Achieveded value	Degreee of achievement
	ort for the evalua ars in the field of		development of the Evaluation Central unit personnel	through atter	nding training, c	conferences and
5	Output	Composed	Participants' training days	180	8	4%

Subsequent Contract no. 1

Examination of the Evaluation Culture, SMIS 43465 Project co-financed from European Regional Development Fund through OPTA 2007-2013

N.	Category of indicator	Type of indicator	Indicator	Target Value	Achieveded value	Degreee of achievement
6	Output	Simple	Participants' training days - management structures (nr)	180	8	4%
Additi	onal indicators					
1	Output	Simple	number of participations to events for the improvement of networking and knowledge in evaluation and related fields	12	2	17%

#### ANALYSIS OF RESULTS

Based on the analysis of the project documentation and interview with the officer in charge of KAI 1.2, we have identified the links between project objectives and activities and areas of the evaluation culture index that are addressed either directly or indirectly. The strongest and direct links are identified in particular with the following criteria of the index: (2) Financial and human resources allocated to Evaluation under the NSRF (Sub-Criteria Human Resources) and (7) Dissemination of evaluation outputs, (11) "Evaluative" human resources policy - targeted at ensuring adequate human resources, at all levels, for conducting evaluations.

CRITERIA	SUB CRITERIA	INDICATOR	INCIDENCE								
	Support for the evaluation capacity development of the Evaluation Central unit personnel through attending training, conferences and seminars in the field of evaluation										
(2) The financial and human resources allocated to Evaluation	Human resources	15. Quality of the Evaluation staff competences and expertise (NSRF level)	0								
under the NSRF		16. Staff benefits from professional development actions deployed	0								
(7) Dissemination of evaluation outputs	Dissemination	41a. OPTA Dissemination activities contribute to the dissemination of evaluation outputs	0								
(11) "Evaluative" human resources policy - targeted at ensuring	Human resources policy	50. Civil servants, at all levels, are trained in social sciences (as opposed to strict legal training)	0								
adequate human resources, at all levels, for conducting evaluations		54. Existence of evaluation training/education options on the market	0								

#### ANALYSIS OF TARGET GROUP:

I	BENEFICIARIES / TARGET GROUPS OF KAI £.2	STAKEHOLDER CATEGORIES AND SUB-CATEGORIES														
N.					(	DEMAN	ND SIDI	Ξ								
	PROJECTS	NATIONAL STRATEGY LEVEL			INVOLVED IN PROCESS	US	ERS	OTHER STAKEHOLDERS				SUPPLY SIDE				
		CEU	EWG	ACIS OTHER	EU	MA	PM	SC	RLA	BEN	CPA	AA	NIS	ER	IE	UNI
7	Support for the evaluation capacity development of the	Evalua	ation Ce	ntral unit perso	nnel through a	ttendir	ng train	ing, cor	ference	s and s	eminars	s in the	field of	evaluati	ion"	
	CEU within ACIS	0														

## Annex 8- Detailed analysis of the coherence of KAI 1.2

#### Dimension 1: EVALUATION CAPACITY: DEMAND SIDE (including both individual and institutional level)

					SPECIFIC OBJECTIVES OF	KAI 1.2	
			Training of staff responsible for evaluations	Networking of staff responsible for evaluations	Publication of results	Improvement of quality of evaluation reports	Support the evaluation process
CRITERIA	SUB CRITERIA	INDICATOR	Specific methodological assistance and professional training sessions; Support ECU activities, specially related to EWG and ESC	Support ECU activities, specially related to EWG and ESC	INDICATIVE OPERATIO Publication of evaluation reports and dissemination of results	DNS CAPACITY BUILDING: Specific methodological assistance and professional training sessions; Methodological assistance in relation to project evaluation	Grouped evaluations at national level Specific evaluation reports Ex-ante evaluations at NDP, NSRF and OPTA levels Ongoing evaluations at NDP, NSRF and OPTA levels Strategic or ad-hoc evaluations approved by CNC or OPTA Monitoring Committee
EVALUATION CAPACI	TY: DEMAND SIDE						
(1) The architecture of Evaluation with specific regard to the	Evaluation Responsibilities	1. Existence of dedicated Evaluation Functions				0	
linkage between Evaluation, Programming and monitoring (responsibilities,		2. The Evaluation Functions within the Managing Authorities are separate from other functions and report to the Head of the MA				0	
coordination, linkage with other functions)		3. Existence of procedures/provisions which set up the mission, roles and tasks of Evaluation Functions with responsibility for evaluation within the managing authority/authorities				0	
		<ol> <li>The roles and the tasks of Evaluation Functions with responsibility for evaluation within the Managing Authorities are clearly assigned</li> </ol>				0	
	Coordination	5. Existence of formal mechanisms for coordination among Evaluation Functions of different Programmes		0			
		6. The coordination mechanisms among Evaluation Functions of Programmes are effective		0			
	Linkage among evaluation function and other functions	<ol> <li>Existence of formal procedures linking evaluation to programming</li> </ol>				0	
	other ranctions	8. The cooperation between the evaluation and the programming functions is efficient and effective				0	

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					SPECIFIC OBJECTIVES OF	KAI 1.2	
			Training of staff responsible for evaluations	Networking of staff responsible for evaluations	Publication of results	Improvement of quality of evaluation reports	Support the evaluation process
CRITERIA	SUB CRITERIA	INDICATOR	Specific methodological assistance and professional training sessions; Support ECU activities, specially related to EWG and ESC	Support ECU activities, specially related to EWG and ESC	INDICATIVE OPERATIO Publication of evaluation reports and dissemination of results	DNS CAPACITY BUILDING: Specific methodological assistance and professional training sessions; Methodological assistance in relation to project evaluation	Grouped evaluations at national level Specific evaluation reports Ex-ante evaluations at NDP, NSRF and OPTA levels Ongoing evaluations at NDP, NSRF and OPTA levels Strategic or ad-hoc evaluations approved by CNC or OPTA Monitoring Committee
		9. Existence of formal procedures linking monitoring to evaluation				0	
		<ol> <li>The cooperation between the evaluation and monitoring functions is efficient and effective</li> </ol>				0	
(2) The financial and human resources	Financial	11. Evaluation budget share (%)					
allocated to Evaluation under the NSRF	Human resources	12. Human resources allocated to Evaluation Function					
		13. Staff turnover within the Evaluation Function					
		14. Procedures in place to recruit the staff within the Evaluation Function				0	
		15. Quality of the Evaluation staff competences and expertise	0				
		16. Staff benefits from professional development actions deployed	0				
						1	
(3) Quality of monitoring system	Indicator systems	17. Quality of indicator system at Programme level				0	
		18. Quality of indicator system at NSRF/National level				0	
	Individual indicators	19. Quality of individual indicators at Programme level				0	
		20. Quality of individual indicators at NSRF/national level				0	

					SPECIFIC OBJECTIVES OF	KAI 1.2	
			Training of staff responsible for evaluations	Networking of staff responsible for evaluations	Publication of results	Improvement of quality of evaluation reports	Support the evaluation process
CRITERIA	SUB CRITERIA	INDICATOR	Specific methodological assistance and professional training sessions; Support ECU activities, specially related to EWG and ESC	Support ECU activities, specially related to EWG and ESC	INDICATIVE OPERATIO Publication of evaluation reports and dissemination of results	CAPACITY BUILDING: Specific methodological assistance and professional training sessions; Methodological assistance in relation to project evaluation	Grouped evaluations at national level Specific evaluation reports Ex-ante evaluations at NDP, NSRF and OPTA levels Ongoing evaluations at NDP, NSRF and OPTA levels Strategic or ad-hoc evaluations approved by CNC or OPTA Monitoring Committee
		21. Average interval between monitoring period end (3/6 months) and availability of validated data for period in question					
(4) The evaluation function is efficient and effective (planning,	Evaluation Plan	22. Existence of multi-annual and annual Evaluation Plans at the level of Operational Programme and NSRF		0		0	
management, quality control and learning)		23. Degree of accomplishment of Multi- Annual Evaluation Plans		0		0	0
		24. Average delay of evaluations according to the Annual Plan		0		0	0
		25. Plans are revised during the Programme implementation cycle, if necessary				0	
	Evaluation Steering Committees	26. Evaluation Steering Committees are in place and their roles and responsibilities are clearly assigned				0	
		27. The activity developed by Evaluation Steering Committees is effective				0	
	Involvement of Evaluation Units in decision- making process	28. Existence of a formalized process for the involvement of Evaluation Units in MA decision-making process related to the Programme				0	
	Terms of Reference	29. Overall quality of evaluation Terms of References				0	
	Mechanisms for Quality Assessment of evaluations	30. Existence of approved set of quality standards for evaluations				0	
	Learning process	31. Internal procedures related to evaluations (design/implementation/use) are regularly updated as a result of the experience gathered at the OP level				0	

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#### Dimension 2: EVALUATION CAPACITY: SUPPLY SIDE

					SPECIFIC OBJECTIVES OF	KAI 1.2	
			Training of staff responsible for evaluations	Networking of staff responsible for evaluations	Publication of results	Improvement of quality of evaluation reports	Support the evaluation process
					INDICATIVE OPERATION	ONS	
CRITERIA	SUB CRITERIA	INDICATOR	Specific methodological assistance and professional training sessions; Support ECU activities, specially related to EWG and ESC	Support ECU activities, specially related to EWG and ESC	Publication of evaluation reports and dissemination of results	CAPACITY BUILDING: Specific methodological assistance and professional training sessions; Methodological assistance in relation to project evaluation	Grouped evaluations at national level Specific evaluation reports Ex-ante evaluations at NDP, NSRF and OPTA levels Ongoing evaluations at NDP, NSRF and OPTA levels Strategic or ad-hoc evaluations approved by CNC or OPTA Monitoring Committee
EVALUATION CAPAC	ITY: SUPPLY SIDE						
5) Socio-economic data are available and reliable	Socio-economic data	32. Timely availability of key socio- economic indicator data (GDP, employment, unemployment, R&D investment) at national and regional (NUTS II) level					
		33. Key socio-economic indicator data (GDP, employment, unemployment, R&D investment) at national and regional (NUTS II) level are consistent with other sources					
	Other data	34 Other necessary data for evaluation are available				0	
(6) Availability and quality of evaluation expertise	Evaluation providers	35. Number of international firms active in the market					
		36. Number of local firms active in the market					
		37. Number of universities involved in the evaluation activities					
	Thematic and methodological expertise	38. The supply side of evaluation has the required thematic and methodological expertise needed					
		39. The evaluation reports produced meet quality standards					

#### Dimension 3: EVALUATION CULTURE: DISSEMINATION AND UTILIZATION OF EVALUATION RESULTS

			SPECIFIC OBJECTIVES OF KAI 1.2					
			Training of staff responsible for evaluations	Networking of staff responsible for evaluations	Publication of results	Improvement of quality of evaluation reports	Support the evaluation process	
	SUB CRITERIA	INDICATOR	INDICATIVE OPERATIONS					
CRITERIA			Specific methodological assistance and professional training sessions; Support ECU activities, specially related to EWG and ESC	Support ECU activities, specially related to EWG and ESC	Publication of evaluation reports and dissemination of results	CAPACITY BUILDING: Specific methodological assistance and professional training sessions; Methodological assistance in relation to project evaluation	Grouped evaluations at national level Specific evaluation reports Ex-ante evaluations at NDP, NSRF and OPTA levels Ongoing evaluations at NDP, NSRF and OPTA levels Strategic or ad-hoc evaluations approved by CNC or OPTA Monitoring Committee	
EVALUATION CULTUR	RE: DISSEMINATION	AND UTILIZATION OF EVALUATION RESULTS						
(7) Dissemination of evaluation outputs	Dissemination	40. Evaluation reports publicly available (out of total available)			0	0	0	
		41. Public events / debates organized to discuss evaluation results			0	0	0	
(8) Use of evaluation results	Procedures for addressing evaluation results and follow-up	42. Existence of procedures which provide for roles and responsibilities related to the follow-up of evaluation results and recommendations (e.g. action plan, its monitoring)		•		0		
		43. A decision-making Monitoring/Coordination Committee/ Managing Authority responsible is following- up the evaluation results		0		0		
	Use of evaluation results	44. Significant decisions triggered by evaluation results						

# Dimension 4 - EVALUATION CULTURE: INSTITUTIONALIZATION OF EVALUATION/EVALUATION CULTURE - TO WHAT EXTENTIS EVALUATION EMBEDDED IN GOVERNANCE OF SIS AND HAS FURT HE IMPACTS?

		ND HAS FORT HE IMPACTS:						
			SPECIFIC OBJECTIVES OF KAI 1.2					
			Training of staff responsible for evaluations	Networking of staff responsible for evaluations	Publication of results	Improvement of quality of evaluation reports	Support the evaluation process	
			INDICATIVE OPERATIONS					
CRITERIA	SUB CRITERIA	INDICATOR	Specific methodological assistance and professional training sessions; Support ECU activities, specially related to EWG and ESC	Support ECU activities, specially related to EWG and ESC	Publication of evaluation reports and dissemination of results	CAPACITY BUILDING: Specific methodological assistance and professional training sessions; Methodological assistance in relation to project evaluation	Grouped evaluations at national level Specific evaluation reports Ex-ante evaluations at NDP, NSRF and OPTA levels Ongoing evaluations at NDP, NSRF and OPTA levels Strategic or ad-hoc evaluations approved by CNC or OPTA Monitoring Committee	
CULTURE - TO WHAT E HAS FURTHE IMPACTS	EXTENTIS EVALUAT	ZATION OF EVALUATION/EVALUATION ION EMBEDDED INGOVERNANCE OF SIS AND						
Enabling context								
(9) Mental framework	Values	45. Evaluation (as analysis of own "mistakes" fear of which determines the "control" culture) is welcomed, encouraged and valued as an essential part of achieving success at institutional level (MA/ACSI) by policy makers	0		0	0		
		46. Evaluation (as analysis of own "mistakes" fear of which determines the "control" culture) is welcomed, encouraged and valued as an essential part of achieving success at institutional level (MA/ACSI) - by management/executive staff	0		0	0		
		47. Evaluation is independent (supply side)				0		
(10) Legal context of	Legal provisions	48. Existence of legal provisions regulating						
evaluation		evaluation				0		
		49. Existence of other legal provisions hampering, directly or indirectly evaluation practice						
(11) "Evaluative" human resources policy - targeted at ensuring adequate human resources, at all levels, for conducting evaluations	Human resources policy	50. Civil servants, at all levels, are trained in social sciences (as opposed to strict legal training)						
		51. Civil servant, at all levels, participate widely and openly in evaluation activities						
		52. Evaluation champion(s) is/are present (NSRF)				0		
		53. Evaluation champion(s) is/are present (MA)				0		

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# Measurement report of evaluation culture in the context of EU Cohesion Policy in Romania First measurement cycle

			SPECIFIC OBJECTIVES OF KAI 1.2									
			Training of staff responsible for evaluations	Networking of staff responsible for evaluations	Publication of results	Improvement of quality of evaluation reports	Support the evaluation process					
CRITERIA	SUB CRITERIA	INDICATOR	Specific methodological assistance and professional training sessions; Support ECU activities, specially related to EWG and ESC	Support ECU activities, specially related to EWG and ESC	Publication of evaluation reports and dissemination of results	CAPACITY BUILDING: Specific methodological assistance and professional training sessions; Methodological assistance in relation to project evaluation	Grouped evaluations at national level Specific evaluation reports Ex-ante evaluations at NDP, NSRF and OPTA levels Ongoing evaluations at NDP, NSRF and OPTA levels Strategic or ad-hoc evaluations approved by CNC or OPTA Monitoring Committee					
		54. Existence of evaluation training/education options on the market										
							•					
(12) Embedded/bottom up evaluation	Embedded demand for evaluation (in	55. There is significant demand for evaluation (all types/all levels)	0	0		0						
demand (in SIS)	SIS)	56. Evaluation is triggered in response to the need for empirically based knowledge (not as an obligation)	0	0		0						
							•					
(13) Networking	National organization of professional evaluators	57. Existence of a strong national organization of professional evaluators										
	Mechanisms that bridge the academia- government gap	58. Existence of a cooperation mechanisms between academia and government which lead to a better policy formulation										
(14) Civil society and mass media	Civil society participation	59. Civil Society actively participates in evaluation-related activities										
	Mass media partecipation	60. Degree of participation of mass media to public events related to evaluation and dissemination			0							
(15) Governance	Governance index	61. Governance index										
IMPACT BEYOND SIS M SYSTEM (POINTS 12 A CROSSROAD BETWEEN ENABLES BUT IT IS A R	ND 13 BEING AT I THE TWO, IT											
16) Impacts in long- run and outside SIS	Effects beyond SIS	62. Institutions involved in SIS, other than MAs and ACSI (IB's, Beneficiaries, Audit Authority, Certification and Paying Authority) have internalized evaluation			0	0	•					

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#### Measurement report of evaluation culture in the context of EU Cohesion Policy in Romania First measurement cycle

			SPECIFIC OBJECTIVES OF KAI 1.2								
			Training of staff responsible for evaluations	Networking of staff responsible for evaluations	Publication of results	Improvement of quality of evaluation reports	Support the evaluation process				
					INDICATIVE OPERATIO	ONS					
CRITERIA	SUB CRITERIA	INDICATOR	Specific methodological assistance and professional training sessions; Support ECU activities, specially related to EWG and ESC	Support ECU activities, specially related to EWG and ESC	Publication of evaluation reports and dissemination of results	CAPACITY BUILDING: Specific methodological assistance and professional training sessions; Methodological assistance in relation to project evaluation	Grouped evaluations at national level Specific evaluation reports Ex-ante evaluations at NDP, NSRF and OPTA levels Ongoing evaluations at NDP, NSRF and OPTA levels Strategic or ad-hoc evaluations approved by CNC or OPTA Monitoring Committee				
		63. The integration, in all political fields, of evaluation into management strategies and practices			0	0					
		64. The integration, at all levels of administration and government, of evaluation into management strategies and practices			0	0					

Annex 9- Documents analyzed

### Documents related to the Evaluation Culture Index:

Operational Programme Development of Administrative Capacity

- 1) MIA, Operational Programme for Administrative Capacity Development 2007-2013, July 2007
- 2) MIA, Multiannual Evaluation Plan, revised version, June 2010
- 3) MIA, Framework Implementation Document for the Operational Programme "Administrative Capacity Development", version 4, November 2011
- 4) MIA, Mandate of the Assessment Unit AM PO DCA (approved by the working group for evaluation in April 12), PS EVAL annex no. 3, second edition 2, revision 1
- 5) MIA, Flow diagram Operational Programme Evaluation, PS EVAL annex nr. 1, edition 2, revision 1
- 6) MIA, Specific evaluation procedure PO DCA, second Edition, Revision 1
- 7) Organizational chart
- 8) MIA, Regulation for organization and functioning of the Directorate for Development of the Administrative capacity, Annex 4 of the Order for the Approval of the Regulation for organization and functioning, published in the Official Journal of Romania, Part I, Nr. 401/15.VI.2012
- 9) MIA, Operational Programme for Administrative Capacity Development 2007-2013, Annual Implementation Report 26 May 2008
- 10) MIA, Operational Programme for Administrative Capacity Development 2007-2013, Annual Implementation Report 2008, may 2009
- 11) MIA, Operational Programme for Administrative Capacity Development 2007-2013, Annual Implementation Report 2009, June 2010
- 12) MIA, Operational Programme for Administrative Capacity Development 2007-2013, Annual Implementation Report 2010, June 2011
- 13) MIA, Operational Programme for Administrative Capacity Development 2007-2013, Annual Implementation Report 2011, June 2012

#### Operational Programme Increase of Economic Competitiveness

- 1) MEF, Operational Programme Increase of Economic Competitiveness 2007-2013, Final Version 2007
- 2) MEF, Multiannual Evaluation Plan for the Operational Programme Increase of Economic Competitiveness 2007-2013, Bucharest, May 2008.
- 3) Annex to the MECMA Order no 50/06.01.2011, Framework document for implementing the Operational Programme Increase of Economic Competitiveness 2007-2013, V 1, January 2011
- 4) MEF, Operational Evaluation procedure for the Operational Programme COD: P.O. EP-123, Edition 1, Revision 0, 17 December 2007
- 5) Organizational chart
- 6) MECBE, Regulation for organization and functioning of the General Directorate Managing Authority SOPIEC within the Ministry Of Economy (MECMA) (undated, stamped)
- 7) Regulation for organization and functioning of the General Directorate Managing Authority SOPIEC within the Ministry Of Economy (MECMA) (draft)
- 8) MEF, Annual Implementation Report 2007 of the Sectoral Operational Programme Increase of Economic Competitiveness 2007-2013, Bucharest 2008.
- 9) MEF, Annual Implementation Report 2007 of the Sectoral Operational Programme Increase of Economic Competitiveness 2007-2013, Bucharest June 2009.
- 10) MECBE, Annual Implementation Report 2007 of the Sectoral Operational Programme Increase of Economic Competitiveness 2007-2013, Bucharest May 2010.
- 11) MECBE, Annual Implementation Report 2007 of the Sectoral Operational Programme Increase of Economic Competitiveness 2007-2013, Project, Bucharest May 2009.
- 12) Decision 12 of the Monitoring Committee of the Sectoral Operational Programme Increase of Economic Competitiveness 2007-2013, 7 June 2011

#### Operational Programme Technical Assistance

1) MEF, Operational Programme Technical Assistance 2007-2013, Final Version 2007

- 2) MEF, Multiannual Evaluation Plan for the Operational Programme Technical Assistance 2007-2013, September 2007, revised version in May 2008.
- 3) MAE, Framework document for the implementation of the Operational Programme Technical Assistance 2007-2013, February 2012.
- 4) MEF, Operational evaluation procedures of the structural instruments, Edition 1, Revision 0, 1 Mars 2008
- 5) Organizational chart
- 6) MEF, Operational Programme Technical Assistance 2007-2013, Annual Implementation Programme 2007, 16 May 2008
- 7) MEF, Operational Programme Technical Assistance 2007-2013, Annual Implementation Programme 2008, 3 June 2009
- 8) MFP, Operational Programme Technical Assistance 2007-2013, Annual Implementation Programme 2009, June 2010

#### Operational Programme Transport

- 1) MT, Sectoral Operational Programme Transport 2007-2013, Final Version 2007
- MT, Multiannual Evaluation Plan for the Sectoral Operational Programme Transport 2007-2013, October 2008
- 3) MT, Framework document for the implementation of Sectoral Operational Programme Transport 2007-2013, Version 3, January 2012
- 4) Organizational chart
- 5) MTI, Sectoral Operational Programme Transport 2007-2013, Annual Implementation Programme 2009, 2010
- 6) MTI, Sectoral Operational Programme Transport 2007-2013, Annual Implementation Programme 2010, 2011
- 7) MTI, Sectoral Operational Programme Transport 2007-2013, Annual Implementation Programme 2011, 2012

#### Operational Programme Environment

- 1) MESD, Sectoral Operational Programme Environment 2007-2013, Final Version 2007
- MESD, Sectoral Operational Programme Environment 2007-2013, Multiannual Evaluation Plan 2007-2013, September 2008
- 3) Framework document for implementing the Sectoral Operational Programme Environment 2007-2013, Version 2, May 2009
- 4) Operational procedure Projects Programming and Development, Cod:POPDP-111, Edition II, Revision 0
- 5) Organizational Chart
- 6) MEFOR, Regulation for organization and functioning of the Ministry Of Environment, Annex of the order no. 697/04.05.2010 (signed and stamped)
- 7) Sectoral Operational Programme Environment 2007-2013, Management Authority, Intermediate Bodies and Beneficiaries, Training Plan 2012, No. 137702, 20 Mars 2012
- 8) MESD, Sectoral Operational Programme Environment 2007-2013, Annual Implementation Report 2007, 30 June 2008
- 9) Sectoral Operational Programme Environment 2007-2013, Annual Implementation Report 2008, 30 June 2009
- 10) MESD, Sectoral Operational Programme Environment 2007-2013, Annual Implementation Report 2009, June 2010
- 11) MESD, Sectoral Operational Programme Environment 2007-2013, Annual Implementation Report 2010, June 2011
- 12) MESD, Sectoral Operational Programme Environment 2007-2013, Annual Implementation Report 2011, June 2012

#### Operational Programme Human Resource Development

- 1) MLFEO, Sectoral Operational Programme Human Resources Development 2007-2013, Adopted by the European Commission Decision C(2007) 5811/22.11.2007
- 2) MLFEO, Multiannual Evaluation Plan for the Sectoral Operational Programme Human Resources Development 2007-2013, November 2008

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- 3) Framework document for the implementation of the Sectoral Operational Programme Human Resources Development 2007-2013, Version 4, June 2010
- 4) Organizational Chart
- 5) MLFSP, Regulation for organization and functioning of the General Directorate Managing Authority for the Sectoral Operational Programme Human Resources Development. (undated)
- 6) MLFSP, Sectoral Operational Programme Human Resources Development 2007-2013, Annual Implementation Report 2007, May 2008
- 7) MLFSP, Sectoral Operational Programme Human Resources Development 2007-2013, Annual Implementation Report 2008, 28 May 2009
- 8) MLFSP, Sectoral Operational Programme Human Resources Development 2007-2013, Annual Implementation Report 2009, 8 June 2010
- 9) MLFSP, Sectoral Operational Programme Human Resources Development 2007-2013, Annual Implementation Report 2010, 24 May 2011
- 10) MLFSP, Sectoral Operational Programme Human Resources Development 2007-2013, Annual Implementation Report 2011, 5 June 2012

#### **Regional Operational Programme**

- 1) MDPWL, Regional Operational Programme 2007-2013, Final Version 2007
- 2) MDRT, Multiannual Evaluation Plan for the Regional Operational Programme 2007-2013, Bucharest: December 2009
- 3) MDRT, Multiannual Evaluation Plan 2011 for the Regional Operational Programme, Bucharest: October 2010
- 4) MDRT, Multiannual Evaluation Plan 2012 for the Regional Operational Programme, Bucharest: November 2011
- 5) MDRT, Framework Document for Implementing the Regional Operational Programme 2007-2013, Version 2012, February 2012.
- 6) MDPWL, Evaluation Procedure for the Procedura de Evaluare a Regional Operational Programme, Procedure code: PO/II/AM/3
- 7) Organizational structure of the Ministry of Regional Development and Tourism, Annex no. 1 at the Government Decision no. 1631/2009
- 8) MDRT, Regulation for organization and functioning
- 9) MDPWL, Annual Implementation Report 2007, Regional Operational Programme 2007-2013, September 2008
- 10) MDPWL, Annual Implementation Report 2008, Regional Operational Programme 2007-2013, June 2009
- 11) MDRT, Annual Implementation Report 2009, Regional Operational Programme 2007-2013, June 2010
- 12) MDRT, Annual Implementation Report 2010, Regional Operational Programme 2007-2013, Final Draft, May 2011
- 13) MDRT, Annual Implementation Report 2011, Regional Operational Programme 2007-2013, June 2012

#### OTHER SOURCES:

- AAM Management Information Consulting Private Company Limited by Shares, Analysis of the Current Evaluation System Report, Final, 3rd of August 2011
- KPMG, Analysis Report of the Indicator System

#### Documents related to KAI 1.2:

- Operational Programme Technical Assistance
- Framework Implementation Document for OPTA
- The Evaluation Working Group documents made available at <u>www.evaluare-structurale.ro</u>
- Multiannual Evaluation Plan for OPTA
- Project 1: Development of capacity for Cost-Benefit Analysis
- Financing Request
- ECU Progress Report No. 1,2, and 3
- Supplier First Interim Progress
- Project deliverables
- Terms of Reference

#### Project 2: Conducting Evaluations for the Period 2009-2010 (SMIS Code 4534)

- Financing Request
- ECU Progress Report No. 8
- Project deliverables
- Terms of Reference

Project 3: Evaluation Capacity development for the Evaluation Units within MAs and ACIS

#### Financing Request

- ECU Progress Report no. 7
- Supplier Fifth Interim Progress Report
- Terms of Reference

**Project 4:** Framework Agreement for evaluating the Structural Instruments during 2011-2015, Lot 1 Evaluations

- Financing Request
- ECU Progress Report NO 1, 2, 3 and 4
- Terms of reference for Framework Agreement
- Terms of Reference for Subsequent Contract No. 1, 2, 3, and 4

Project 5: Framework Agreement for the Evaluation of Structural Instruments during 2011-2015, Lot 2 - Capacity Building in the Field of Evaluation, SC n.1. Examination of the evaluation culture

- Financing Request
- Terms of Reference for Subsequent Contract No. 1 "Examination of the Evaluation Culture"

**Project 6:** Framework Agreement for the Evaluation of Structural Instruments during 2011- 2015, Lot 2 - Capacity Building in the Field of Evaluation, SC n. 2-Improving the use of evaluation in the policy-making and decision-making process in the field of structural instruments in Romania

- Financing Request
- Terms of Reference for Subsequent Contract No. 2 "Improving the use of evaluation in the policy-making and decision-making process in the field of structural instruments in Romania"
- ECU Progress Report No. 1
- **Project 7**: Support for the evaluation capacity development of the Evaluation Central unit personnel through attending training, conferences and seminars in the field of evaluation"
  - Financing Request
  - Financing Decision 1.2.094 / 22.03.2012

### Annex 10 - Validation Focus Group on Evaluation Culture concept

### List of participants to the validation focus group of 15 May 2012

No.	Name	Title	Institution					
1	Claudia Magdalina	Head of Office	Managing Authority for the Coordination o Structural Instruments, ECU					
2	Catalina Melita	General Director	Managing Authority for SOP IEC, Ministry of Economics, Commerce and Business Environment					
3	Pompilia Idu	Head of Office	Managing Authority for Regional Operational Programme, Ministry of Regional Development and Tourism / Programme Evaluation Office					
4	Claudia Vasilca	Deputy Director	Managing Authority for Operational Programme for Administrative Development Capacity, Ministry of Administration and Interior					
5	Adrian Miroiu	Professor	National School of Political and Administrative Studies, Bucharest					
6	Lucian Jora	Professor	Babes - Bolyai University, Cluj-Napoca European Studies Faculty Project Manager Regional Development Evaluation					
7	Marian Nica	Evaluator	Evalrom/NTSN					
8	Roxana Mihalache	President	EVALROM/Pluriconsult					
9	Gabriel Popa/SGG	Public Manager	General Secretariat of Government/ Public Policies Direction					
10	Sandica Neagu	Director	Direction for the Coordination of National Statistical System - National Institute of Statistics					

### Annex 11 - Validation Focus Group on preliminary measurement results

No.	Name	Title	Institution
1	Claudia Magdalina	Head of Office	Managing Authority for the Coordination of Structural Instruments, ECU
2	Aneta Stoica	Councillor	Managing Authority for the Coordination of Structural Instruments, ECU
3	Anton Enachescu	Councillor	Managing Authority for the Coordination of Structural Instruments, ECU
4	Loredana Suditu	Councillor	Managing Authority for the Coordination of Structural Instruments, ECU
5	Pompilia Idu	Head of Office	Managing Authority for Regional Operational Programme, Ministry of Regional Development and Tourism / Programme Evaluation Office
4	Alina lacob	Councillor	Managing Authority for Operational Programme for Environment, Ministry of Environment
5	Adriana Rachieru	Expert	Managing Authority for Operational Programme for Human Resource Development, Ministry of Labour
6	Steluta Bulaceanu	Public Manager	Managing Authority for Operational Programme Development of Administrative Capacity, Ministry of Administration and Interior
7	Alina Muraru	Councillor	Managing Authority for OP Technical Assistance, Ministry of European Affairs
8	Ramona Moldovan	Director	Public Policy Unit, Ministry of Interior and Administration
9	Maria Luiza Apostolescu	Intern	Managing Authority for the Coordination of Structural Instruments, ECU

List of participants to the focus group of 11 October 2012

### Annex 12 - List of interviews and feedback providers

#### ANALYSIS OF KAI 1.2 PROJECTS

Person	Institution	Date
Anton Enachescu	ACIS - Central Evaluation Unit	25.09.2012
Aneta Stoica	ACIS - Central Evaluation Unit	25.09.2012
Mariana Acatrinei	ACIS - Central Evaluation Unit	26.09.2012
Loredana Suditu	ACIS - Central Evaluation Unit	26.09.2012
Claudia Magdalina	ACIS - Central Evaluation Unit	27.09.2012

#### PILOT TESTING

Person	Institution	Date		
Prof. Lucian Jora	Professor, Babes Bolyai University, Cluj- Napoca, Faculty of European Studies	20.08.2012		
Marian Nica	EVALROM	20.08.2012		
Anca Simion	Ministry of Regional Development and Tourism Counsellor	20.08.2012		
Angelica Vladescu	ACIS - Central Evaluation Unit	24.08.2012		

### Annex 13 - International Benchmarking Questionnaire

**** *** ExPOPEN MION	COVENIMENT OF FORMA	Succed Information									
INTERNATIONAL BENCHMARKING QUESTIONNAIRE - OPERATIONAL PROGRAMMES											
	Institution										
Name of the Institution	Name Operational Programme	Country									
	Contact person for the questionnaire										
First name	Second name	Role in the institution									
Telephone	E-mail address										
	Questions										
	QUESTIONS										
How many evaluations are procured per year by your	Institution?										
How many evaluations have been carried out, until the	e current date, for your Operational Programme?										
total) and not because it was an obligation?	nse to a need for empirically based knowledge (out of the										
What is the percentage of the budget allocated to Eval Programme?	luation out of the total budget of your Operational										
How many human resources are dedicated to the Eval											
Do you have any regular contacts/meetings with the a implementing your Operational Programme?	cademia/research centres for better programming and										
Do these contacts/meetings lead to better policy form	ulation?										
Please rate from 1 (lowest value) to 5 (highest value) your policy formulation.	the contribution coming from academia/research centres to	)									
Is there any professional organization of Evaluators in	your country?										
How many public meetings does such professional org	anization carry out per year?										
	Additional comments and remarks										

## Annex 14 - Coherence of KAI 1.2 project target groups with ECI

		STAKEHOLDER CATEGORIES AND SUB-CATEGORIES DEMAND SIDE														
N	BENEFICIARIES / TARGET GROUPS OF KAI 1.2 PROJECTS	NATIONAL STRATEGY LEVEL		INVOLVED IN USERS			OTHER STAKEHOLDERS						SUPPLY SIDE			
		CEU	EWG	ACIS OTHER	PROCESS EU	MA	PM	SC	RLA	BEN	CPA	AA	NIS	ER	IE	IJ
1	Capacity Development for Cost-	Benefit Ana	lysis (SMIS													
	ACIS	0		0												
	Managing Authorities		0		0	0										
	Intermediate Bodies															
	Common Technical															
	Secretariats Structural Instruments															
	beneficiaries									0						
	Consultants, specialists using													0	0	
	CBA													-	-	
	European Commission		2040 (0)													
2	Conducting Evaluations for the F CEU within ACIS		-2010 (SI	MIS CODE 4534	)											
	Evaluation Units within MAs		0		0											
	Members of the Evaluation				<b>•</b>											
	Steering Committee															
	Members of the Monitoring															
	Committee Members of the National															
	Coordination Committee						0									
3	Evaluation Capacity developmen	it for the Ev	aluation L	Jnits within MA	s and ACIS (SMI	S Code 5	375)									
	CEU within ACIS	0														
	Evaluation Units within MAs		0		0											
	Members of the Evaluation Steering Committee															
	Members of the Monitoring															
	Committee															
	Members of the National Coordination Committee						0									
1	Framework Agreement for evalu	ating the S	tructural I	nstruments du	ring 2011- 2015	5, Lot 1 -	Evaluat	tions, (	SMIS Co	de 5375	)					
	ACIS			0												
	Managing Authorities					0										
	Intermediate Bodies															
	Joint Technical Secretariats															
	Personnel of other structures		0													
	involved in SIS evaluation Potential beneficiaries of SI:		-													
	public administration,									0						
	business, NGOs, the academic and research areas															
5	Framework Agreement for the E	valuation o	f Structura	al Instruments	during 2011-20	15, Lot 2	2 - Capa	city Bu	ilding in	the Field	l of Evalu	ation				
>	SC n.1 Examination of the evaluation	ation cultur	e													
	Policy makers in Romania						0									
	Officials from the various structures in charge of SI															
	management in Romania			0		0					0	0				
	(ACIS, MA, MC, ESC, AA, CPA )															
	Universities and NGOs acting							0								C
	in the field of governance							-						•	•	
	Evaluation supply side		( Char - 1	al la aba	during 2011 of	15.1	2 6	all F		the Pierre				0	0	1
5	Framework Agreement for the E SC n. 2-Improving the use of eva	valuation o aluation in t	he policy-	al instruments making and de	cision-making pr	ocess in	∠ - Capa the field	d of str	uctural in	nstrumei	u of Eval hts in Ro	uation mania				
	Policy makers in Romania						0									
	Officials from the various															
	structures in charge of SI management in Romania			0		0					0	0				
	(ACIS, MA, MC, ESC, AA, CPA			<b>`</b>												
	)															
		tity develor	mont of th	ho Evaluation	ontrol unit nere	onnel the	ough st	tondia	a traini-	a confe-	oncos -	ad com	in and in t			
	Support for the evaluation capac evaluation"	city develop	ment of th	he Evaluation (	Central unit pers	onnel thr	ough at	tendin	g trainin	g, confei	ences a	nd sem	inars in f	the field	d of	

### Annex 15 - Participants to the dissemination workshop 06.12.2012

PERSON	INSTITUTION
Pompilia Idu	ROP
Laurentiu Tescan	ROP
Claudia Magdalina	ACIS - CEU
Mariana Acatrinei	ACIS - CEU
Anton Enachescu	ACIS - CEU
Adriana Rachieru	SOP HRD
Cristina Preda	SOP HRD
Anca Simion	Ministry of Regional Development and Tourism - ETC
Ion Stochita	SOP T
Chitescu Mirela	Ministry of Environment and Forestries
Emanuel Constantin	Ministry of Public Finances - Public Policies Unit
Serban Totescu	NTSN Conect
Ioana Melenciuc	SNSPA
Stavaru Ana Maria	SNSPA
George Clitan	Timisoara Western University
Vale Cristina	Acrafe
Vlad Zubucu	Acrafe
Berescu Andreea	MAI
Cristina Ciocoiu	Audit Authority
Razvan Pavel	National Institute of Statistics
Dan Platon	RDA Bucharest-Ilfov
Dana Ignat	MAIUCRAP
Alina Alexe	MADR
Mioara Moi	MADR
Camelia Popescu	MADR